

58273 Service Usage and Support

I am writing to request anonymised, aggregated data. The purpose of this request is to better understand service usage and support provided across different age groups.

Please provide the data in Excel format, with clear column headings and units (e.g., £ for costs, number of claimants). The data should be broken down into the following categories:

Working age: 64 and under

Non-working age: 65 and over

If possible, please include both totals and percentage breakdowns for each category.

I would appreciate data for the most recent full financial year (April 2024 – March 2025). If this is not available, please provide the latest data you hold and indicate the time period covered.

Specifically, I am requesting information on:

Adult Social Services

Weekly direct costs for care packages (and the different types of care packages)

Please refer to the table below which provides financial year data (April 2024 to March 2023):

Current Packages	Working age: 64 and under	Percentage	Non-working age: 65 and over	Percentage
Home-Based Care	£1,552,887.80	50.4%	£1,260,979.41	43.7%
Day Care Services	£292,779.92	9.5%	£23,990.01	0.8%
Direct Payments	£492,212.92	16.0%	£270,976.41	9.4%
Free Personal and Nursing Care Services	£3,359.60	0.1%	£375,983.10	13.0%
Individual Service Fund	£256,452.20	8.3%	£56,995.76	2.0%
Residential Services	£485,050.70	15.7%	£896,760.70	31.1%

Current volumes of care packages provided.

Please refer to the table below which provides financial year data (April 2024 to March 2023):

Current Packages	Working age: 64 and under	Percentage	Non-working age: 65 and over	Percentage
Home-Based Care	1,976	53.8%	3,627	55.6%
Day Care Services	617	16.8%	150	2.3%

Direct Payments	650	17.7%	657	10.1%
Free Personal and Nursing Care Services	10	0.3%	1,178	18.1%
Individual Service Fund	230	6.3%	96	1.5%
Residential Services	189	5.1%	818	12.5%

Blue Badge Scheme

Total number of blue badges currently issued.

There were 18,719 live Blue Badges as of 1 October 2025.

Average cost incurred by the council to recover a blue badge (e.g., due to loss, expiry, or death).

There is generally no cost incurred. A badge will be cancelled where the Council is made aware that the holder is deceased and we will request that the badge is returned.

Housing Benefit

Percentage of Housing Benefit claims by age group.

Working Age - 52%

Pension Age - 48%

Average weekly Housing Benefit cost per claim for each age group.

Working Age - £240.66

Pension Age - £121.48

Council Tax Support

Total number of claimants by Council Tax Band and age group.

Please refer to the table below.

Council Tax Band by Age Group	Count of Council Tax Band
Band A Total	6,870
Pension Age	1,833
Working Age	5,037
Band B Total	9,411
Pension Age	3,048
Working Age	6,363

Band C Total	6,555
Pension Age	2,338
Working Age	4,217
Band D Total	3,783
Pension Age	1,057
Working Age	2,726
Band E Total	2,062
Pension Age	576
Working Age	1,486
Band F Total	581
Pension Age	223
Working Age	358
Band G Total	240
Pension Age	117
Working Age	123
Band H Total	15
Pension Age	7
Working Age	8

Number or percentage of claimants receiving a full discount.

83%

Average discount awarded to claimants in each band.

Please refer to the table below which provides the Council Tax Reduction (CTR) by Council Tax band:

Council Tax Band	Average of Weekly CTR Awarded
Band A	£15.07
Band B	£17.37
Band C	£19.89
Band D	£22.16

Band E	£26.42
Band F	£33.21
Band G	£41.70
Band H	£60.81

Electoral Register

Total number of residents currently listed on the electoral register by age group.

Estimated annual cost to the council for maintaining electoral register records (including updates, correspondence, and administrative processing).

Average cost incurred by the council to process a single amendment or removal from the register (e.g., due to death or change of address).

If possible, please also indicate whether the data can be broken down by ward or district within the council area.

We are unable to provide the information requested because it is not held by the Council.

The Electoral Register is compiled and maintained by the Electoral Registration Officer (ERO), who is in the Lothian Valuation Joint Board (LVJB). For Q10, the ERO will be able to give the total number of electors on the register if the request makes clear the area in question, although there is no data available by age group.

For Q11 and Q12, the City of Edinburgh Council does not have this data. This is with the ERO.