

56404 Mobile Phone Contracts

I am writing to request the following information regarding your organisation's mobile phone contract(s).

If your organisation uses more than one provider, please provide a breakdown for each provider individually.

I am aware that similar requests may have been submitted previously, but I would appreciate the most recent and up-to-date information available as of today's date (22/07/2025).

Network Provider(s)

Please confirm the name(s) of the current mobile network provider(s) (e.g. EE, Vodafone, O2/Telefonica, Three).

[Telefonica UK Ltd \(02\)](#)

Annual Average Spend

Please provide the annual average spend for each mobile network provider. If a new contract has been awarded recently, an estimated annual spend is sufficient.

[The annual spend with Telefonica, which is not exclusively for the mobile network, is Circa £718k.](#)

Number of Connections

Please provide the total number of mobile connections, broken down by:

- Voice-only devices
- Voice and data devices
- Data-only devices

[Information withheld under Section 30\(c\) - Prejudice to effective conduct of public affairs \(cyber-security\).](#)

Contract Duration

Please confirm the length of each contract and whether any extension options are included.

[24 months plus 12 months extension.](#)

Contract Start Date

Please provide the actual contract start date(s) for each provider. (Please do not include the framework start date unless it is also the date of the signed agreement.)

[Contract Start Date - 01/10/2022](#)

Contract Expiry Date

Q6. Please confirm the expiry date(s) of the current agreement(s). If the contract is rolling, please specify.

[Contract Expiry Date - 30/09/2025.](#)

Contract Review Date

Please indicate when the organisation intends to review or retender the mobile phone contract(s).

This is currently under review. We intend to publish the tender documentation within August 2025.

Responsible Officer

Please provide the name, job title, direct phone number and email address of the individual(s) responsible for managing this contract.

If full contact details cannot be disclosed, the job title will suffice.

Responsible Officer – Jackie Galloway - Senior Manager (Commercial) -
Jackie.galloway@edinburgh.gov.uk

If the service was purchased through a procurement framework, please also provide the name of the framework and its reference number.

RM3808 Network Services 2

Managed Service Provider (if applicable)

If the mobile phone services are managed via a third-party provider, please confirm the name of the network provider, the number of connections, and the name/job title of the person responsible internally.

Not applicable.

Aggregation

Is this mobile phone contract part of a wider aggregation exercise with other organisations? If so, please specify.

No, not applicable.

Current Tendering or Future Plans

If the current contract has expired or is operating on a rolling basis, please confirm the organisation's intentions moving forward.

If your organisation is currently out to tender, please provide the anticipated award date and any available details.

We are currently concluding our procurement plan. The retender will be advertised on Public Contracts Scotland at:

<https://www.publiccontractsscotland.gov.uk/>

Recent Contract Award (if applicable)

If this contract was awarded within the past three months, please provide the shortlist of suppliers who submitted bids.

Not applicable.