

58327 Public Library Services - Community Consultations

My research focuses on assessment and evaluation of public library services in Scotland. I would like to know:

Between 1 January 2016 - 31 December 2024, have any community consultations about public library services taken place?

Yes

If yes, what form of consultation was undertaken (e.g., electronic surveys, physical surveys, email, in person interviews, online interviews, in person group panels, online group panels, etc.)?

Electronic Questionnaires

Paper Copy Questionnaires

Exit Survey

Discussion Group

Workshops

If yes, please provide copies of original surveys, interview questions, full findings reports and any summaries of findings.

'No Going Back' young people's consultation.

Please refer to the following guidance:

'No Going Back' Consultation		
Document	Description	Comment
CRF Route B Final Report	Full and final Project report provided to SLiC (Scottish Library and Information Council) as project funders	Attached – Financial* and personal information** has been redacted.
Edinburgh Libraries- No Going Back	Committee Report – 7 th December 2023	Link embedded
'No Going Back' Questionnaire	Used to engage with young people. Downloaded from Citizen Space	Attached
'No Going Back' Summary	Provides summary of questionnaire outcomes. Downloaded from Citizen Space	Attached

YFriendly Report V2	Consultation outcomes in a youth friendly format	Attached
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Future Libraries Consultation.

Please refer to the following guidance:

Future Libraries		
Document	Description	Comment
Consultation Paper Questionnaire		Attached
Discussion Group Format Full Time	Format for colleagues to manage sessions with questions for proposed changes to Full Time Libraries opening times	Attached
Discussion Group Opening Times Full Time	Used to support Discussion Groups – summary of changes	Attached
Discussion Group Opening Times Part Time A	Used to support Discussion Groups – summary of changes	Attached
Discussion Group Opening Times Part Time B	Used to support Discussion Groups – summary of changes	Attached
Exit survey questions – from Citizen Space	Used to engage customers when exiting libraries	Attached
Future Libraries Consultation Report	End report	Link embedded
'Future Libraries' – Children Report	Report created specifically for children and their input	Attached
'Future Libraries' – Young People Report	Report created specifically for young people and their input	Attached

Young People questions – Citizen Space	Questionnaire designed for young people	Attached
Edinburgh Libraries Consultation – ER (Easy Read) questionnaire	Easy Read	Attached

Between 1 January 2016 - 31 December 2024, were there any internal reports or documentation outlining how to identify and engage library stakeholders (e.g., stakeholder mapping, community engagement strategies, inclusion plans, equality impact assessments)?

Yes

If yes, please include copies of reports or documentation in your response.

Please refer to the following guidance:

Stakeholders		
Document	Description	Comment
Confidential Stakeholder Analysis	List of stakeholders with contact details	Attached – Personal information** has been redacted.
Draft Future Libraries Strategy and Service Change report	Reported to Culture and Communities 5 th June 2025	Link embedded
Future Libraries Strategy Development 2024 2029 IIA	Integrated Impact Assessment	Link embedded
Future Libraries Managing Events and Activities IIA	Integrated Impact Assessment	Link embedded
Future Libraries Opening Hours IIA	Integrated Impact Assessment	Link embedded
Future Libraries Consultation Plan	Consultation plan	Link embedded
Future Libraries Strategy Development C&C IIA	IIA to support Culture & Communities Committee Report June 2025	Link embedded
List of Edinburgh MPs and MSPs	Stakeholders	Attached

*Specific detail of costs of the individual elements of the award expenditure has been redacted in compliance with Section 33(1)(b) - Commercial interests and the economy.

**Third-party personal information has been redacted from the documents provided in compliance with the Data Protection Act 2018.