

56632

For each of the last five calendar years (1st January 2019 - 31st December 2024):

How many complaints did your council receive about Christmas decorations/lights on/in domestic properties (for example, too big/loud/flashy)?

Between 1st January 2019 - 31st December 2024 Environmental Protection received six complaints about Christmas decorations/lights on/in domestic properties (one in 2020 and 2022, and two in 2023 and 2024).

How many complaints did your council receive about Christmas decorations/lights on/in commercial properties?

Between 1st January 2019 - 31st December 2024 Environmental Protection received one complaint about Christmas decorations/lights on/in commercial properties. This was in 2021

What were the most common complaints?

Three complaints related to the lights flashing, two were that the lights were too bright. One complaint related to pedestrian safety when crossing a road, due to the illumination. One complaint related to lights shining directly into another property.

In relation to Q1 and 2, which post codes/streets received the most complaints?

There was one complaint for each of the postcodes.

How many enforcement notices were issued as a result of complaints received.

No enforcement notices were issued as a result.