

59138 Non-Surgical Cosmetic Procedure Complaints and Enforcement

I request the following recorded information held by your Trading Standards department for the period covering the three most recent complete financial years (2023/24, 2024/25) and the current year to date:

Total Number of Complaints:

The total number of consumer complaints received that relate to non-surgical cosmetic procedures including:

- dermal fillers
- anti-wrinkle injections (botulinum toxin), broken down by year.

The City of Edinburgh Council received one complaint during the whole period of 1 April 2023 to 31 March 2025. The one complaint received in the 2023/24 financial year, raised concerns about both dermal fillers and Botox at one location.

Enforcement Actions:

The total number of enforcement actions (e.g., warnings, seizures, or successful prosecutions) taken against practitioners or businesses related to the illegal use, sale, or supply of unlicensed cosmetic products, including botulinum toxin and/or dermal fillers.

The City of Edinburgh Council issued a total of 24 Prohibition Notices under the Health and Safety at Work etc. Act 1974 during the whole period of 1 April 2023 to 31 March 2025. 12 were issued in the 2023/24 financial year, and 12 were issued in the 2024/25 financial year. These related to a range of injectable and other non-surgical cosmetic procedures. The reasons primarily being lack of operator competency, lack of adequate infection control measures, and-or unhygienic environment in which the procedures were being undertaken. No formal action was taken in respect of the fitness, supply or use of the actual products themselves.

Seized Products:

If possible, please provide a description of the illegal/unlicensed cosmetic products seized (e.g., 'unlicensed dermal filler,' 'counterfeit botulinum toxin').

A3. No formal seizures of products have been taken.