

58823 Reinstatement Repair Expenditure

I am writing to request information relating to your authority's expenditure on reinstatement works that were required as a result of previous highway excavations carried out by utility companies or their contractors.

Specifically, I am requesting the following information:

Total Spend on Reinstatement Repairs

For each of the last five financial years (2020/21 – 2024/25 or most recent available):

- The total gross expenditure incurred by the council on repairs to the public highway that were required due to failure, deterioration, or defect in reinstatements originally carried out by:
 - o Statutory undertakers (e.g., water, gas, electricity, telecoms)
 - o Their contractors or sub-contractors

Please include costs such as:

- Patching or resurfacing works
- Emergency repairs linked to failed reinstatements
- Additional inspections or investigations specifically triggered by reinstatement failure

Amount Recovered From Utility Companies

For the same five financial years:

- The total amount invoiced to utility companies or contractors for defective reinstatement repairs
- The total amount actually recovered
- Any outstanding amounts (if held in recorded form)

[We do not record budgets broken down in a way that can be related to failed utilities or sub-contractors. Also, we are not involved in invoicing utility companies or contractors for defective reinstatement repairs.](#)

Volume of Defective Reinstatements

For each of the same years:

- The number of reinstatements recorded as defective or non-compliant under:
 - o The New Roads and Street Works Act 1991 (NRSWA)
 - o SROH requirements
 - o HAUC guidance or your local inspection criteria

If possible, please break this down by utility type (water, gas, electricity, telecoms, etc.).

[The table provided below includes the volume of defective reinstatements for each Statutory Undertaker, for each year from 2020/21 to 2024/25.](#)

Statutory Undertaker	2020-21	2021-22	2022-23	2023-24	2024-25	Grand Total
BT	5	44	47	88	138	322
Business Stream (NOT IN USE)		1				1
CityFibre Metro Networks Ltd	113	195	276	307	168	1,059
Commsworld Limited				1		1
EE Limited	2	14	10	16	5	47
Energy Assets Networks					2	2
Energy Assets Pipelines		10	4	4	1	19
ES Pipelines Limited		3				3
ESP Electricity			1			1
Glide Fibre Ltd			10			10
GTC Pipelines Limited		2	1		5	8
Highland Broadband Networks Limited		1				1
Hyperoptic	1	13	15	20	13	62
Last Mile Electricity Limited		2	6	6	7	21
Last Mile Gas Limited			5		1	6
mua Electricity Limited			3		2	5
Network Rail		2		1		3
Nexfibre Networks Limited				6	3	9
Scottish Hydro Electric Power Dis				1		1
Scottish Water	14	67	64	116	160	421

SGN	4	27	17	34	43	125
Sky UK				3		3
SP Energy Networks	8	48	68	124	174	422
Telefonica UK		7	5	4	2	18
Verizon		1	3	2	2	8
Virgin Media Limited	3	27	35	72	85	222
Vodafone (C&W) (NOT IN USE)		1	1			2
Vodafone Limited	2	11	14	7	14	48
Zayo		2	2	1	2	7
Grand Total	152	478	587	813	827	2,857

FPNs and Defect Charges Issued

For each of the five years:

- The number of Fixed Penalty Notices (FPNs) issued relating to reinstatement issues
- The total value of FPNs issued
- The total value successfully recovered

Please refer to the tables below.

- The number of Fixed Penalty Notices (FPNs) issued relating to reinstatement issues:

2020-21	2021-22	2022-23	2023-24	2024-25
523	816	538	669	715

- The total value of FPNs issued:

2020-21	2021-22	2022-23	2023-24	2024-25
£41,480	£65,280	£43,040	£53,520	£57,200

- The total value successfully recovered:

2020-21	2021-22	2022-23	2023-24	2024-25
£40,720	£64,080	£41,840	£50,880	£53,920