

59367 Bin Hub Monitoring

I was advised by your office that a special monitoring process had been instigated regarding refuse collection hub S1-04 on behalf of the City of Edinburgh Council.

Given the above, I am now writing to request information under the Freedom of Information (Scotland) Act 2002. I would be grateful if you could provide me with the following information:

Copies of the rules, guidelines and terms of reference associated this monitoring.

Copies of all instructions/materials/e-mails etc. given to managers prior to the commencement of this monitoring.

Copies of all instructions/materials/e-mails etc. given to collection crews prior to the commencement of this monitoring.

Copies of all logs and materials concerning the monitoring of S1-04 – including (but not limited to) photographs, recording of breaches/incidents etc. – from point of instigation to compliance with this FOI.

Copies of all instructions/materials /e-mails etc. relating to the resolution of breaches which had come to notice.

Copies of all correspondence with Councillors relating to this monitoring and breaches of practice at S1-04.

Copies of all materials/discussion/minutes/e-mails etc. from any party or source relating to the Stage 2 complaint process it was attempted to “bounce” owners at our property into.

Copies of all materials/discussion/minutes/e-mails etc. from any party or source relating to the instigation or progression of disciplinary action you intimated to us in writing would be the next stage of matters did not improve.

There was no formal monitoring put in place here or anywhere else in the city. Supervisors were asked to monitor the area before and after collection to ensure that all bins had been emptied. There were no records made or kept of the visits.