55763

Damp and Mould

Please provide the following for the aggregate figure for the past 4 years for social housing:

Number of complaints of damp, and the number of complaints which led to remediation

Number of complaints of mould, and the number of complaints which led to remediation

We do not have separate complaint categories of 'dampness' and 'mould', only one category of 'dampness and mould'.

Year	Number of complaints
2021	1,424
2022	1,704
2023	1,428
2024-25	2,406
2025 to date	330

Number of damp remediations

Number of mould remediations

This information is not held.

Please also provide the below information for housing associations

Number of complaints of damp, and the number of complaints which led to remediation

Number of complaints of mould, and the number of complaints which led to remediation

Number of damp remediations

Number of mould remediations

This is information is not held. As this is information that relates to housing associations, this would be recorded by each housing association and not the Council.