

58416 Response Data

Instruction Description	Actual Complete Date	Cost
Site have advised there is an issue with the main gates at Lauriston on Sunday evening. NPH attended and secured them with a padlock, and today they are propped open with stones. They are not closing properly . You can see from the 2nd photo that the chain has caused some damage to the gates, and they are not fully closing so that the pin can drop. NPH tested the gates this morning with on site and there was no signal at all being received, we have also had problems with a weak signal previously. Please attend and repair.	29/03/2022	£78.86
Site have advised that the Grounds Gates are currently non-functioning due to the control box flooding. Please attend and repair.	13/09/2022	£89.51
Automatic Gate Specialist to attend and repair entrance gate not working since Electrician replaced two damaged junction boxes on the right hand side of the gate today. Contact Electrician for further information on what works were carried out today.	18/10/2022	£172.19
Contractor to attend and repair the painted metal gate, located at the entrance driveway to Lauriston. The client thinks that the gate as been hit. please see picture for reference.	02/08/2024	£76.39
Contractor to attend and repair the automatic (controlled by security) metal gate, located at the main entrance as seems to be opening and closing itself. This is a safety issue and concerns that a pedestrian will get hurt or car will get damaged.	04/09/2024	£371.37
Contractor to attend and repair the gate, located at the main entrance for the castle as not closing automatically when signalled. The gates can be opened and closed manually. Normally security would send a signal to the gates to open and close.	09/10/2024	£646.90
Additional works needed after attendance. Attended site to carry out a reactive call on the main entrance electric gate. Upon inspection, our engineer has found that the gate will not close automatically and creating a security issue. Return visit required to carry out a full investigation to fault find and make repairs where possible. We therefore recommend that 1 x gate engineer, attend site, in hours and create a safe working area. Engineers to carry out full investigation and diagnosis of the faults, make repairs where possible, to site conditions, test upon completion, dispose of waste materials.	01/11/2024	£553.50
Electric gate will not open, cannot open it remotely from the security control room or physically, people still inside castle who need to leave.	26/10/2023	£241.68
<p>WSH79</p> <p>Name Mobile Security</p> <p>Address Lauriston Castle, 2 Cramond Rd S, Edinburgh EH4 6AD</p> <p>Phone</p> <p>Description Electronic gate at Lauriston castle do not work and that members of the public can simply push it open</p>	03/10/2024	£455.22

<p>1st Visit Removed old motor but unable to get original collar off and consequently a new collar was required.</p> <p>2nd Visit Collar on gate fitted incorrectly when originally installed; gate requires to be lifted to allow access room for new motor to be fitted.</p> <p>New quote required to complete the above as below – Additional work required due to incorrect install of motor by previous installer, gates now need to be removed for installation of new motor. It's a fixed hinge at the top so this will need chopped and re-welded to allow gate to be lifted.</p>	08/11/2024	£1,244.13
<p>WTE271</p> <p>Mobile Security - Lauriston Castle</p> <p>2 Cramond Rd S, Edinburgh EH4 6AD</p> <p>Main gate is not closing. The magnet is not connecting with the gate when the sensor is used.</p> <p>23/04/2025 00:00</p>	24/04/2025	£263.55
<p>Please see W18227926 - There's more damage to gates since last visit. LH gate leaf safe edge IP box has been vandalised as it's been kicked off wall, RH gate leaf safe edge conduit kit incl cabling and photocell has been hit by some vehicle. Was unable to test gates as due to people and vehicles but panel shows being healthy but gates wouldn't open, presumably with auto time operation. Realistically to get gates back into operations will need to replace all cabling to and from panel incl safe edges and fit new IP box. All works need to be carried out after 16:30.</p> <p>LH gate leaf safe edges do not trigger inside panel, only RH gate leaf vertical safe edge is working but not it's horizontal safe edge. Will require 2 engineers, additional parts from above and night shift from 16:30 weather permitting hot works so may need gazebo to cover welding area.</p>	05/11/2025	No invoice yet received from contractor.
TOTAL		£4,193.30