56374 Council Tax Operational Systems and Enforcement Frameworks

I am conducting a lawful public-interest inquiry into the operational systems and enforcement frameworks used by Scottish local authorities to administer Council Tax.

As part of this initiative, I would be grateful if you could:

• Confirm whether your department uses any third-party platforms, automated systems, or service providers to issue Council Tax demands, manage liability, or process recovery

• Direct me to the appropriate contact point or internal department responsible for overseeing these systems or any affiliated enforcement entities

Our 'Council Tax and Non-Domestic Rates Privacy Notice' contains a list of third-party organisations, in the 'Information Sharing' section, that we use to administer Council Tax. This is available through the Register of Privacy Notices published on our website at:

https://www.edinburgh.gov.uk/downloads/download/12952/register-of-privacy-notices

We do not have a single contact point. The responsibility for overseeing these systems sits within the Customer and Digital Services division of the Council. They can be contacted at:

ict.service@edinburgh.gov.uk