

55448 Completed Direct Payments Questionnaire

Section	Question	Response
PrePaid Card Info	Q1. Do you currently use a PrePaid card or other type of card provider, and if so what is the provider's name?	Yes – Allpay Limited
PrePaid Card Info	Q2. What date does the current contract expire?	30/10/2027
PrePaid Card Info	Q3. What is the name, E-Mail Address & phone number of the person and team that manages the Contract?	Louise McRae - louise.mcrae@edinburgh.gov.uk
PrePaid Card Info	Q4. How much does each card cost?	Information withheld due to commercial sensitivity.
PrePaid Card Info	Q5. How much do replacement cards cost ?	Information withheld due to commercial sensitivity.
PrePaid Card Info	Q6. What transaction costs are there and how much are they?	Information withheld due to commercial sensitivity.
Client Bank Accounts	Q7. Do you manage individual bank accounts for your clients, if so who with?	As part of financial management services, third party providers manage accounts on behalf of the clients. These accounts hold Direct Payment (DP) funds on them.
Client Bank Accounts	Q8. Are these on a contract and can you let us know the end date ?	04/11/2028
Direct Payment Managed Accounts	Q9. Does the Council use a third party to manage Direct Payment Managed accounts, if so who?	Yes: Fife Business Services, Barrie Bookkeeping, Places People Lives and Purple Zest. Other companies can be used by people if they wish within DP.
Direct Payment Managed Accounts	Q10. What Services do they provide on behalf of the council?	They provide Payroll and Financial Management Services on behalf of DP recipients. They do not provide services on behalf of the council.
Direct Payment Managed Accounts	Q11. When does the contract end?	04/11/2028
Direct Payment Managed Accounts	Q12. What is the name, E-Mail Address & phone number of the person and team that manages the Contract?	Joanna Eceiza (Contracts Officer) - joanna.eceiza@edinburgh.gov.uk and Susan Robertson, Strategic Planning and Commissioning Officer - Susan.robertson1@edinburgh.gov.uk
Direct Payment Managed Accounts	Q13. How much does each service cost?	There is a range of services on a framework, with the rates up to £8 per person per week
Direct Payment Managed Accounts	Q14. What is the annual cost or upper limit to the council?	Information withheld due to commercial sensitivity.
Payroll Services	Q15. Does the Council offer payroll services for Direct Payment employers and their employees?	The Council offers funding towards payroll services and has a framework of payroll providers (third party).
Payroll Services	Q16. What is the name, E-Mail Address & Contact number of the person and team that is the lead?	Not Applicable
Payroll Services	Q17. How many staff deal with the payroll?	Not Applicable
Payroll Services	Q18. What annual cost is there to the council for the payroll staff?	Not Applicable
Payroll Services	Q19. Cost Band (Select)	Not Applicable
Outsourced Deputyship Services	Q20. Does the Council use a Third Party (Parties) to manage Deputyship clients. If so who	No
Outsourced Deputyship Services	Q21. Does the Council use their own prepaid card provider, to supply cards via these outsourced deputyship partners.	No