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Please advise the number of complaints received by City of Edinburgh Council trading standards for the period 1 Jan 2021 to 30 June 2025 against Mcfarlane Joiners And Builders (Fife) Limited, Company number SC679599.

Unfortunately, it is not possible to provide you with the information you have requested on this occasion.

The information requested above is specified information for the purposes of the Enterprise Act 2002. Unfortunately, due to legislative constraints contained within Part 9 of the Enterprise Act 2002 (Restrictions on Disclosure), disclosure of specified information is prohibited unless such information is released through a permitted gateway. Information is specified information if it comes to a public authority in connection with the exercise of its functions.

Information regarding any potential complaint data that relates to a business or individual, will be received by this authority in the course of our functions under the Enterprise Act 2002, the Digital Markets, Competition and Consumers Act 2024 and other specified consumer protection legislation. Therefore, such information is deemed to be specified information and is subject to the restrictions on disclosure set out under Part 9 of the Enterprise Act 2002. The gateways for disclosure of information are prescribed within sections 239 - 243 of the Act.

I am therefore sorry to advise that I am unable to provide you with any information in relation to your request at this stage. I trust you can appreciate from the explanation given above, there are significant legal restrictions placed on the City of Edinburgh Council in relation to the disclosure of information it may receive in the course of exercising its statutory functions.