

55667 Pothole Damage Claims

I would be keen to get answers and information for the following questions.

Q1. Could you please provide me with the total number of claims made by drivers regarding pothole damage across the following years 2021/22, 2022/23, 2023/24 and 2024/25.

Could you please break these down by year.

Could you provide me with the total number of these claims that resulted in a payout by the council to a driver across those years?

Could you please break these down.

Claims submitted each year:

2021 - 401

2022 - 425

2023 - 881

2024 – 682

Claims which resulted in payout in each year:

2021 - 27

2022 - 31

2023 - 54

2024 – 29

Could you provide me with the total sum the council has paid out in pothole damage claims to drivers across the following years 2021/22, 2022/23, 2023/24 and 2024/25.

Could you please break these down by year.

Could you provide me with the highest pothole damage claim payout you have paid in each of the last four years?

Total sum paid out in each year:

2021 - £6,986

2022 - £7,278

2023 - £17,342

2024 – £6,502

Highest amount paid out in each year:

2021 - £1,387

2022 - £1,472

2023 - £1,826

2024 – £1,420