

## 55293 Landlord Registration

Does your local authority conduct surveys of landlord registration customers?

Not at present, although we are considering starting to do so as part of a regular programme of engagement.

How many landlord registration customers does your local authority currently have?

44,526.

If surveys are conducted, please provide:

- a. A copy of the most recent survey or the list of questions used;
- b. The typical response rate for these surveys;
- c. The frequency with which the surveys are conducted;
- d. The methods used to distribute the surveys (e.g. online, postal, telephone).

Not applicable.

How is the feedback from these surveys used by your organisation (e.g. for service improvement, reporting, or strategic planning)?

Not applicable.