55508

Blue Badge - Application data and process information

Firstly, please tell us which issuing authority's data you are providing.

Edinburgh

Which of the following types of Blue Badge application do you offer?

Paper-based

Via our own online application form

We refer applicants to the gov.uk 'Apply for or renew a Blue Badge' webpage

Do you provide support with applying for a Blue Badge?

Yes

If you do provide support to people applying for a Blue Badge, how do you do this?

Via instructions on our website

Via email

Other: Via a dedicated Blue Badge email mailbox and call-back service

When is support with a Blue Badge application provided?

At any point during the application process

Do you provide information about what to expect at an independent mobility assessment?

Yes

On average, how many weeks does it take to process Blue Badge applications on the basis of walking difficulty?

10 - 14 weeks

Are your Blue Badge mobility assessors regulated healthcare professionals? Yes
What qualifications are your Blue Badge mobility assessors required to hold? An occupational therapy degree
In addition to any qualification held, what training are your Blue Badge mobility assessors required to undertake? *
Information not held, assessors are NHS staff members and will carry out NHS training.
Are your Blue Badge mobility assessors inhouse or outsourced? Outsourced
Do you allow friends, family or any other advocates to accompany applicants during their independent mobility assessment? Yes
Do you automatically renew Blue Badges where badge holders have an incurable, progressive, degenerative condition? Yes
Do you recognise and accept Blue Badges issued by other issuing authorities? Yes
Do you have a process by which refused Blue Badge applicants can challenge a refusal? Yes

Please describe the process for challenging a Blue Badge refusal.

If an applicant is not satisfied with the decision and wishes for their application to be reviewed, they must supply further information in support of their application and (if possible) attach supplementary relevant information from a health care professional.

Do you collect and collate data on the number of people with Parkinson's who apply for a Blue Badge on the basis of walking difficulty? *

No

Do you collect data on Blue Badge applications received from people applying on the basis of walking difficulty?

No.

Please tell us how frequently you collect this data

We do not collect this data

Do you advertise the Blue Badge scheme?

Yes

If you do advertise, where do you advertise your Blue Badge scheme?

On your website, but not on the homepage