

58584 Bin Collection Services

I would like to request the following information relating to bin collection services in your local authority area for the most recent period for which data is available:

The total number of missed bin collections reported.

30,254 in 2024/25.

The average time taken to resolve missed bin collections.

In 2024/25, the average was 4.2 working days.

The frequency (e.g., weekly, fortnightly) of general waste, recycling, and food waste collections.

Fortnightly for all collections.

The total annual spend on waste collection services.

In 2024/25, the total spend was £21.4m.

The local authority's recycling rate (percentage of total waste recycled).

In the current financial year, the Council's recycling rate is 41.9%.

The total number of complaints received relating to bin collection or waste services.

In 2024/25, there were 67 complaints received.