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Information on how PRS officers are trained and supervised in relation to tenant interactions and reporting alleged illegal activity.

PRS Enforcement Officers receive training from a range of sources, including inhouse legal training, training from 3<sup>rd</sup> party training providers, and 1 to 1 training from mentors which are more experienced officers. The Officer's work is monitored and supervised by a PRS Enforcement Team Leader, who reviews cases and agrees actions in relation to ongoing or more complex investigations. The City of Edinburgh Council is empowered to take its own enforcement action and report relevant offences directly to the Crown Office and Procurator Fiscal Service for relevant offences. Officers use and comply with all relevant guidance documentation from the Crown Office and Procurator Fiscal Service.

Where other possible criminality is identified, Officers will liaise with a range of partner agencies including Police Scotland for any further action required.