

## 58862 Pothole Reports and Claims

Please provide the total number of potholes reported to the council for each of the last three full calendar years (2022, 2023, 2024) and as much of 2025 as possible.

Please refer to the table below.

Calendar Year	Number of Potholes Reported
2022	15,967
2023	23,763
2024	21,105
2025 (Jan-Nov)	12,130

Please provide the number of potholes the council repaired in each of the years mentioned in question 1.

Please refer to the table below.

Calendar Year	Number of Potholes Repaired
2022	15,963
2023	23,360
2024	21,557
2025 (Jan-Nov)	11,953

Please provide the number of complaints submitted to the council relating to vehicle damage caused by potholes in each of the years mentioned in question 1.

We do not separately record complaints relating to vehicle damage caused by potholes. There is no such complaint category. They are only separately recorded if they are submitted as a request for compensation. Please refer to A5 below.

Please provide the total amount of compensation paid out by the council for pothole-related vehicle damage in each of the years mentioned in question 1.

Paid to Date:

2022 - £7,278.60

2023 - £20,307.98

2024 - £8,582.38

2025 - £279.71

Please provide the number of claims submitted to the council relating to vehicle damage caused by potholes in each of the years mentioned in question 1.

Please break these down, if possible, by:

- a. Number of claims accepted

Claims Paid to Date:

2022 - 31

2023 - 51

2024 - 28

2025 - 1

**b. Number of claims rejected**

**Repudiated Claims:**

2022 - 392

2023 - 819

2024 - 635

2025 - 116