

The number of complaints received by the local authority since 1 January 2020 regarding:

- a. "Drag Queen Story Hour" or similar events held in public libraries or schools;
- b. Any other LGBTQ+ themed public events hosted or supported by schools or public libraries.

Where available, please provide a brief summary of the main issues raised in each complaint (e.g., inappropriate content, age suitability, equality concerns, etc.).

Please state whether the complaints were upheld, dismissed, or resulted in any changes to policy, event scheduling, or future programming.

Please provide copies (or links) of any internal reports, correspondence, or policy reviews generated as a result of these complaints.

There were 4 complaints received (libraries)

There was 1 complaint received (libraries)

No complaints were received for events held in schools.

Summary of complaints received for a):

Complaint- Inappropriate event and age suitability - Drag Queen Story Hour event

Outcome- Not upheld

Complaint- Inappropriate event, age suitability, lack of consultation undertaken before the event, unhappy about the performer's stage name and the use of social media data analysis to determine success of event - Drag Queen Story Hour event

Outcome- Partially upheld

Complaint- Age suitability and unsettling picture of a drag queen on social media - Drag Queen Story Hour event

Outcome- Not upheld

Complaint- Inappropriate event held- Drag Queen Story Hour

Outcome- Not upheld

Summary of complaints received for b):

Complaint - Inappropriate choice of picture book for a Pride story time event which included inappropriate illustrations

Outcome- Partially upheld

Changes made as a result of complaints received for a):

- Updated Library event organisation procedures for library staff (main document and Appendix 3 attached)
- Updated Libraries protection of children and young people procedures for staff (attached)
- Added additional disclaimer information to videos posted on Libraries website advising that parental guidance should be exercised where appropriate
- Commitment to undertake additional engagement to inform decisions about future events programming where appropriate

Changes made as a result of complaints received for b):

Replacement of the original edition of a book with the new updated paperback edition