56782

In the past six months, what is the average time between a person applying for an assessment for social care payments for personal and nursing care, and the process being completed to the point where an award is made?

Please provide figures both for needs assessment and financial assessment to the point where payment is made.

Average time needs assessment to service start: 181 days Average time financial assessment to service start: 73 days

Please note, this process is linear – needs assessment -> financial assessment -> service start.

So, the financial assessment days sit within the needs assessment -> service start days. The two averages should not be summed into a 'total'.