Effective: 01/01/2021 to 07/03/2023	**Asset Number:** 1.00 to 1.00
Service: Roads General	**Display Action Officer:** No
Site: Guthrie Street (7901836)	

Site: Guthrie Street (7901836)	**Locality:** Old Town, Edinburgh, City of Edinburgh	**Area:** South East Locality

Customer Services

Enquiry No.: 1516738　　　　　**Logged by:** ▮▮▮▮▮▮▮▮　　　　　**on:** 28/02/2023 16:32
Service: Roads General　　　　　**Subject:** Pavement: Damaged / Defective　　**Classification:** Request for service
Desc.: Dear Sirs,
I have received a message to the effect that the pavement hazards I reported have been repaired.
All well and good BUT I was astounded to see that despite that fact that an inspector had been out to see the problem and a team had been round to fix the faults not 6 feet away from the original faults and another 10 feet away round the corner there are 2 similar faults which have been ignored. Again there are round holes in the pavement and sharp broken pieces of metal sticking out pf the pavement.
It is appalling that the area has been inspected and repairs completed but similar faults, in plain sight of the original hazards, have been left untouched.
▮▮▮▮▮▮

Location: AS s said in my email the other faults are only 6 feet away from the faults that have　　**Contact:**
been repsired. The nearest fault is right on the corner (see photo) and the other is
further up the hill beyond a black metal bollard.

Enquiry No.: 1513641　　　　　**Logged by:** Verint CRM Connector　　　　　**on:** 22/02/2023 09:35
Service: Roads General　　　　　**Subject:** Road: Defective / Damaged　　**Classification:** Request for service
Desc.:
Location: Sunken line across the road surface　　　　　　　　　　**Contact:**

Plot Number: 1.00　　　　**Feature Id - Location:** Ward 11 -From Cowgate to Chambers Street　　　　**Feature Type:** Road Asset
Job Number: 50129986　　　　**Defect Number:** 42119645

Enquiry No.: 1488755　　　　　**Logged by:** Verint CRM Connector　　　　　**on:** 10/01/2023 01:14
Service: Roads General　　　　　**Subject:** Road: Defective / Damaged　　**Classification:** Request for service
Desc.:
Location: Big pothole which damaged my wheel　　　　　　　　**Contact:**

Plot Number: 1.00　　　　**Feature Id - Location:** Ward 11 -From Cowgate to Chambers Street　　　　**Feature Type:** Road Asset

Enquiry No.: 1293394　　　　　**Logged by:** Verint CRM Connector　　　　　**on:** 20/12/2021 11:38
Service: Roads General　　　　　**Subject:** Road: Defective / Damaged　　**Classification:** Request for service
Desc.:
Location: ou can see evidence of a potential repair to part of it with the white marker but　　**Contact:**
leaving the rest untouched when men/equipment/materials are already there, lazy
work. This is Guthrie St, outside the Wee Spoke Hub.

Enquiry No.: 1180071　　　　　**Logged by:** Verint CRM Connector　　　　　**on:** 25/05/2021 10:10
Service: Roads General　　　　　**Subject:** Road: Defective / Damaged　　**Classification:** Request for service
Desc.:
Location: Previously filled in trench in the road: tarmac has broken up and a hole formed.　　**Contact:**
Fragments of tarmac spread across road surface.

Plot Number: 1.00　　　　**Feature Id - Location:** Ward 11 -From Cowgate to Chambers Street　　　　**Feature Type:** Road Asset
Job Number: 50083857　　　　**Defect Number:** 42069617

Effective: 01/01/2021 to 07/03/2023   **Asset Number:** 1.00 to 1.00
Service: Roads General   **Display Action Officer:** No
Site: Guthrie Street (7901836)

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset:	1.00	**Asset - Locn.:** Ward 11 -From Cowgate to Chambers Street		**Feature Type:** Road Asset		**Area:** South East Locality	
50085880	2 Broken 900 x 600 slabs 1 x 750 x 600 and 2 600 x 600 need renewed and 2 x rocking slabs need reset (some cuts and small grano repair) (RD: FW Slabs Broken/Missing)	15m to 20m south of Cowgate (east footway)	RD: Cat 3 - 60 Day	Job Complete	25/06/2021	29/07/2021	Act. ROAD/82051298
50085883	Broken cut slab please renew (RD: FW Slabs Broken/Missing)	Opp no 19/21	RD: Cat 3 - 60 Day	Job Complete	25/06/2021	15/07/2021	Act. ROAD/82051301
50129745	2 x grano pothole on footway (RD: FW Grano Pothole)	Opposition number 31	RD: Cat 3 - 60 Day	Job Complete	20/02/2023	21/02/2023	Act. ROAD/82073073

Report generated by :   18:41:27