

58849 Cemetery tour complaints

Please provide all records of complaints, reports, enquiries, or enforcement actions relating to tours or tour guides in Edinburgh cemeteries, including the following information where available:

- Date of complaint/enquiry/enforcement
- Cemetery involved
- Summary of the issue (with personal data redacted as required)
- Whether the complaint related to an unregistered tour or a breach of the cemetery tour regulations
- Any enforcement action taken, including warnings, sanctions, refusals, licence checks, or correspondence with operators
- Outcome or resolution of the complaint

Please include both upheld and non-upheld complaints, and any internal logs or databases used to record these issues.

The attached documents represent all of the recorded information held which is within scope of your request. We have redacted individual names, email addresses and telephone numbers from these documents.