

56815 Bellevue Terrace Street-Based Bins

Due to a council bin damaging my property and your insurers refusing my claim, I wish to have access to the dynamic risk assessment for the street-based council bins on Bellevue Terrace, EH7 4DT.

And any and all detail of how it was deemed sufficiently safe to place the bins unsecured in an uneven surface.

We don't hold dynamic risk assessments for on-street communal bins. Crews do not leave communal bins unsecured, as they apply brakes to these bins.

I also wish to see training records and records to prove that the bins in question were correctly secured by the operators that serviced them on the days prior to Monday 30th December 2024.

Waste collection staff receive mandatory training for Manual Handling and Reversing Assistance. There are also bespoke Toolbox Talks on subject matters such as returning communal bins to the bin hub after collection. These Toolbox Talks take place during the staff member's initial induction and/or periodically thereafter.

We also have up to date Risk Assessments for the collection and emptying of waste containers to which all staff have access to.

Staff are instructed to return bins safe and secure. The bins are to be facing the correct way for public use, and the brake pedal/lever is to be engaged. Any defects are to be reported to the line manager.

The waste and recycling crews who were deployed on communal waste collection in the Bellevue area of the city prior 30/12/2024 have all received the Toolbox Talk on bin returns. The shift supervisor has also added that these crews were experienced and regular members of staff who had at the time been working on this route since the introduction of the new service.