

56087

Over the past two years (from June 2023 to June 2025), how many PCNs have been Issued by enforcement officers where the observation time recorded was zero minutes (i.e. where the start and end of observation are recorded as the same time)?

Please break this data down by contravention code and by month/year, if available.

[Please find attached Excel Spreadsheet.](#)

Please provide a copy of the council's policy or internal guidance regarding observation periods, particularly for contravention code 11 - "Parked without payment of the parking charge".

This information is available online in the Council's [Parking Enforcement Protocol document](#).

In respect of contravention 11, the Protocol states: "If a vehicle is not clearly displaying a valid pay and display voucher or other permitted identifier or permit and does not have a valid cashless parking session, then a Parking Attendant will observe the vehicle for a full five minutes before issuing a PCN. This five-minute observation is used to determine whether or not the driver is in the process of purchasing parking time."

The Protocol also notes the following in respect of all contraventions: "Vehicles classed as Persistent Evaders and High Value Debtors are not entitled to the standard observation periods, with instant PCNs issued in most circumstances."