

56128

The Council's policy regarding payment facilities for parking where the payment machines are not available due to works on or adjacent to the street, including in relation to the works on Chambers Street on Saturday 5 July 2025.

If a ticket machine is faulty or unavailable, drivers should use the nearest available ticket machine or pay via the RingGo cashless parking system (either by app or phone).

The Council's policy on penalty charge notices where a vehicle has been misidentified (eg through wrong colour in a PCN)

Whilst vehicle colours are recorded, vehicles are identified by their registration, make and model.

The colour of a vehicle can be subjective, however if there is a marked difference between the colour a Parking Attendant has recorded on a PCN and the actual colour of the vehicle in question, then the PCN may be considered for cancellation in some circumstances.

The Council's quality assessment and background check procedures for parking enforcement staff

We do not hold this information. Parking Attendants are recruited and managed by our enforcement contractor.