

1. Organisation Information	
a. Organisation Name	The City of Edinburgh Council
b. Contact Number	0131 200 2000
c. Contact Email	
d. Greenspace Service Manager Name	Steven Cuthill

2. Greenspace Management	
a. Do you operate an 'in-house' public open greenspace maintenance provision? <i>If not, who provides the service for you?</i>	All CEC public open space is maintained by our internal Parks & Greenspace Service.
b. Do you have a current greenspace strategy or maintenance policy?	Link to strategy - https://www.thrivinggreenspaces.scot/downloads/download/18/edinburghs-thriving-greenspaces-2050-vision-and-strategy-april-2025
c. How do you catalogue and monitor the equipment / kit use as part of greenspaces maintenance?	All machinery is maintained by our Fleet Services workshop who keep a inventory and maintenance records for all machinery.
d. What are your greenspace services key performance indicators? <i>i.e. grass cutting etc.</i>	We manage the quality of the landscape in our parks and green spaces using a set of standards that we call the "Landscape Quality Standards" or LQS.

3. ICT / System Information	
a. Please provide details of any IT systems or software which you use within the greenspace teams to manage the service in terms of operations and performance management around maintenance.	Specific details on hardware, software and systems used will not be provided, as per the attached ICT Security Advisory brief dated 4/8/25, which advises rejection when we receive FOI's which look to obtain insight into our ICT infrastructure and practices.

b. What of the following functions and services are contained within this system or what system do you use for them?	Specific details on hardware, software and systems used will not be provided, as per the attached ICT Security Advisory brief dated 4/8/25, which advises rejection when we receive FOI's which look to obtain insight into our ICT infrastructure and practices.
○ Benches	
○ Community notice boards	
○ Development land	
○ Equipment	
○ Footpaths / verges	
○ Grit bins	
○ HRA land	
○ Maintenance arrangements (dates and frequency)	
○ Parks	
○ Planters/shrub beds.	
○ Playgrounds	
○ Public open and greenspace (land types)	
○ Public waste / litter bins	
○ Sports / recreation areas	
○ Street lighting	
○ Trees and tree protection orders	
○ Ward boundaries	
○ Other (Please List)	
c. What fields are reportable within the system	Specific details on hardware, software and systems used will not be provided, as per the attached ICT Security Advisory brief dated 4/8/25, which advises rejection when we receive FOI's which look to obtain insight into our ICT infrastructure and practices.
○ Budget allocation	
○ Budget spend (to date?)	
○ Category	
○ Condition	
○ Equipment used	
○ Gradient	
○ HRA land	
○ Key holder / responsible person	
○ Key performance indicators	
○ Land type	

○ Locations / postcode range	
○ Maintenance arrangements (dates and frequency)	
○ Maintenance areas (overlay)	
○ Naturalisation areas	
○ Name	
○ Ownership status	
○ Requirements for service level agreements	
○ Size	
○ Specialist Tasks / Works	
○ Status	
○ Ward	
○ Other: (Please list)	
d. What are the costs for this system? <i>Upfront and ongoing</i>	Charges are within our ICT Contract costs of circa £26m per annum. The charges are not structured in a way that we can report spending for this as a standalone value.
e. Are there any add on costs for additional software modules? (e.g. GIS Integration, task reminders etc)	Charges are within our ICT Contract costs of circa £26m per annum. The charges are not structured in a way that we can report spending for this as a standalone value.
f. What are the costs of user licences?	Charges are within our ICT Contract costs of circa £26m per annum. The charges are not structured in a way that we can report spending for this as a standalone value.
g. Are costs for system support and aftercare post implementation?	Charges are within our ICT Contract costs of circa £26m per annum. The charges are not structured in a way that we can report spending for this as a standalone value.
h. What is the quality of the system support?	Specific details on hardware, software and systems used will not be provided, as per the attached ICT Security Advisory brief dated 4/8/25, which advises rejection when we receive FOI's which look to obtain insight into our ICT infrastructure and practices.

i. How do you catalogue equipment and its costing in the usage on greenspace maintenance?	Specific details on hardware, software and systems used will not be provided, as per the attached ICT Security Advisory brief dated 4/8/25, which advises rejection when we receive FOI's which look to obtain insight into our ICT infrastructure and practices.
j. Does your system integrate with mobile devices?	Specific details on hardware, software and systems used will not be provided, as per the attached ICT Security Advisory brief dated 4/8/25, which advises rejection when we receive FOI's which look to obtain insight into our ICT infrastructure and practices.
k. Are you able to post real-time updates into the system through handheld / mobile devices?	Specific details on hardware, software and systems used will not be provided, as per the attached ICT Security Advisory brief dated 4/8/25, which advises rejection when we receive FOI's which look to obtain insight into our ICT infrastructure and practices.
l. Do your systems integration with other software used by your authority ? <i>i.e. GSI, confirm etc.</i>	Specific details on hardware, software and systems used will not be provided, as per the attached ICT Security Advisory brief dated 4/8/25, which advises rejection when we receive FOI's which look to obtain insight into our ICT infrastructure and practices.
m. How have you gone about capturing land feature and measurement of land features? <i>If so, what company did you use?</i>	We hold historic information collated over many years. This comes from various sources either within our Parks Service or other CEC services i.e. Planning, Estates.
n. Did you consider using AI or drone to do land measuring? <i>If so, was this accurate enough?</i>	No

o. Does the system allow to allocate schedule works and allow staff to report back digital with a live dashboard?	Specific details on hardware, software and systems used will not be provided, as per the attached ICT Security Advisory brief dated 4/8/25, which advises rejection when we receive FOI's which look to obtain insight into our ICT infrastructure and practices.
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4. Performance	
a. Are you able to pull reporting and performance indicators down from this system?	Specific details on hardware, software and systems used will not be provided, as per the attached ICT Security Advisory brief dated 4/8/25, which advises rejection when we receive FOI's which look to obtain insight into our ICT infrastructure and practices.
b. Do you find that there any system limitations? What are they?	Specific details on hardware, software and systems used will not be provided, as per the attached ICT Security Advisory brief dated 4/8/25, which advises rejection when we receive FOI's which look to obtain insight into our ICT infrastructure and practices.