

## Site History Report

**Effective:** 27/03/2023 to 27/03/2024  
**Service:** Roads General  
**Site:** South Gyle Broadway (7900533)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

**Site:** South Gyle Broadway (7900533)

**Locality:** South Gyle, Edinburgh, City of Edinburgh

**Area:** North West Locality

### Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1.00	<b>Asset - Locn.:</b>	Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b>	Road Asset		<b>Area:</b>	North West Locality
<b>Batch:</b>	41186831 - Inspection Batch			<b>Route:</b>	NW_CW1_East1		<b>Date:</b>	19/03/2024
	No actionable defects found							
<b>Batch:</b>	41186711 - Inspection Batch			<b>Route:</b>	Ad hoc Route		<b>Date:</b>	18/03/2024
42152065	Two orange barriers	18/03/2024	Barriers on grass verge on South Gyle Broadway / South Gyle access, south bound at roundabout	RD: Uplift Abandoned TM	Internal		Committed	50156180
<b>Batch:</b>	41186705 - Inspection Batch			<b>Route:</b>	NW_CF1_SouthGyleBroadway1		<b>Date:</b>	18/03/2024
42152060	Tree roots pushing up tar for 15m	18/03/2024	At the side of no6	RD: FW Tree Root Tar	Internal		Uncommitted	50105311
42152070	1x2m patch	18/03/2024	At open till late gyle sign	RD: FW HRA Depression/Sunker	Internal		Uncommitted	50105330
42152075	Tree roots pushing through tar	18/03/2024	Approx 10m east of Ip38	RD: FW Tree Root Tar	Internal		Uncommitted	50132540
42152076	Tree roots pushing through tar	18/03/2024	At south Gyle Wynd bus stop to city	RD: FW Tree Root Tar	Internal		Uncommitted	50132543
42152072	Open joint approx 10m long	18/03/2024	On roundabout opposite gogarloch road	RD: CW Open Joint	Internal		Uncommitted	50156185
42152051	relay 4 sunken tactile	18/03/2024	Outside entrance to heineken	RD: FW Slabs Rocking	Internal		Uncommitted	50132522
42152074	Tree roots pushing up tar	18/03/2024	At lamppost 38	RD: FW Tree Root Tar	Internal		Uncommitted	50105338
42152073	Dig out damaged footway & resurface in HRA	18/03/2024	Footway damaged caused by tree roots , between I / p SDW 42 & SDW 40	RD: FW Tree Root Tar	Internal		Uncommitted	50014210
42152067	Patch required Approx 10m x 2.5m	18/03/2024	As you come of slip road from Glasgow road onto south Gyle Broadway	RD: CW Rutting	Internal		Uncommitted	50156182
42152078	Patch required around manhole	18/03/2024	At lamppost 4	RD: FW HRA Cracked/Broken	Internal		Uncommitted	50105343
42152066	Patch required Approx 1m x 1m	18/03/2024	On roundabout between Edinburgh park and entrance to Gyle centre	RD: CW Cracked/Broken	Internal		Uncommitted	50156181
42152071	2.5x2m patch	18/03/2024	At lamppost 53	RD: CW Cracked/Broken	Internal		Uncommitted	50105334
42152068	1 cw pothole	18/03/2024	At end of slip road from Glasgow road Just as you merge onto Broadway	RD: CW Pothole	Internal		Committed	50156183
42152049	Patching required Approx 1.5m x 1m & 2m x 2m	18/03/2024	On roundabout at exit from south Gyle Broadway	RD: CW Cracked/Broken	Internal		Uncommitted	50156172
42152057		18/03/2024	Outside lane at south gyle Broadway breaking up	RD: CW Rutting	Internal		Uncommitted	50105305
42152045	Patch required Approx 3m x 0.5m	18/03/2024	On roundabout at entrance to south Gyle Wynd	RD: CW Cracked/Broken	Internal		Uncommitted	50156169
42152056	Road: Defective / Damaged (Enquiry 1463688)raise low Carriageway gully frames	18/03/2024	Junction South Gyle Crescent	RD: Gully Damaged/Sunken	Internal		Uncommitted	50122754
<b>Batch:</b>	41185247 - Inspection Batch			<b>Route:</b>	Ad hoc Route		<b>Date:</b>	07/03/2024
42150524	Pothole on carriageway	07/03/2024	Outside Ibis hotel heading west	RD: CW Pothole	Internal		Committed	50155054
<b>Batch:</b>	41182596 - Inspection Batch			<b>Route:</b>	Ad hoc Route		<b>Date:</b>	15/02/2024
42147822	Damaged footway box lid	15/02/2024	Lpost 04	RU: Utility Apparatus	Internal		Uncommitted	50153107
<b>Batch:</b>	41181257 - Inspection Batch			<b>Route:</b>	Ad hoc Route		<b>Date:</b>	05/02/2024
42146343	Pothole on carriageway	05/02/2024	On roundabout heading south	RD: CW Pothole	Internal		Committed	50152143



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**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

### Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1.00	<b>Asset - Locn.:</b> Ward 3 - From Gogar Roundabout to South Gyle Access			<b>Feature Type:</b> Road Asset		<b>Area:</b> North West Locality	
<b>Batch:</b>	41159635 - Inspection Batch		<b>Route:</b> Ad hoc Route				<b>Date:</b> 20/06/2023	
42130365	Remove Loose / Damaged chevron sign from roundabout	20/06/2023	West side of roundabout opposite petrol station on grass verge Loose / damaged chevron sign.	RD: Unlit Sign Damaged/Missing	Internal		Committed	50138042
<b>Batch:</b>	41159031 - Inspection Batch		<b>Route:</b> Ad hoc Route				<b>Date:</b> 12/06/2023	
42129818	Road: Defective / Damaged (Enquiry 1564596) pothole on carriageway	12/06/2023	Pedestrian crossing at Tram stop	RD: CW Pothole	Internal		Committed	50137611
<b>Batch:</b>	41158355 - Inspection Batch		<b>Route:</b> Ad hoc Route				<b>Date:</b> 01/06/2023	
42129169	Pothole on carriageway at pedestrian crossing	01/06/2023	Entrance to M and S	RD: CW Pothole	Internal		Committed	50137106
<b>Batch:</b>	41158090 - Inspection Batch		<b>Route:</b> Ad hoc Route				<b>Date:</b> 26/05/2023	
42128663	Road: Defective / Damaged (Enquiry 1556230) pothole on carriageway	26/05/2023	City Bypass heading east from Gogar Roundabout	RD: CW Pothole	Internal		Committed	50136773
<b>Batch:</b>	41158089 - Inspection Batch		<b>Route:</b> Ad hoc Route				<b>Date:</b> 26/05/2023	
42128662	Pothole on carriageway	26/05/2023	Exit from Gogar roundabout	RD: CW Pothole	Internal		Committed	50136772
<b>Batch:</b>	41158088 - Inspection Batch		<b>Route:</b> Ad hoc Route				<b>Date:</b> 26/05/2023	
42128661	Road: Defective / Damaged (Enquiry 1556626) pothole on carriageway outside lane	26/05/2023	Heading west at lights Gogar roundabout	RD: CW Pothole	Internal		Committed	50136771
<b>Batch:</b>	41156747 - Inspection Batch		<b>Route:</b> Ad hoc Route				<b>Date:</b> 09/05/2023	
42126955	Reset loose bollard	09/05/2023	Heading east to City bypass	RD: Bollard Damage/Missing/Neve	Internal		Committed	50135689
<b>Batch:</b>	41156745 - Inspection Batch		<b>Route:</b> Ad hoc Route				<b>Date:</b> 09/05/2023	
42126947	Road: Defective / Damaged (Enquiry 1547648) pothole on carriageway inside lane	09/05/2023	Heading west from Gyle Centre	RD: CW Pothole	Internal		Committed	50135683
<b>Batch:</b>	41155244 - Inspection Batch		<b>Route:</b> Ad hoc Route				<b>Date:</b> 19/04/2023	
42125590	Pavement: Damaged / Defective (Enquiry 1539413)damaged footway box lid	19/04/2023	Opposite Tesco Bank heading east to roundabout	RU: Utility Apparatus	Internal		Uncommitted	50134630
<b>Batch:</b>	41153689 - Inspection Batch		<b>Route:</b> NW_CW1_East1				<b>Date:</b> 30/03/2023	
No actionable defects found								

### Customer Services

**Enquiry No.:** 34007059  
**Service:** Roads General  
**Desc.:**  
**Location:**

**Logged by:**   
**Subject:** Signs: Defective / Damaged

**on:** 20/06/2023 13:24  
**Classification:** Request for service

**Contact:**

**Plot Number:** 1.00  
**Job Number:** 50138042

**Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access  
**Defect Number:** 42130365

**Feature Type:** Road Asset

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### Customer Services

<b>Enquiry No.:</b> 34007057 <b>Service:</b> Roads General <b>Desc.:</b> Damaged chevron sign. <b>Location:</b> On roundabout at Gyle avenue.	<b>Logged by:</b> <span></span> <b>Subject:</b> Signs: Defective / Damaged	<b>on:</b> 20/06/2023 11:04 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Job Number:</b> 50141852	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access <b>Defect Number:</b> 42135132	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1720501 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> pothole on roundabout	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 19/03/2024 09:35 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1720255 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Traffic lights into/out of Gyle shopping centre very badly damaged road Bad for cars AND pedestrians crossing Urgently needs looked at	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 18/03/2024 17:56 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Enquiry No.:</b> 1720246 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Roundabout before Gyle Potholes	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 18/03/2024 17:47 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Enquiry No.:</b> 1719354 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Potholes around roundabout	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 17/03/2024 10:28 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1719212 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> hole as you are joining onto the bypass	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 16/03/2024 20:18 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1718137 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Large potholes on exit of roundabout towards Bankhead.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 14/03/2024 21:17 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset

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### Customer Services

**Enquiry No.:** 1718136  
**Service:** Roads General  
**Desc.:**  
**Location:** Large potholes and crumbling surfacing on roundabout

**Logged by:** Verint CRM Connector  
**Subject:** Road: Defective / Damaged

**on:** 14/03/2024 21:12  
**Classification:** Request for service

**Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1718134  
**Service:** Roads General  
**Desc.:**  
**Location:** Carriageway on Gyle junction/slip is completely obliterated. Littered with large potholes and significant large open joints/crumbling surfacing. Reported previously and not fixed! Dangerous

**Logged by:** Verint CRM Connector  
**Subject:** Road: Defective / Damaged

**on:** 14/03/2024 21:11  
**Classification:** Request for service

**Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1718050  
**Service:** Roads General  
**Desc.:** What type of sign is it? Road sign problem, type unlit  
**Location:** 2 roads barriers have been left on the grass verge, south gyle broadway at south gyle access roundabout

**Logged by:** Verint CRM Connector  
**Subject:** Public Utilities: General

**on:** 14/03/2024 17:57  
**Classification:** General Enquiry

**Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset  
**Job Number:** 50156180      **Defect Number:** 42152065

**Enquiry No.:** 1709153  
**Service:** Roads General  
**Desc.:**  
**Location:** The roundabout does not have markings which means there are always cars leaving the Gyle in the lefthand lane and turning right towards Gogar roundabout. This causes significant issues and near incidents as well as numerous scrapes which I have seen despite not being a regular on that road. The roundabout should be lined or at least markings painted at the entry from the Gyle to show that left lane should be for left and straight only.

**Logged by:** Verint CRM Connector  
**Subject:** Road: Defective / Damaged

**on:** 29/02/2024 09:22  
**Classification:** Request for service

**Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1708250  
**Service:** Roads General  
**Desc.:**  
**Location:** Potholes and ruts.

**Logged by:** Verint CRM Connector  
**Subject:** Road: Defective / Damaged

**on:** 27/02/2024 23:06  
**Classification:** Request for service

**Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1708249  
**Service:** Roads General  
**Desc.:**  
**Location:** Pothole on roundabout.

**Logged by:** Verint CRM Connector  
**Subject:** Road: Defective / Damaged

**on:** 27/02/2024 23:04  
**Classification:** Request for service

**Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

## Site History Report

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### Customer Services

<b>Enquiry No.:</b> 1703392 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Pot hole big as a crater	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 20/02/2024 19:11 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1703372 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Large potholes and open joints. Dangerous	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 20/02/2024 18:35 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1703371 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Large potholes and crumbling surfacing.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 20/02/2024 18:34 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Job Number:</b> 50155054	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access <b>Defect Number:</b> 42150524	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1703370 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Lane merging onto SG Broadway littered with large potholes and poor surfacing. Reported several times before and not fixed. Dangerous.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 20/02/2024 18:32 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1701914 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Pot hole the size of the black hole	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 18/02/2024 19:35 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1699190 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Collapsed chamber cover, possibly for bus lane camera.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Pavement: Damaged / Defective	<b>on:</b> 14/02/2024 11:08 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Job Number:</b> 50153107	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access <b>Defect Number:</b> 42147822	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1693033 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Large section of carriageway cracked, open joints and large potholes. Reported several times and not fixed, worse than ever.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 05/02/2024 08:53 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset

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### Customer Services

<b>Enquiry No.:</b> 1692307 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Potholes on roundabout	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 03/02/2024 13:41 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1692305 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Lots of potholes at lane merge	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 03/02/2024 13:40 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1691498 <b>Service:</b> Roads General <b>Desc.:</b> Pothole on road at the roundabout <b>Location:</b> South Gyle Roundabout	<b>Logged by:</b> <span></span> <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 02/02/2024 10:28 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00 <b>Job Number:</b> 50152143	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access <b>Defect Number:</b> 42146343	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1690318 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> On the roundabout before turn off to the Edin Park and offices.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 31/01/2024 19:47 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1687049 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Pot hole towards the roundabout when coming from Morrisons in the gyle Car park	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 27/01/2024 12:03 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Enquiry No.:</b> 1686420 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Large pothole entering roundabout from Gyle centre direction	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 26/01/2024 11:33 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1686417 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Large pothole as you enter roundabout from gyle centre direction	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 26/01/2024 11:32 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset

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### Customer Services

**Enquiry No.:** 1683937      **Logged by:** Verint CRM Connector      **on:** 23/01/2024 15:51  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Westbound, inside lane, just after the exit from the roundabout. There is a metal plate covering the pothole/drain. This has been here since 2018. When is this getting fixed?      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1668921      **Logged by:** Verint CRM Connector      **on:** 31/12/2023 08:35  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** A pothole towards the right of the road as the Glasgow road joins to the Gyle. At the end of the dark get colour.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1664937      **Logged by:** Verint CRM Connector      **on:** 20/12/2023 23:28  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Where the slip road joins the main road, heading towards the Gyle centre, it is a series of potholes that makes it very difficult to cycle or drive over.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1662953      **Logged by:** Verint CRM Connector      **on:** 17/12/2023 10:11  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** There is a pothole located right at the pedestrian crossing from the tram stop/gyle centre side of the road. I drive this road most days to work and since the colder weather has hit this pothole has greatly grown in size, with drivers (including myself) having to steer closer to the other lane to try avoid hitting it      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1661974      **Logged by:** Verint CRM Connector      **on:** 14/12/2023 20:43  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Travelling westbound on Glasgow Road. Left turn off merging onto South Gyle Broadway. Exit of slip road has a series of potholes where the joint in the road has deteriorated. Long standing issue, requires attention.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Job Number:** 50148336      **Defect Number:** 42142214

**Enquiry No.:** 1661006      **Logged by:** Verint CRM Connector      **on:** 13/12/2023 14:16  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** At the pedestrian crossing beside the tram stop on the Gyle centre side. Deep pothole      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Job Number:** 50147932      **Defect Number:** 42141833



## Site History Report

**Effective:** 27/03/2023 to 27/03/2024  
**Service:** Roads General  
**Site:** South Gyle Broadway (7900533)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

### Customer Services

**Enquiry No.:** 1660519      **Logged by:** Verint CRM Connector      **on:** 12/12/2023 19:04  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** New large pothole next to the pedestrian crossing traffic light between the Gyle Shopping centre and the JP Morgan building.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1658941      **Logged by:** Verint CRM Connector      **on:** 10/12/2023 16:32  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Large 12" Pothole      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1657070      **Logged by:** Verint CRM Connector      **on:** 07/12/2023 08:03  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** I drive every morning from the south gyle broadway round this roundabout on to the south gyle crescent the approach is covered in pot holes as I turn in to this street, continually swerving to miss holes in the road. Can the roundabout and the road on to south gyle crescent be looked at please as a matter of urgency.      **Contact:**

**Enquiry No.:** 1655596      **Logged by:** Verint CRM Connector      **on:** 04/12/2023 19:56  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** The road at the roundabout is getting worse,potholes becoming worse      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Job Number:** 50147142      **Defect Number:** 42141024

**Enquiry No.:** 1655595      **Logged by:** Verint CRM Connector      **on:** 04/12/2023 19:52  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Road at traffic lights has some large dangerous potholes,surface is uneven      **Contact:**  
  
Photos are from a year ago so are much worse now,it's difficult to take photos when driving!!!

**Enquiry No.:** 1647035      **Logged by:** Verint CRM Connector      **on:** 19/11/2023 19:56  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Uneven/cracked surface on South Gyle Access/Broadway roundabout.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1646607      **Logged by:** Verint CRM Connector      **on:** 18/11/2023 14:18  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Exit from Gyle centre at traffic lights have dangerous potholes      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

## Site History Report

**Effective:** 27/03/2023 to 27/03/2024  
**Service:** Roads General  
**Site:** South Gyle Broadway (7900533)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

### Customer Services

**Enquiry No.:** 1646371      **Logged by:** Verint CRM Connector      **on:** 17/11/2023 18:28  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Sunken drain on South Gyle Broadway, westbound, near bus stop for South Gyle Park      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset  
**Job Number:** 50146161      **Defect Number:** 42139969

**Enquiry No.:** 1633351      **Logged by:** Verint CRM Connector      **on:** 25/10/2023 20:15  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Why is there no road markings in these lanes as more than 50 per cent of cars which go in the right lane which should be for turning right into the gyle do infact go straight across at this roundabout thus nearly colliding with myself in the correct middle lane.This happens to me and many other drivers on a daily basis      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1629952      **Logged by:** Verint CRM Connector      **on:** 18/10/2023 20:42  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** The whole roundabout has potholes around it      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1623120      **Logged by:** Verint CRM Connector      **on:** 04/10/2023 14:03  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Pothole on road at traffic lights causes water to splash on pedestrians when cars drive past      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset  
**Job Number:** 50143560      **Defect Number:** 42137031

**Enquiry No.:** 1619467      **Logged by:** Verint CRM Connector      **on:** 26/09/2023 16:23  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Road is crumbling and has created a washboard which is very damaging to vehicles, buses and cyclists      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1603514      **Logged by:** Verint CRM Connector      **on:** 25/08/2023 08:14  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Potholes around roundabout      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

## Site History Report

**Effective:** 27/03/2023 to 27/03/2024  
**Service:** Roads General  
**Site:** South Gyle Broadway (7900533)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

### Customer Services

<b>Enquiry No.:</b> 1603078 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Bad potholes around roundabout	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 24/08/2023 11:44 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1603075 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Many potholes causing problems at traffic lights	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 24/08/2023 11:42 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1599002 <b>Service:</b> Roads General <b>Desc.:</b> @edinhelp can you let me know when the west section of South Gyle Broadway is going to get painted vehicle lanes. It was resurfaced (poorly) last year but lanes have yet to be reinstated. <b>Location:</b> west section of South Gyle Broadway	<b>Logged by:</b> <span></span> <b>Subject:</b> Road Markings: Defective	<b>on:</b> 16/08/2023 18:20 <b>Classification:</b> Request for service <b>Contact:</b> <span></span>
<b>Enquiry No.:</b> 1597824 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Broken surfacing and potholes	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 15/08/2023 10:23 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1597823 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Crumbling surface with several potholes.. reported several times and still not repaired! Resurfaced surrounding areas but left out the worst section..	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 15/08/2023 10:23 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1595606 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Lines not painted on approach to Gyle Roundabout heading in NW direction. Frequently there are near misses with 3 vehicles trying to go into 2 lanes due to vehicles in the left lane trying to go straight ahead, or vehicles in the middle lane exiting in the right lane towards Gogar roundabout. Lines should be painted with directional arrows to clearly designate the appropriate lanes and prevent collisions.	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 10/08/2023 13:43 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset
<b>Enquiry No.:</b> 1591649 <b>Service:</b> Roads General <b>Desc.:</b> <b>Location:</b> Uneven surface and potholes around roundabout	<b>Logged by:</b> Verint CRM Connector <b>Subject:</b> Road: Defective / Damaged	<b>on:</b> 03/08/2023 08:17 <b>Classification:</b> Request for service <b>Contact:</b>
<b>Plot Number:</b> 1.00	<b>Feature Id - Location:</b> Ward 3 - From Gogar Roundabout to South Gyle Access	<b>Feature Type:</b> Road Asset

## Site History Report

**Effective:** 27/03/2023 to 27/03/2024  
**Service:** Roads General  
**Site:** South Gyle Broadway (7900533)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

### Customer Services

**Enquiry No.:** 1582450      **Logged by:** Verint CRM Connector      **on:** 16/07/2023 16:01  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Numerous potholes on the roundabout on south gyle broadway with road off to Gogarloch Syke EH12 9JD. Roundabout between the gyle shops and Heineken offices. Been like this for ages      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1564666      **Logged by:** Verint CRM Connector      **on:** 09/06/2023 19:20  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Potholes at traffic light  
Some looking deep      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1564632      **Logged by:** Verint CRM Connector      **on:** 09/06/2023 17:13  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Potholes      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1564596      **Logged by:** Verint CRM Connector      **on:** 09/06/2023 15:50  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** There's a huge pot hole on south gyle broadway there's going to be a lot of tyres getting effected.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Job Number:** 50137611      **Defect Number:** 42129818

**Enquiry No.:** 1557698      **Logged by:** Verint CRM Connector      **on:** 27/05/2023 16:59  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Pothole in near side lane      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Enquiry No.:** 1556626      **Logged by:** Verint CRM Connector      **on:** 25/05/2023 16:00  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Large open pothole in middle lane of A8 slip road onto Gogar Roundabout. Also deep pothole near kerb at same location.  
  
These were reported over a week ago.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

**Job Number:** 50136771      **Defect Number:** 42128661

## Site History Report

**Effective:** 27/03/2023 to 27/03/2024  
**Service:** Roads General  
**Site:** South Gyle Broadway (7900533)

**Asset Number:** 1.00 to 1.00  
**Display Action Officer:** No

### Customer Services

**Enquiry No.:** 1556230      **Logged by:** Verint CRM Connector      **on:** 25/05/2023 09:09  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Very bad small but deep pothole which I've hit twice now at 50 miles an hour and has damaged my car.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset  
**Job Number:** 50136773      **Defect Number:** 42128663

**Enquiry No.:** 1547648      **Logged by:** Verint CRM Connector      **on:** 06/05/2023 16:39  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Potholes located on roundabout between Gyle centre exit and South Gyle Broadway.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset  
**Job Number:** 50135683      **Defect Number:** 42126947

**Enquiry No.:** 1540734      **Logged by:** Verint CRM Connector      **on:** 21/04/2023 10:13  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Series of pot holes coming off the roundabout  
Category: Potholes  
  
I'm not sure how long the potholes have been there but when I hit them, I felt like I was going to break my car and I had to check I hadn't sent my hubcap half way across the road. There's about 4-5 potholes in a row  
  
Location:  
Easting/Northing: 317590/672550 (55.93891, -3.320856)  
Nearest road to the pin placed on the map (automatically generated by Bing Maps):  
South Gyle Broadway, South Gyle, EH12 9DH, Scotland, United Kingdom  
Nea

**Enquiry No.:** 1539413      **Logged by:** Verint CRM Connector      **on:** 19/04/2023 08:45  
**Service:** Roads General      **Subject:** Public Utilities: General      **Classification:** Request for service  
**Desc.:**  
**Location:** A plastic manhole cover is collapsing. No company name on it so don't know who owns it.      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset  
**Job Number:** 50134630      **Defect Number:** 42125590

**Enquiry No.:** 1533256      **Logged by:** Verint CRM Connector      **on:** 05/04/2023 12:15  
**Service:** Roads General      **Subject:** Pavement: Damaged / Defective      **Classification:** Request for service  
**Desc.:**  
**Location:** Pavement almost unpassable. 2+ inch drop in places with failed jointing      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access      **Feature Type:** Road Asset

## Site History Report

**Effective:** 27/03/2023 to 27/03/2024

**Service:** Roads General

**Site:** South Gyle Broadway (7900533)

**Asset Number:** 1.00 to 1.00

**Display Action Officer:** No

### Customer Services

**Enquiry No.:** 1533142

**Service:** Roads General

**Desc.:**

**Location:** Large potholes on both lanes heading west bound on the roundabout carriageway.  
Reported previously and not fixed!

**Logged by:** Verint CRM Connector

**Subject:** Road: Defective / Damaged

**on:** 05/04/2023 09:57

**Classification:** Request for service

**Contact:**

**Plot Number:** 1.00

**Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access

**Feature Type:** Road Asset

**Enquiry No.:** 1531229

**Service:** Roads General

**Desc.:**

**Location:** Pothole so large it caused car to bounce to side. Middle lane on the bypass after  
exiting roundabout.

**Logged by:** Verint CRM Connector

**Subject:** Road: Defective / Damaged

**on:** 31/03/2023 17:07

**Classification:** Request for service

**Contact:**

**Plot Number:** 1.00

**Feature Id - Location:** Ward 3 - From Gogar Roundabout to South Gyle Access

**Feature Type:** Road Asset

**Enquiry No.:** 1530078

**Service:** Roads General

**Desc.:**

Broken metal manhole cover near the subway opp the garage. The barriers have been pushed down and the sand bags have split everywhere. This has been like this for 2 years. Please can the  
manhole cover be fixed? Customer reported this a month ago. The hole is exposed

**Location:** South Gyle Broadway

**Logged by:**

**Subject:** Public Utilities: General

**on:** 29/03/2023 15:45

**Classification:** Request for service

**Contact:**