

56628 Council Cloud Services

Please provide your organisation's total spend on cloud infrastructure for the last three financial years. (Please use the following categories)

<£1M

£1M - £2M

£2M-£5M

£5M-£10M

>£10M

2022-2023

2023-2024

2024-2025

[This information is not held as a distinct element, and therefore a breakdown of expenditure on cloud infrastructure is not possible.](#)

Please list all of the hyperscaler cloud providers your organisation currently uses:

Amazon Web Services (AWS)

Google Cloud Platform (GCP)

Alibaba Cloud

Microsoft Azure

Oracle Cloud Infrastructure (OCI)

Other – Please specify.

Is your organisation considering using more than one cloud provider?-

Yes – already doing this

Yes – under consideration

No

No, considering switching fully

Other – Please specify.

Please list the internal departments with the highest utilisation of cloud services

Corporate Services

Finance and Resources

Adult Social Care and Health

Children's Services and Education

Housing and Homelessness

Other – Please specify.

What percentage of your organisation's data is currently hosted on cloud platforms versus on premises?

<10% hosted on cloud platforms

10-25% hosted on cloud platforms

25-50% hosted on cloud platforms

50-75% hosted on cloud platforms

75-100% hosted on cloud platforms

Have you implemented any policies regarding data sovereignty and/or cloud security? –

(If yes, please send a copy of any policies)

Yes

No

Other – Please specify.

Please disclose any information your organisation holds relating to cyber incidents affecting your cloud systems. -

Ofcom/CMA Investigation

Ofcom has raised concerns that some of the largest cloud providers (like Amazon AWS and Microsoft Azure) make it difficult or expensive for organisations to switch providers. This led to a formal investigation by the CMA, which is expected to publish its final findings by 4 August 2025.

Specific details on hardware, software and systems used will not be provided, as per the ICT Security Advisory brief dated 04/08/2025, which advises rejection as recommended by GovCerUK, when we receive Freedom of Information requests which look to obtain insight into our ICT infrastructure and practices.

Do you have any commercial agreements with any cloud providers?

Yes

If yes, please provide contract details (e.g. start/end date, amount, where you found the provider)

Details of contracts can be found within the below link to our [contract register](#).

As above, specific details on hardware, software and systems used will not be provided, as per the ICT Security Advisory brief dated 04/08/2025, which advises rejection as recommended by GovCerUK, when we receive Freedom of Information requests which look to obtain insight into our ICT infrastructure and practices.

Is your organisation aware of the CMA investigation into major cloud providers and the concerns around switching costs, contracts, and competition?

Yes – fully aware

Somewhat aware

Not aware

Other – Please specify.

Somewhat aware.

Has your organisation taken any steps in response to this (for example, discussing risks of lock-in, reviewing contracts, or exploring alternative providers)?

Yes – formal review or actions taken

Yes – informal discussions only

No steps taken

Other – Please specify.

No steps taken currently.