

Site History Report

Effective: 05/02/2022 to 11/10/2022

Asset Number: 1.00 to 9.00

Display Action Officer: No

Site: Princes Street (7903151)

Site: Princes Street (7903151)

Locality: New Town, Edinburgh, City of Edinburgh

Area: South East Locality

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
	Asset: 1.00 Asset - Locn.: Ward 11 - From Waterloo Place to Shandwick Place			Feature Type: Road Asset			Area: City Centre & Leith	
	Batch: 41123578 - Inspection Batch			Route: Ad hoc Route				Date: 05/05/2022
42100624	1no rocking perfecta flag	05/05/2022	Outside Urban Outfitters	RD: FW Slabs Rocking	Internal		Committed	50113049
	Asset: 2.00 Asset - Locn.: Ward 11 - From The Mound to Hanover Street			Feature Type: Road Asset			Area: South East Locality	
	Batch: 41131502 - Inspection Batch			Route: South Mobile Inspection Route				Date: 23/09/2022
	No actionable defects found							
	Batch: 41130922 - Inspection Batch			Route: SE_FW1_Princes1				Date: 08/09/2022
	No actionable defects found							
	Batch: 41130914 - Inspection Batch			Route: Ad hoc Route				Date: 08/09/2022
42107014	Please refresh yellow box junction markings	08/09/2022	Princes Street / Mound / Hanover Street	RD: Markings Refresh	Internal		Uncommitted	50118542
	Batch: 41129959 - Inspection Batch			Route: South Mobile Inspection Route				Date: 23/08/2022
	No actionable defects found							
	Batch: 41128839 - Inspection Batch			Route: SE_FW1_Princes1				Date: 04/08/2022
	No actionable defects found							
	Batch: 41128097 - Inspection Batch			Route: South Mobile Inspection Route				Date: 22/07/2022
	No actionable defects found							
	Batch: 41126702 - Inspection Batch			Route: SE_FW1_Princes1				Date: 01/07/2022
	No actionable defects found							
	Batch: 41125398 - Inspection Batch			Route: SE_FW1_Princes1				Date: 06/06/2022
	No actionable defects found							
	Batch: 41125077 - Inspection Batch			Route: SE_CW1_Central1				Date: 30/05/2022
	No actionable defects found							
	Batch: 41123575 - Inspection Batch			Route: SE_FW1_Princes1				Date: 05/05/2022
	No actionable defects found							
	Batch: 41123290 - Inspection Batch			Route: SE_CW1_Central1				Date: 02/05/2022
	No actionable defects found							
	Batch: 41121642 - Inspection Batch			Route: SE_FW1_Princes1				Date: 04/04/2022
	No actionable defects found							
	Batch: 41121255 - Inspection Batch			Route: SE_CW1_Central1				Date: 30/03/2022
	No actionable defects found							
	Batch: 41118152 - Inspection Batch			Route: SE_CW1_Central1				Date: 03/03/2022
	No actionable defects found							
	Batch: 41117788 - Inspection Batch			Route: SE_FW1_Princes1				Date: 02/03/2022
	No actionable defects found							
	Batch: 41115028 - Inspection Batch			Route: SE_FW1_Princes1				Date: 08/02/2022
	No actionable defects found							

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Asset Number: 1.00 to 9.00

Site: Princes Street (7903151)

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	2.00	Asset - Locn.: Ward 11 - From The Mound to Hanover Street			Feature Type: Road Asset		Area: South East Locality	
Batch: 41115015 - Inspection Batch			Route: SE_CW1_Central1				Date: 08/02/2022	
No actionable defects found								
Asset:	3.00	Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place			Feature Type: Road Asset		Area: South East Locality	
Batch: 50142487 - Inspection Batch			Route: RG: All Features				Date: 23/02/2022	
10001577	Blocked needs cleaned and jetted	23/02/2022	Corner of south at Andrews street and princess street	Gully: Blocked - HP Jet Req'd	Internal		Committed	42707528
Batch: 50142486 - Inspection Batch			Route: RG: All Features				Date: 23/02/2022	
10001576	At corner or princess street	23/02/2022	Turning from south David to princess street	Gully: Blocked - HP Jet Req'd	Internal		Committed	42707527
Batch: 41132214 - Inspection Batch			Route: Ad hoc Route				Date: 06/10/2022	
42107852	1no rocking perfecta flag	06/10/2022	Outside Yo Sushi	RD: FW Slabs Rocking	Internal		Committed	50119558
Batch: 41131780 - Inspection Batch			Route: Ad hoc Route				Date: 30/09/2022	
42107667	1no rocking perfecta flag 1no broken perfecta flag 1no sunken perfecta flag	30/09/2022	o/s Levi's store	RD: FW Slabs Rocking	Internal		Committed	50119281
Batch: 41131778 - Inspection Batch			Route: Ad hoc Route				Date: 30/09/2022	
42107665	2no potholes	30/09/2022	On the pedestrian crossing outside the Balmoral Hotel	RD: CW Pothole	Internal		Committed	50119279
Batch: 41131755 - Inspection Batch			Route: Ad hoc Route				Date: 29/09/2022	
42107652	Pothole	29/09/2022	Opp old jenners building	RD: CW Pothole	Internal		Uncommitted	50119257
Batch: 41131503 - Inspection Batch			Route: South Mobile Inspection Route				Date: 23/09/2022	
No actionable defects found								
Batch: 41131016 - Inspection Batch			Route: Ad hoc Route				Date: 13/09/2022	
42107136	1no pothole	13/09/2022	At the lights at the junction of Waverley Bridge	RD: CW Pothole	Internal		Committed	50118672
Batch: 41131015 - Inspection Batch			Route: Ad hoc Route				Date: 13/09/2022	
42107135	2no potholes	13/09/2022	At the junction of West Register Street	RD: CW Pothole	Internal		Committed	50118671
Batch: 41131014 - Inspection Batch			Route: Ad hoc Route				Date: 13/09/2022	
42107134	1no pothole at manhole	13/09/2022	Outside the entrance to the Balmoral Hotel	RD: CW Pothole	Internal		Committed	50118670
Batch: 41130889 - Inspection Batch			Route: Ad hoc Route				Date: 08/09/2022	
42107003	1no pothole at manhole	08/09/2022	At the junction with south st David st	RD: CW Pothole	Internal		Committed	50118533
Batch: 41130880 - Inspection Batch			Route: SE_FW1_Princes1				Date: 08/09/2022	
42107016	1no rocking cut pcc flag	08/09/2022	Opposite Levi's store	RD: FW Slabs Rocking	Internal		Committed	50118544
42107008	1no rocking 900x600 pcc flag	08/09/2022	Outside Waverley mall at bus stop PP	RD: FW Slabs Rocking	Internal		Committed	50118537
42107017	2no rocking pcc flags	08/09/2022	Opposite castle at at crossing	RD: FW Slabs Rocking	Internal		Committed	50118545
42107013	Missing grano infill	08/09/2022	Opposite Accessorize	RD: FW Grano Pothole	Internal		Committed	50118541
42106996	7no low/rocking perfecta flags	08/09/2022	Outside empty premises next door to burger king	RD: FW Slabs Rocking	Internal		Committed	50118528

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Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	3.00	Asset - Locn.:	11110 - Ward 11 - From Waterloo Place to Shandwick Place	Feature Type:	Road Asset		Area:	South East Locality
Batch:	41130880 - Inspection Batch		Route:	SE_FW1_Princes1			Date:	08/09/2022
42107012	1no broken 900x600 pcc flag	08/09/2022	Outside Costa Coffee at Waverley mall	RD: FW Slabs Broken/Missing	Internal		Committed	50118540
42107002	1no rocking perfecta flag	08/09/2022	Outside Accessorize	RD: FW Slabs Rocking	Internal		Committed	50118532
42107001	1no broken perfecta flag	08/09/2022	Outside old Jenners store opposite bin	RD: FW Slabs Broken/Missing	Internal		Committed	50118531
42107021	1no rocking perfecta flag	08/09/2022	At bus stop PF outside Swarovski	RD: FW Slabs Rocking	Internal		Committed	50118552
42106999	1no rocking perfecta flag	08/09/2022	Outside Clarks	RD: FW Slabs Rocking	Internal		Committed	50118529
42107015	Missing grano infill	08/09/2022	Opposite Chisholm Hunter	RD: FW Grano Pothole	Internal		Committed	50118543
42107005	2no rocking perfecta flags	08/09/2022	Outside no30-31	RD: FW Slabs Rocking	Internal		Committed	50118535
	1no broken cut perfecta flag							
42107019	1no broken perfecta flag	08/09/2022	Outside Edinburgh Gifts near bus stop PE	RD: FW Slabs Broken/Missing	Internal		Committed	50118550
42107000	1no rocking perfecta flag	08/09/2022	Outside marks and spencer next to bus stop	RD: FW Slabs Rocking	Internal		Committed	50118530
42107020	2no rocking perfecta flags	08/09/2022	Outside Boots	RD: FW Slabs Rocking	Internal		Committed	50118551
42107011	1no rocking cut pcc flag	08/09/2022	Outside Waverley mall at bus stop PQ	RD: FW Slabs Rocking	Internal		Committed	50118539
Batch:	41130156 - Inspection Batch		Route:	Ad hoc Route			Date:	25/08/2022
42106375	1 number pothole	25/08/2022	At junction of South Saint David Street	RD: CW Pothole	Internal		Committed	50117863
Batch:	41130003 - Inspection Batch		Route:	South Mobile Inspection Route			Date:	23/08/2022
	No actionable defects found							
Batch:	41128978 - Inspection Batch		Route:	Ad hoc Route			Date:	10/08/2022
42105814	Renew broken perfecta 450 x 450 flag on footway	10/08/2022	Outside Mountain Warehouse	RD: FW Slabs Broken/Missing	Internal		Committed	50117340
Batch:	41128829 - Inspection Batch		Route:	SE_FW1_Princes1			Date:	04/08/2022
42105612	2no Broken grano infills	04/08/2022	Outside Tesco Express	RD: FW Grano Depression/Sunk	Internal		Committed	50117184
42105604	1no rocking 450x600 pcc flag	04/08/2022	Opposite Boots	RD: FW Slabs Rocking	Internal		Committed	50117177
42105587	Broken grano infill	04/08/2022	Outside Black Sheep Coffee	RD: FW Grano Depression/Sunk	Internal		Committed	50117167
42105593	1no rocking 750x600 pcc flag	04/08/2022	At bus stop PP outside Waverley mall	RD: FW Slabs Rocking	Internal		Committed	50117169
42105588	1no rocking perfecta flag	04/08/2022	Next to the flag poles outside Register House	RD: FW Slabs Rocking	Internal		Committed	50117168
42105601	3no rocking tactile flags	04/08/2022	At the pedestrian crossing opposite Burger King	RD: FW Slabs Rocking	Internal		Committed	50117174
Batch:	41128828 - Inspection Batch		Route:	Ad hoc Route			Date:	04/08/2022
42105586	1no pothole at manhole surround	04/08/2022	At the junction with South St David st	RD: CW Pothole	Internal		Committed	50117166
Batch:	41128211 - Ad Hoc Inspection Batch		Route:	Ad hoc Route			Date:	25/07/2022
42105111	Reset damaged Wayfinder Sign	25/07/2022	Opposite the Balmoral Hotel and opposite the gable end of the Apple Store	RD: Other Defect Type	Internal		Committed	50116820
Batch:	41128099 - Inspection Batch		Route:	South Mobile Inspection Route			Date:	22/07/2022
	No actionable defects found							

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Asset:	3.00	Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality		
Batch: 41127663 - Inspection Batch		Route: Ad hoc Route				Date: 15/07/2022		
42104859	Relay Loose and rocking 900 x 600 pcc flag on footway	15/07/2022	Outside Linton & Co coffee	RD: FW Slabs Rocking	Internal		Committed	50116588
Batch: 41126689 - Inspection Batch		Route: SE_FW1_Princes1				Date: 01/07/2022		
42104207	x6 broken perfectas. x3 rocking perfectas.	01/07/2022	Outside 132 princes street.	RD: FW Slabs Broken/Missing	Internal		Committed	50116027
42104213	x1 rocking perfecta.	01/07/2022	Outside accessorise.	RD: FW Slabs Rocking	Internal		Committed	50116033
42104203	x1 grano open joint.	01/07/2022	Opposite Ann summers.	RD: FW Grano Open Joint	Internal		Committed	50116020
42104212	x1 rocking perfecta.	01/07/2022	Outside black sheep coffee.	RD: FW Slabs Rocking	Internal		Committed	50116032
42104209	x1 broken perfectas.	01/07/2022	Outside Swarovski.	RD: FW Slabs Broken/Missing	Internal		Committed	50116029
42104206	x2 rocking 900x600 pcc slabs, lift and relay.	01/07/2022	Opposite Vodafone.	RD: FW Slabs Rocking	Internal		Committed	50116026
42104208	Cracked grano at access chamber. x5 rocking perfectas.	01/07/2022	Outside Debenhams.	RD: FW Slabs Broken/Missing	Internal		Committed	50116028
42104200	x1 CW pothole next to per crossing.	01/07/2022	Outside balmoral.	RD: CW Pothole	Internal		Committed	50116016
42104205	x1 CW pothole at manhole. x2 rocking 900x600 pcc slabs, lift and relay.	01/07/2022	Opposite Debenhams.	RD: FW Slabs Rocking	Internal		Committed	50116024
Batch: 41126565 - Inspection Batch		Route: Ad hoc Route				Date: 29/06/2022		
42104039	1 number pothole	29/06/2022	At corner of Waverley Bridge	RD: CW Pothole	Internal		Committed	50115890
Batch: 41126395 - Inspection Batch		Route: Ad hoc Route				Date: 24/06/2022		
42103843	1no pothole at manhole	24/06/2022	At the junction of Frederick Street	RD: CW Pothole	Internal		Committed	50115701
Batch: 41125355 - Inspection Batch		Route: SE_FW1_Princes1				Date: 06/06/2022		
42102805	1no rocking perfecta flag	06/06/2022	Outside Royal house of Scotland	RD: FW Slabs Rocking	Internal		Committed	50114773
42102801	1no rocking perfecta flag	06/06/2022	Outside poundland	RD: FW Slabs Rocking	Internal		Committed	50114769
42102766	2no broken perfecta flags 2no rocking perfecta flags	06/06/2022	Outside Primark	RD: FW Slabs Broken/Missing	Internal		Committed	50114731
42102798	1no broken cut perfecta flag	06/06/2022	Outside halifax	RD: FW Slabs Rocking	Internal		Committed	50114766
42102788	1no rocking 900x600 pcc flag	06/06/2022	Outside Costa Coffee at Waverley mall	RD: FW Slabs Rocking	Internal		Committed	50114749
42102800	1no rocking perfecta flag	06/06/2022	Outside waterstones	RD: FW Slabs Rocking	Internal		Committed	50114768
42102799	3no rocking perfecta flags	06/06/2022	Outside sports direct at bus stop	RD: FW Slabs Rocking	Internal		Committed	50114767
42102789	1no rocking scoutmoor flag	06/06/2022	Near the corner of Waverley Bridge	RD: FW Slabs Rocking	Internal		Committed	50114750
42102778	1no broken perfecta flag 2no rocking perfecta flags	06/06/2022	Outside the old Jenners building	RD: FW Slabs Broken/Missing	Internal		Committed	50114741
42102767	2no broken perfecta flags 1no rocking perfecta flag	06/06/2022	Outside Skechers	RD: FW Slabs Broken/Missing	Internal		Committed	50114732
42102796	4no broken 900x600 pcc flags	06/06/2022	Outside jollibee	RD: FW Slabs Broken/Missing	Internal		Committed	50114763
42102803	2no low/rocking perfecta flags	06/06/2022	Outside American candy store	RD: FW Slabs Rocking	Internal		Committed	50114771
42102781	2no rocking perfecta flags	06/06/2022	Outside no31	RD: FW Slabs Rocking	Internal		Committed	50114743
42102804	1no rocking perfecta flag	06/06/2022	Outside boots	RD: FW Slabs Rocking	Internal		Committed	50114772

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Asset: 3.00		Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality		
Batch: 41125355 - Inspection Batch		Route: SE_FW1_Princes1		Date: 06/06/2022				
42102786	1no rocking 750x600 pcc flag	06/06/2022	Just west of bus stop PP outside Waverley mall	RD: FW Slabs Rocking	Internal		Committed	50114747
42102775	2no rocking cut perfecta flags	06/06/2022	10m east of Great Scot	RD: FW Slabs Rocking	Internal		Committed	50114738
42102797	1no rocking cut tactile flag	06/06/2022	On the centre island at South Charlotte Street	RD: FW Slabs Rocking	Internal		Committed	50114765
42102792	1no broken cut 900x600 pcc flag	06/06/2022	At the pedestrian crossing at the Scott monument	RD: FW Slabs Broken/Missing	Internal		Committed	50114753
42102770	1no rocking cut perfecta flag	06/06/2022	At the crossing outside Ernest Jones	RD: FW Slabs Rocking	Internal		Committed	50114735
42102794	1no rocking 450x600 pcc flag	06/06/2022	Opposite Hotter	RD: FW Slabs Rocking	Internal		Committed	50114756
Batch: 41125080 - Inspection Batch		Route: SE_CW1_Central1		Date: 30/05/2022				
42102548	1no pothole	30/05/2022	Outside lane at junction of West Register Street	RD: CW Pothole	Internal		Committed	50114570
Batch: 41125079 - Inspection Batch		Route: Ad hoc Route		Date: 30/05/2022				
42102547	1no pothole	30/05/2022	On the pedestrian crossing outside Waverley mall	RD: CW Pothole	Internal		Committed	50114567
Batch: 41124613 - Inspection Batch		Route: Ad hoc Route		Date: 24/05/2022				
42101759	2no broken 900x600 pcc flags	24/05/2022	Outside Jollibee	RD: FW Slabs Broken/Missing	Internal		Committed	50114075
Batch: 41124182 - Inspection Batch		Route: Ad hoc Route		Date: 17/05/2022				
42101262	1no pothole	17/05/2022	Eastbound lane just east of the wellington statue	RD: CW Pothole	Internal		Committed	50113667
Batch: 41124181 - Inspection Batch		Route: Ad hoc Route		Date: 17/05/2022				
42101261	1no pothole	17/05/2022	At the junction of West Register Street	RD: CW Pothole	Internal		Committed	50113666
Batch: 41123772 - Inspection Batch		Route: Ad hoc Route		Date: 10/05/2022				
42100886	Collapsed Scottish Water manhole	10/05/2022	Eastbound lane outside no134	RU: Utility Apparatus	Internal		Uncommitted	50113292
Batch: 41123563 - Inspection Batch		Route: SE_FW1_Princes1		Date: 05/05/2022				
42100602	1no rocking perfecta flag	05/05/2022	Just east of the pedestrian crossing outside no31	RD: FW Slabs Rocking	Internal		Committed	50113026
42100627	Infill grano pothole	05/05/2022	Outside Starbucks	RD: FW Grano Pothole	Internal		Committed	50113052
42100614	1no rocking cut pcc flag	05/05/2022	Opposite Marks and Spencer	RD: FW Slabs Rocking	Internal		Committed	50113038
42100599	1no grano pothole	05/05/2022	Outside the Old Waverley Hotel	RD: FW Grano Pothole	Internal		Committed	50113023
42100593	1no rocking perfecta flag	05/05/2022	Next to black bin 15m east of bus stop PK	RD: FW Slabs Rocking	Internal		Committed	50113017
42100626	2no rocking perfecta flags 1no broken perfecta flag	05/05/2022	Outside bar and block	RD: FW Slabs Rocking	Internal		Committed	50113051
42100604	2no rocking perfecta flags	05/05/2022	Outside Hotel Indigo	RD: FW Slabs Rocking	Internal		Committed	50113028
42100601	3no rocking perfecta flags	05/05/2022	At the pedestrian crossing outside no31	RD: FW Slabs Rocking	Internal		Committed	50113025
42100600	1no broken perfecta flag	05/05/2022	Outside H+M	RD: FW Slabs Broken/Missing	Internal		Committed	50113024
42100598	3no rocking perfecta flags	05/05/2022	Outside Accessorize	RD: FW Slabs Rocking	Internal		Committed	50113022
42100597	1no rocking perfecta flag	05/05/2022	Outside the old entrance of Jenners	RD: FW Slabs Rocking	Internal		Committed	50113021
42100590	1no missing small cut perfecta flag	05/05/2022	Outside Fraser Hart	RD: FW Slabs Broken/Missing	Internal		Committed	50113014

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Asset:	3.00	Asset - Locn.:	11110 - Ward 11 - From Waterloo Place to Shandwick Place	Feature Type:	Road Asset		Area:	South East Locality
Batch:	41123563 - Inspection Batch			Route:	SE_FW1_Princes1		Date:	05/05/2022
42100616	1no rocking 900x600 pcc flag	05/05/2022	Opposite Swatch	RD: FW Slabs Rocking	Internal		Committed	50113040
42100611	1no broken 450x600 pcc flag	05/05/2022	Outside Costa Coffee at the Waverley mall	RD: FW Slabs Broken/Missing	Internal		Committed	50113035
42100607	1no broken cut 750x600 courtstone flag	05/05/2022	On the corner of North Bridge	RD: FW Slabs Broken/Missing	Internal		Committed	50113031
42100622	1no broken cut perfecta flag	05/05/2022	Outside no 125	RD: FW Slabs Broken/Missing	Internal		Committed	50113047
42100609	2no rocking 900x600 pcc flags	05/05/2022	Just west of bus stop PP	RD: FW Slabs Rocking	Internal		Committed	50113033
42100621	1no broken 400x400 tactile flag	05/05/2022	On centre island at the foot of south Charlotte st	RD: FW Slabs Broken/Missing	Internal		Committed	50113046
42100591	1no rocking perfecta flag	05/05/2022	Outside no60	RD: FW Slabs Rocking	Internal		Committed	50113015
42100595	1no broken perfecta flag	05/05/2022	Outside old Jenners 20m east of bus stop PK	RD: FW Slabs Broken/Missing	Internal		Committed	50113019
42100605	1no broken perfecta flag	05/05/2022	Outside Holland and Barrett	RD: FW Slabs Broken/Missing	Internal		Committed	50113029
42100592	3no rocking perfecta flags	05/05/2022	Outside the entrance to the Mercure hotel	RD: FW Slabs Rocking	Internal		Committed	50113016
42100628	1no rocking perfecta flag	05/05/2022	At the junction with castle st	RD: FW Slabs Rocking	Internal		Committed	50113053
42100618	2no rocking 900x600 pcc flags	05/05/2022	Opposite Vodafone	RD: FW Slabs Rocking	Internal		Committed	50113042
42100603	2no rocking perfecta flags 1no broken perfecta flag	05/05/2022	Outside Topshop near the corner of South St Andrew Street	RD: FW Slabs Rocking	Internal		Committed	50113027
Batch:	41123397 - Inspection Batch			Route:	Ad hoc Route		Date:	04/05/2022
42100506	Badly sunken Scottish Water manhole	04/05/2022	Westbound carriageway on the pedestrian crossing outside Waverley mall	RU: Utility Apparatus	Internal		Uncommitted	50112919
Batch:	41123396 - Inspection Batch			Route:	Ad hoc Route		Date:	04/05/2022
42100505	Loose and sunken manhole	04/05/2022	Westbound carriageway outside the entrance to the Balmoral Hotel	RU: Utility Apparatus	Internal		Uncommitted	50112918
Batch:	41123293 - Inspection Batch No actionable defects found			Route:	SE_CW1_Central1		Date:	02/05/2022
Batch:	41122874 - Inspection Batch			Route:	Ad hoc Route		Date:	27/04/2022
42099870	Please remove approx 40no railings sockets and replace with appropriate flags	27/04/2022	Between Waverley Bridge and pedestrian crossing at the Scott monument	RD: FW Slabs Broken/Missing	Internal		Committed	50112424
Batch:	41122812 - Inspection Batch			Route:	Ad hoc Route		Date:	25/04/2022
42099817	1 number pothole	25/04/2022	At junction of South Saint David Street	RD: CW Pothole	Internal		Committed	50112292
Batch:	41122492 - Inspection Batch			Route:	Ad hoc Route		Date:	19/04/2022
42099639	1x pothole marked on site	19/04/2022	Outside the balmoral heading eastbound	RD: CW Pothole	Internal		Committed	50112082
Batch:	41122491 - Inspection Batch			Route:	Ad hoc Route		Date:	19/04/2022
42099638	1x pothole please overlay with HRA	19/04/2022	Opposite topshop	RD: CW Pothole	Internal		Committed	50112081

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Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	3.00	Asset - Locn.:	11110 - Ward 11 - From Waterloo Place to Shandwick Place	Feature Type:	Road Asset		Area:	South East Locality
Batch:	41122022 - Inspection Batch			Route:	Ad hoc Route		Date:	08/04/2022
42099101	Sunken Scottish water fire hydrant on carriageway	08/04/2022	Outside Prinark	RU: Utility Apparatus	Internal		Uncommitted	50111584
Batch:	41121624 - Inspection Batch			Route:	SE_FW1_Princes1		Date:	04/04/2022
42098574	1no rocking cut Caithness flag	04/04/2022	Outside Johnnie Walker	RD: FW Slabs Rocking	Internal		Committed	50111036
42098634	1no rocking perfecta flag	04/04/2022	Outside office	RD: FW Slabs Rocking	Internal		Committed	50111090
42098579	1no rocking 600x450 pcc flag	04/04/2022	Outside McDonalds	RD: FW Slabs Rocking	Internal		Committed	50111041
	1no sunken cross cut 750x600 pcc flag							
42098620	1no rocking perfecta flag	04/04/2022	Outside Boots near bus stop PF	RD: FW Slabs Rocking	Internal		Committed	50111075
42098586	1no broken 900x600 pcc flag	04/04/2022	At the corner of South Charlotte Street outside Pret A Manger	RD: FW Slabs Broken/Missing	Internal		Committed	50111046
42098675	2no broken 900x600 pcc flag	04/04/2022	Opposite Castle Street just west of crossing	RD: FW Slabs Broken/Missing	Internal		Committed	50111130
	1no broken 750x600 pcc flag							
42098603	1no broken perfecta flags	04/04/2022	At Castle Street near Vodafone	RD: FW Slabs Broken/Missing	Internal		Committed	50111062
	2no rocking perfecta flags							
42098596	2no rocking perfecta flags	04/04/2022	Outside Vans	RD: FW Slabs Rocking	Internal		Committed	50111056
	2no rocking cut perfecta flags							
42098643	1no rocking perfecta flag	04/04/2022	At bus stop PJ	RD: FW Slabs Rocking	Internal		Committed	50111098
42098659	1no rocking 900x600 pcc flag	04/04/2022	At bus stop PP	RD: FW Slabs Rocking	Internal		Committed	50111114
	1no rocking 750x600 pcc flag							
42098635	2no rocking perfecta flags	04/04/2022	Outside Ernest jones	RD: FW Slabs Rocking	Internal		Committed	50111091
42098613	3no rocking perfecta flags	04/04/2022	Outside American Candy	RD: FW Slabs Rocking	Internal		Committed	50111070
42098649	Remove sunken bit channel and infill with grano	04/04/2022	Outside h&m	RD: FW Grano Depression/Sunk	Internal		Committed	50111103
42098618	2no rocking perfecta flags	04/04/2022	Just east of bus stop PE	RD: FW Slabs Rocking	Internal		Committed	50111072
42098593	2no broken perfecta flags	04/04/2022	Outside Sports Direct	RD: FW Slabs Broken/Missing	Internal		Committed	50111053
42098636	1no rocking perfecta flag	04/04/2022	Approx 5m east of three shop	RD: FW Slabs Rocking	Internal		Committed	50111092
42098607	5no rocking perfecta flags	04/04/2022	Outside River Island	RD: FW Slabs Rocking	Internal		Committed	50111066
42098623	1no rocking perfecta flag	04/04/2022	Outside Royal House of Scotland	RD: FW Slabs Rocking	Internal		Committed	50111078
42098668	1no rocking 900x600 pcc flag	04/04/2022	At bus stop PV	RD: FW Slabs Rocking	Internal		Committed	50111123
42098610	1no rocking perfecta flags 1no rocking cut perfecta flag	04/04/2022	Outside Levi's	RD: FW Slabs Rocking	Internal		Committed	50111069
42098590	4no broken perfecta flags	04/04/2022	Outside no131 near the ATMs	RD: FW Slabs Broken/Missing	Internal		Committed	50111050
	2no rocking perfecta flags							
42098660	1no broken 900x600 pcc flag	04/04/2022	Outside Waverley mall at bus stop PQ	RD: FW Slabs Broken/Missing	Internal		Committed	50111115
42098627	2no broken perfecta flags	04/04/2022	Outside The hmv shop	RD: FW Slabs Broken/Missing	Internal		Committed	50111082
42098661	3no rocking tactile flags	04/04/2022	At the pedestrian crossing outside the Waverley mall	RD: FW Slabs Rocking	Internal		Committed	50111116
	2no rocking cut pcc flags							
42098588	1no broken perfecta flag	04/04/2022	Outside no132	RD: FW Slabs Broken/Missing	Internal		Committed	50111048
42098645	1no rocking perfecta flag	04/04/2022	At bus stop PK	RD: FW Slabs Rocking	Internal		Committed	50111100
42098655	4no rocking perfecta flags	04/04/2022	Outside Holland and barrett	RD: FW Slabs Rocking	Internal		Committed	50111110
42098577	1no rocking 600x600 pcc flag	04/04/2022	Outside Tesco Express	RD: FW Slabs Rocking	Internal		Committed	50111039
	1no rocking cut pcc flag at manhole							
42098648	3no rocking perfecta flags	04/04/2022	Outside monsoon	RD: FW Slabs Rocking	Internal		Committed	50111102

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	3.00	Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place			Feature Type: Road Asset		Area: South East Locality	
Batch: 41121624 - Inspection Batch		Route: SE_FW1_Princes1				Date: 04/04/2022		
42098639	1no rocking perfecta flag	04/04/2022	At bus stop PH	RD: FW Slabs Rocking	Internal		Committed	50111095
42098644	4no rocking perfecta flags	04/04/2022	Outside marks and spencer	RD: FW Slabs Rocking	Internal		Committed	50111099
42098666	1no rocking 900x600 pcc flag	04/04/2022	At bus stop PU	RD: FW Slabs Rocking	Internal		Committed	50111121
42098638	1no rocking perfecta flag	04/04/2022	Approx 15m west of bus stop PH	RD: FW Slabs Rocking	Internal		Committed	50111094
42098582	1no broken 900x600 pcc flag	04/04/2022	Outside Pret A Manger	RD: FW Slabs Broken/Missing	Internal		Committed	50111044
42098665	1no rocking cut pcc flag	04/04/2022	Opposite the tram stop	RD: FW Slabs Rocking	Internal		Committed	50111120
42098599	2no broken perfecta flags	04/04/2022	Outside Card Factory	RD: FW Slabs Broken/Missing	Internal		Committed	50111058
	2no rocking perfecta flags							
42098629	3no rocking perfecta flags	04/04/2022	3no rocking perfecta flags	RD: FW Slabs Rocking	Internal		Committed	50111084
42098654	4no rocking perfecta flags	04/04/2022	At junction with south st Andrew street	RD: FW Slabs Rocking	Internal		Committed	50111109
	2no broken perfecta flag		on east corner					
42098652	4no rocking perfecta flags	04/04/2022	Outside no31	RD: FW Slabs Rocking	Internal		Committed	50111106
	1no broken perfecta flag							
Batch: 41121257 - Inspection Batch		Route: SE_CW1_Central1				Date: 30/03/2022		
No actionable defects found								
Batch: 41120441 - Inspection Batch		Route: Ad hoc Route				Date: 24/03/2022		
42097533	1no rocking perfecta flag	24/03/2022	Outside no125a Easyhotel	RD: FW Slabs Rocking	Internal		Committed	50110159
Batch: 41120177 - Inspection Batch		Route: Ad hoc Route				Date: 22/03/2022		
42097256	1no rocking perfecta flag	22/03/2022	Just east of the Wellington Statue	RD: FW Slabs Rocking	Internal		Committed	50109897
Batch: 41120176 - Inspection Batch		Route: Ad hoc Route				Date: 22/03/2022		
42097255	6no rocking perfecta flags	22/03/2022	Just west of the Wellington Statue	RD: FW Slabs Rocking	Internal		Committed	50109896
Batch: 41120174 - Inspection Batch		Route: Ad hoc Route				Date: 22/03/2022		
42097252	4no rocking perfecta flags	22/03/2022	At the pedestrian crossing outside Register House	RD: FW Slabs Rocking	Internal		Committed	50109892
Batch: 41120173 - Inspection Batch		Route: Ad hoc Route				Date: 22/03/2022		
42097251	5no rocking perfecta flags	22/03/2022	Next to the flag poles outside Register House	RD: FW Slabs Rocking	Internal		Committed	50109891
Batch: 41120171 - Inspection Batch		Route: Ad hoc Route				Date: 22/03/2022		
42097246	1no blocked gully needs cleaned and flushed	22/03/2022	Opposite Dr Martens at pedestrian crossing	Gully: Blocked / Flooding	Internal		Committed	50109887
Batch: 41120170 - Inspection Batch		Route: Ad hoc Route				Date: 22/03/2022		
42097245	3no rocking perfecta flags	22/03/2022	Just east of Great Scot	RD: FW Slabs Rocking	Internal		Committed	50109886
Batch: 41120160 - Inspection Batch		Route: Ad hoc Route				Date: 22/03/2022		
42097241	1no broken perfecta flag	22/03/2022	Outside Three	RD: FW Slabs Broken/Missing	Internal		Committed	50109882
Batch: 41119704 - Inspection Batch		Route: Ad hoc Route				Date: 17/03/2022		
42096590	1no pothole at manhole surround	17/03/2022	Eastbound lane outside Phonespot	RD: CW Pothole	Internal		Committed	50109383
Batch: 41119701 - Inspection Batch		Route: Ad hoc Route				Date: 17/03/2022		
42096588	1no pothole	17/03/2022	At the pedestrian crossing at the junction of Waverley Bridge	RD: CW Pothole	Internal		Committed	50109381

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset: 3.00		Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality		
Batch: 41119356 - Inspection Batch		Route: Ad hoc Route				Date: 15/03/2022		
42096129	Sunken gully frame and brander needs reset	15/03/2022	Westbound lane at pedestrian crossing opposite burger king	RD: Gully Damaged/Sunken	Internal		Committed	50109076
Batch: 41119227 - Inspection Batch		Route: Ad hoc Route				Date: 14/03/2022		
42095943	1 number pothole	14/03/2022	Outside Monsoon	RD: CW Pothole	Internal		Committed	50108923
Batch: 41119196 - Inspection Batch		Route: Ad hoc Route				Date: 14/03/2022		
42095924	2no sunken BT manholes	14/03/2022	Westbound lane at bus stop PP at the top of the Waverley steps	RU: Utility Apparatus	Internal		Uncommitted	50108909
Batch: 41118678 - Inspection Batch		Route: Ad hoc Route				Date: 07/03/2022		
42095252	2 x loose and rocking flags	07/03/2022	Between bus stop PE and boots	RD: FW Slabs Rocking	Internal		Committed	50108364
Batch: 41118676 - Inspection Batch		Route: Ad hoc Route				Date: 07/03/2022		
42095250	1no sunken and rocking perfecta flag	07/03/2022	Outside Boots	RD: FW Slabs Rocking	Internal		Committed	50108362
Batch: 41118469 - Inspection Batch		Route: SE_FW1_Princes1				Date: 05/03/2022		
42094890	x2 CW potholes, make safe.	05/03/2022	Outside Waverley gate.	RD: CW Pothole	Internal		Committed	50108140
42094889	Patch within a patch has failed. Area of CW appears to be moving when cars are going over it.	05/03/2022	At top of leith street just out with road studs.	RD: CW Cracked/Broken	Internal		Committed	50108139
42094891	Assessment required with scope for inspection and permanent patching. Rocking slab, lift and relay.	05/03/2022	Opposite Hanover street outside the art gallery.	RD: FW Slabs Rocking	Internal		Committed	50108141
42094893	Single service manhole cover has dislodged from CW and runs risk of collapse.	05/03/2022	Outside phone spot and EE on princes street.	RU: Utility Apparatus	Internal		Uncommitted	50108143
42094892	Vehicle impact is causing cover to move. Area of CW has rutted through to binder layer, approx 20 sq/m.	05/03/2022	Outside royal house of Scotland at Frederick street junction.	RD: CW Rutting	Internal		Committed	50108142
Previous temp repairs have failed.		Batch: 41118292 - Inspection Batch		Route: Ad hoc Route		Date: 04/03/2022		
42094846	1no rocking 900x600 pcc flag	04/03/2022	Outside no136 Jollibee	RD: FW Slabs Rocking	Internal		Committed	50108098
Batch: 41118153 - Inspection Batch		Route: SE_CW1_Central1				Date: 03/03/2022		
42094802	1no pothole	03/03/2022	Outside the entrance to the Balmoral Hotel	RD: CW Pothole	Internal		Committed	50108052
42094803	2no potholes	03/03/2022	At the pedestrian crossing outside the Balmoral Hotel	RD: CW Pothole	Internal		Committed	50108053
Batch: 41117573 - Inspection Batch		Route: Ad hoc Route				Date: 01/03/2022		
42094558	1no pothole	01/03/2022	At the junction of South St David Street	RD: CW Pothole	Internal		Committed	50107843
Batch: 41117097 - Inspection Batch		Route: Ad hoc Route				Date: 25/02/2022		
42094085	1 number pothole	25/02/2022	At junction of West Register Street	RD: CW Pothole	Internal		Committed	50107437

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.	
Asset:	3.00	Asset - Locn.:	11110 - Ward 11 - From Waterloo Place to Shandwick Place	Feature Type:	Road Asset		Area:	South East Locality	
Batch:	41116939 - Inspection Batch		Route:		Ad hoc Route		Date:		24/02/2022
42094034	Please clean channel and all gullys	24/02/2022	Full length of Princes Street (shop side)	Gully: Blocked - Hand Clear	Internal		Committed	50107382	
Batch:	41116029 - Inspection Batch		Route:		Ad hoc Route		Date:		17/02/2022
42093203	2 number potholes	17/02/2022	At pedestrian crossing and junction of West Register street	RD: CW Pothole	Internal		Committed	50106606	
Batch:	41116018 - Inspection Batch		Route:		Ad hoc Route		Date:		17/02/2022
42093193	Loose and rocking flag	17/02/2022	Outside Fraser Hart	RD: FW Slabs Rocking	Internal		Committed	50106597	
Batch:	41115764 - Inspection Batch		Route:		Ad hoc Route		Date:		16/02/2022
42092977	Relay Loose and rocking flag	16/02/2022	Outside Topshop	RD: FW Slabs Rocking	Internal		Committed	50106395	
Batch:	41115559 - Inspection Batch		Route:		Ad hoc Route		Date:		14/02/2022
42092748	Collapsed Scottish power number one on footway	14/02/2022	Outside Art Gallery	RU: Utility Apparatus	Internal		Uncommitted	50106201	
Batch:	41115558 - Inspection Batch		Route:		Ad hoc Route		Date:		14/02/2022
42092747	Collapsed Scottish power concrete cover number one box on footway	14/02/2022	Outside Art Gallery	RU: Utility Apparatus	Internal		Uncommitted	50106200	
Batch:	41115555 - Inspection Batch		Route:		Ad hoc Route		Date:		14/02/2022
42092744	Damaged cover on fw	14/02/2022	Princess street at the mound	RU: Utility Apparatus	Internal		Uncommitted	50106197	
Batch:	41115022 - Inspection Batch		Route:		SE_FW1_Princes1		Date:		08/02/2022
42092295	x2 rocking cut slabs, lift and relay.	08/02/2022	Opposite old Waverley hotel.	RD: FW Slabs Rocking	Internal		Committed	50105687	
Batch:	41115014 - Inspection Batch		Route:		SE_CW1_Central1		Date:		08/02/2022
No actionable defects found									

Customer Services

Enquiry No.: 34005473 **Logged by:** [REDACTED] **on:** 01/07/2022 09:52
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: please inspect certain Pavements in the princess street area. There has been a few incidents with the blind not being able to identify the pavements with there stick. tactile paving at the Princes St/Sth St Andrew's St junction. The paving outside Waverley Mall/Costa coffee crossing towards the old Vodafone shop
Location: princess street **Contact:** [REDACTED]

Enquiry No.: 34005297 **Logged by:** [REDACTED] **on:** 24/05/2022 08:09
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: [REDACTED] from W&C called to say slabs had lifted. Cleansing team have coned off but requires inspection and repair raised. Sorry no photographs.
Location: Princes Street O/S McDonalds **Contact:** [REDACTED]

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset
Job Number: 50114075 **Defect Number:** 42101759

Enquiry No.: 34005176 **Logged by:** [REDACTED] **on:** 21/04/2022 15:22
Service: Roads General **Subject:** Road Markings: Defective **Classification:** Request for service
Desc.: Inspect the condition of the yellow box junctions and bus stops
Location: [REDACTED] **Contact:** [REDACTED]

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 34004869 **Logged by:** [REDACTED] **on:** 03/03/2022 11:42
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: Broken concrete on pedestrian crossing causing trip hazard at tram line
Location: Opposite Three **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 34004783 **Logged by:** [REDACTED] **on:** 14/02/2022 10:06
Service: Roads General **Subject:** Drainage: General Enquiry **Classification:** General Enquiry
Desc.: please inspect blocked drainage on pavement close to castle street between 113-117. please see pic attached.
Location: princess street / castle street **Contact:** [REDACTED]

Enquiry No.: 1444310 **Logged by:** Verint CRM Connector **on:** 10/10/2022 21:05
Service: Open Space Maintenance **Subject:** Dog Fouling **Classification:** Request for service
Desc.: Dog fouling problem
Location: Large quantity of dog faeces on pavement. **Contact:**

Enquiry No.: 1444205 **Logged by:** [REDACTED] **on:** 10/10/2022 16:42
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service
Desc.: Are you the right people to deal with this?
Monday 26 September 2022
Arrived at Waverley Station [REDACTED] . [REDACTED]
Turned immediately left and discovered planter boxes and an open area with some sort of rooftop restaurant that was closed plus a pair of lifts down to the station.
I sat to the left of the lifts on the edge of a planter looking up at the castle. There was litter everywhere and I've NEVER seen such a pile of cigarette butts in the planter - toxic to plants. It was disgusting. Months worth of uncleared butts.
Very disappointing for visitors [REDACTED]
Please kick someone's butt!!
Location: Princes Street in search of gardens. **Contact:**

Enquiry No.: 1443764 **Logged by:** [REDACTED] **on:** 10/10/2022 08:31
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: Uneven paving slabs
Location: near the works shop slabs are very uneven I had a fall there which has resulted in injury [REDACTED] **Contact:**

Enquiry No.: 1442313 **Logged by:** Verint CRM Connector **on:** 06/10/2022 11:59
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Defective flag with approx 80mm trip edge exposed. Outside Sketchers store.
Standing on one side causes it to rise out of the ground **Contact:**

Enquiry No.: 1441821 **Logged by:** Verint CRM Connector **on:** 05/10/2022 13:29
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: in front of 77 - 78 about a metre from Yo! Sushi front door **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Job Number: 50119558 **Defect Number:** 42107852

Site History Report

Effective: 05/02/2022 to 11/10/2022

Display Action Officer: No

Asset Number: 1.00 to 9.00

Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1439540 **Logged by:** [REDACTED] **on:** 30/09/2022 12:58
Service: Open Space Maintenance **Subject:** Broken Glass **Classification:** Request for service
Desc.: south st david street. glass is all up south st david street
Location: Police on phone and are asking if someone can attend 30 Princess street(old Top shop) as glass is all the pavement due to weather. **Contact:** [REDACTED]

Enquiry No.: 1439047 **Logged by:** Verint CRM Connector **on:** 29/09/2022 14:37
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large crack and uneven road surface at a pedestrian crossing point.
This caused an incident and near mis for one of my service users and there staff member when crossing the road at a green light on a busy afternoon.
My staff member was pushing the wheelchair which wheels got stuck in the crack in the road, resulting in the chairs tipping forwards and almost tipping over.
Staff member reacted quickly and was able to stabilise the chair catching it and preventing it from toppling over. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset
Job Number: 50119279 **Defect Number:** 42107665

Enquiry No.: 1438810 **Logged by:** Verint CRM Connector **on:** 29/09/2022 09:51
Service: Roads General **Subject:** RO: Drop Crossing Request **Classification:** Request for service
Desc.: Description: asd
Reason: asd
Location: asd **Contact:**

Enquiry No.: 1438722 **Logged by:** [REDACTED] **on:** 29/09/2022 08:38
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: Loose paving slab
Location: o/s Levi's store **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset
Job Number: 50119281 **Defect Number:** 42107667

Enquiry No.: 1438695 **Logged by:** Verint CRM Connector **on:** 29/09/2022 07:40
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service
Desc.: Which problem you would like to report? Litter complaint.
Does litter contain sharps? No
Location: Discarded road sign ly bg outside Jenners, trip hazard. **Contact:**

Enquiry No.: 1436155 **Logged by:** Verint CRM Connector **on:** 23/09/2022 16:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole broken up surface **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset
Job Number: 50119257 **Defect Number:** 42107652

Enquiry No.: 1435863 **Logged by:** Verint CRM Connector **on:** 23/09/2022 10:39
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service
Desc.: Which problem you would like to report? Litter complaint.
Does litter contain sharps? No
Location: On the way to princes st coming out of the station lift **Contact:**

Site History Report

Effective: 05/02/2022 to 11/10/2022

Display Action Officer: No

Asset Number: 1.00 to 9.00

Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1434827
Service: Roads General
Desc.:

Logged by: Verint CRM Connector
Subject: Road: Defective / Damaged

on: 21/09/2022 17:00

Classification: Request for service

Location: Tarmac 4ft square broken up leaving potholes

Contact:

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1434249
Service: Roads General
Desc.:

Logged by: Verint CRM Connector
Subject: Road: Defective / Damaged

on: 20/09/2022 20:11

Classification: Request for service

Location: Concrete blocks broken

Contact:

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1434246
Service: Roads General
Desc.:

Logged by: Verint CRM Connector
Subject: Road: Defective / Damaged

on: 20/09/2022 20:04

Classification: Request for service

Location: Two sections Broken tarmac next to tram track

Contact:

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1434244
Service: Roads General
Desc.:

Logged by: Verint CRM Connector
Subject: Road: Defective / Damaged

on: 20/09/2022 19:57

Classification: Request for service

Location: 8ft square rough broken uneven tarmac.

Contact:

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1434240
Service: Roads General
Desc.:

Logged by: Verint CRM Connector
Subject: Road: Defective / Damaged

on: 20/09/2022 19:49

Classification: Request for service

Location: Sunken drain cover

Contact:

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1433982
Service: Open Space Maintenance
Desc.: Which problem would I like to report? Litter complaint.
Does litter contain sharps? No

Logged by: Verint CRM Connector
Subject: Litter

on: 20/09/2022 13:50

Classification: Request for service

Location: Hi there.. [REDACTED] .. just a comment however regarding cleanliness. Your streets are littered with garbage, cigarette butts etc which really distracts from the beauty of your city.. and really does not speak well of the management of your city. I cannot believe you are not aware of this issue since it is so evident and it clearly appears to not be a priority but be assured it negatively reflects on Edinburgh. --
[REDACTED]

Contact:

Enquiry No.: 1433738
Service: Accident Claims (All Services)
Desc.:

Logged by: Verint CRM Connector
Subject: Accident Claim Roads/Lighting

on: 20/09/2022 09:34

Classification: Accident Claim

Location: Slap protruding up

Contact:

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Site History Report

Effective: 05/02/2022 to 11/10/2022

Display Action Officer: No

Asset Number: 1.00 to 9.00

Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1431248 **Logged by:** Verint CRM Connector **on:** 15/09/2022 13:41
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service

Desc.:

Location: There is a loose concrete pavement tile near the bus stop PP outside Waverley Steps. When someone steps on one side of the tile, it tips up creating a trip hazard. I saw several people trip on this on Monday 12 September 2022 as others stepped on one side of it.

Contact:

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1429911 **Logged by:** Verint CRM Connector **on:** 14/09/2022 10:24
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service

Desc.: Problem: Obscuring sign/light.

Location:Footpath.

Type:Grass

Location: TESTED BY VERINT

Contact:

Enquiry No.: 1428575 **Logged by:** Verint CRM Connector **on:** 10/09/2022 20:22
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:

Location: Pothole critical
Balmoral hotel
Tarmac broken over drain

Contact:

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Job Number: 50118670 **Defect Number:** 42107134

Enquiry No.: 1428543 **Logged by:** Verint CRM Connector **on:** 10/09/2022 17:52
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service

Desc.:

Location: The drain paving slabs in the middle of road have become loose. I tripped and fell

Contact:

[REDACTED]

The location is roughly outside body shop, in the central drain section.

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1428152 **Logged by:** Verint CRM Connector **on:** 08/09/2022 21:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:

Location: Sunken drain cover pothole

Contact:

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1427843 **Logged by:** [REDACTED] **on:** 08/09/2022 11:58
Service: Road Gully & Flooding **Subject:** Flooding: Other **Classification:** Customer Emergency

Desc.: @Edinburgh_CC @EdinburghLive_ This needs to be dealt with asap People are having to go in the middle of the road. Business are flooding by the doors. People are getting stranded among traffic. This drainage problem needs to be dealt with as rain continues. It's endangering people

Location: Princes street

Contact:

Enquiry No.: 1427781 **Logged by:** [REDACTED] **on:** 08/09/2022 11:14
Service: Roads General **Subject:** Public Utilities: General **Classification:** Customer Emergency

Desc.:

Location: SWATCH

Contact:

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1427552 **Logged by:** [REDACTED] **on:** 07/09/2022 18:03
Service: Roads General **Subject:** Road Markings: Defective **Classification:** Request for service
Desc.: @edinhelp The yellow lines in the box junction at Princes Street / Mound / Hanover Street are very faded, leading to drivers blocking the junction and holding up buses. Can a repaint be requested please?
Location: Princes Street / Mound / Hanover Street **Contact:** [REDACTED]

Plot Number: 2.00 **Feature Id - Location:** Ward 11 - From The Mound to Hanover Street **Feature Type:** Road Asset
Job Number: 50118542 **Defect Number:** 42107014

Enquiry No.: 1426752 **Logged by:** [REDACTED] **on:** 06/09/2022 08:00
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: claim form sent plesae see document attached thanks
Location: claim form sent plesae see document attached thanks **Contact:**

Enquiry No.: 1426410 **Logged by:** Verint CRM Connector **on:** 03/09/2022 05:49
Service: Roads General **Subject:** Signs: Defective / Damaged **Classification:** Request for service
Desc.: What type of sign is it? Road sign problem, type dontknow
Location: **Contact:**

Enquiry No.: 1425744 **Logged by:** Verint CRM Connector **on:** 29/08/2022 15:19
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Paving at road signal (slightly up from there towards church at the corner **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1425377 **Logged by:** Verint CRM Connector **on:** 24/08/2022 16:30
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Very deep pothole at the junction of South St David St and Princes St. By manhole cover. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset
Job Number: 50117863 **Defect Number:** 42106375

Enquiry No.: 1424949 **Logged by:** [REDACTED] **on:** 18/08/2022 16:27
Service: OSM Public Conveniences **Subject:** Public Convenience Closure **Classification:** Information Request
Desc.: Why do you lock your public toilets at a time of maximum visits to your city?
Location: Princes street gardens **Contact:**

Enquiry No.: 1424097 **Logged by:** [REDACTED] **on:** 16/08/2022 11:28
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: @edinhelp Princes Street Loose slab - first dark one to the left half of the pole, causing big splashes when pedestrians walk on it
Location: Princes Street - in front of Princes Mall/Fest Village **Contact:**

Enquiry No.: 1423187 **Logged by:** Verint CRM Connector **on:** 14/08/2022 18:04
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service
Desc.: Which problem you would I ke to report? Litter complaint.
Does litter contain sharps? No
Location: Sunday afternoon. There was a great deal of litter thrown over the railings into the bushes at the west end of Princes street. **Contact:**

Site History Report

Effective: 05/02/2022 to 11/10/2022

Display Action Officer: No

Asset Number: 1.00 to 9.00

Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1422577 **Logged by:** Verint CRM Connector **on:** 13/08/2022 08:10
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service
Desc.: Which problem you would like to report? Litter complaint.
Does litter contain sharps? No
Location: Streets littered , cones and discarded street signs lying around, stained dirty payments. **Contact:**

Enquiry No.: 1421810 **Logged by:** [REDACTED] **on:** 11/08/2022 17:39
Service: Open Space Maintenance **Subject:** Broken Glass **Classification:** Request for service
Desc.: Phone dropped in bin - please contact woman's friend [REDACTED] [REDACTED]
Location: Outside River Island, Princes Street **Contact:**

Enquiry No.: 1421473 **Logged by:** Verint CRM Connector **on:** 11/08/2022 09:46
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service
Desc.: Which problem you would like to report? Litter complaint.
Does litter contain sharps? No
Location: Build up of rubbish and urine smell in the closed off area at North Bridge outside the Balmoral **Contact:**

Enquiry No.: 1421452 **Logged by:** [REDACTED] **on:** 11/08/2022 09:18
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: please see document attached thanks
Location: please see document attached thanks **Contact:**

Enquiry No.: 1421223 **Logged by:** Verint CRM Connector **on:** 10/08/2022 17:23
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Uneven slab **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1420269 **Logged by:** Verint CRM Connector **on:** 09/08/2022 09:18
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Broken paving slab with chunks missing outside 126 prince's Street, causing a tripping hazard **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Job Number: 50117340 **Defect Number:** 42105814

Enquiry No.: 1418514 **Logged by:** Verint CRM Connector **on:** 05/08/2022 11:01
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Very loose and wobbly pavement slab at bus stop PQ **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Site History Report

Effective: 05/02/2022 to 11/10/2022

Display Action Officer: No

Asset Number: 1.00 to 9.00

Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1417128 Logged by: [REDACTED] on: 02/08/2022 20:18

Service: Open Space Maintenance Subject: Request Clean Up Kit Classification: Rectification

Desc.: ISS Classification - Restricted - External

I am interested in organising a litter picking event near our office on Prince's Street.

Could you let me know how this would work?

Many thanks,

[REDACTED]

Location: Princes Street

Contact:

Enquiry No.: 1416502 Logged by: Verint CRM Connector on: 01/08/2022 19:30

Service: Open Space Maintenance Subject: Dog Fouling Classification: Request for service

Desc.: Dog fouling problem

Location: Dog faeces on pavement needs cleaning up.

Contact:

Enquiry No.: 1413733 Logged by: Verint CRM Connector on: 27/07/2022 18:19

Service: Roads General Subject: Trees & Foliage: Defect Classification: Request for service

Desc.: Problem: Other.

Location:Footpath.

Type:Foliage / Bush

Location: A broken branch is resting on branches below. If this is blown off it will injure pedestrians on footpath below.

Contact:

Photo below shows the tree then second image shows circled break.

Enquiry No.: 1413142 Logged by: Verint CRM Connector on: 26/07/2022 22:10

Service: Roads General Subject: Public Utilities: General Classification: Request for service

Desc.:

Location: Collapsed utility cover/surround on lane two Lothian Road at Princes Street. The location of this sunken section of road creates a severe hazard to cyclists when turning onto Princes Street lane three to continue along Princes Street. In addition the location is just in advance of the tram tracks which makes this an even more concerning issues that needs addressed asap.

Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset

Enquiry No.: 1412981 Logged by: Verint CRM Connector on: 26/07/2022 16:33

Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service

Desc.:

Location: There is the remains of a post sticking up out of the pavement near the kerb. I saw a few people tripping over this today. Also all the fencing outside the old (BHS?) store was lying on it side making the pavement about half its normal width.

Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset

Enquiry No.: 1412776 Logged by: Verint CRM Connector on: 26/07/2022 12:18

Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service

Desc.:

Location: barriers lying all over the pavement outside old M&S building, causing major disruption for pedestrians. possible H&S issues. needs to be attended to ASAP

Contact:

Site History Report

Effective: 05/02/2022 to 11/10/2022

Display Action Officer: No

Asset Number: 1.00 to 9.00

Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1410981 **Logged by:** Verint CRM Connector **on:** 22/07/2022 13:06
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service

Desc.: Which problem you would I ke to report? Litter complaint.
Does litter contain sharps? No

Location: Princes street

Contact:

Enquiry No.: 1410682 **Logged by:** Verint CRM Connector **on:** 22/07/2022 05:37
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:

Location: Sunken large drain cover

Contact:

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1409070 **Logged by:** Verint CRM Connector **on:** 19/07/2022 12:34
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service

Desc.: Which problem you would I ke to report? Litter complaint.
Does litter contain sharps? No

Location: Edinburgh, Precinct heading to the east prince's street gardens.

Contact:

A lot of litter has been left over the days and haven't been cleaned. A lot of broken glass from Friday-Saturday

The area has the National Galleries of Scotland next to it and during this month the Science festival. So that means the litter is danger to a big amount of people but also bad tourist publicity.

Enquiry No.: 1408152 **Logged by:** Verint CRM Connector **on:** 17/07/2022 15:42
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service

Desc.: Which problem you would I ke to report? Litter complaint.
Does litter contain sharps? No

Location: Litter - metal ash tray by the giraffe.

Mound Edinburgh EH2 2 EL

By the Royal Scottish Academy building precinct.

Contact:

Enquiry No.: 1407983 **Logged by:** Verint CRM Connector **on:** 16/07/2022 21:50
Service: Parking Operations **Subject:** Parking: Other **Classification:** Request for service

Desc.: What type of sign is it? Road sign problem, type unlit

Location: Damaged pole which may cause a hazard to pedestrians with No Loading 7 am - 8 pm sign.

Contact:

Enquiry No.: 1407008 **Logged by:** Verint CRM Connector **on:** 14/07/2022 15:59
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service

Desc.:

Location: Broken paving stones

Contact:

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1406775 **Logged by:** [REDACTED] **on:** 14/07/2022 10:41
Service: Roads General **Subject:** Roadworks: Defect **Classification:** Request for service

Desc.: @edinhelp Hi Gayle could you arrange for all the cones and roadworks signs that are propped up against the garden railings in Princes Street to be removed. From the bottom of the mound heading towards West End. Also the sign at the side of the Apple store has not been repaired. Thanks

Location:

Contact:

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1406579 **Logged by:** Verint CRM Connector **on:** 13/07/2022 21:53
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service
Desc.: Which problem you would I ke to report? Litter complaint.
Does litter contain sharps? No
Location: Hi, the whole of Edinburgh city center has a litter problem, its residents, who pay council tax, should expect regular pavement and street cleaning. Please could you explain why this does not appear to be happening? I plan to raise this with my councilor. Also I will address the lack of responses via this preferred method of contacting Edinburgh city council. Thanks **Contact:**

Enquiry No.: 1406506 **Logged by:** Verint CRM Connector **on:** 13/07/2022 19:15
Service: Open Space Maintenance **Subject:** Graffiti (offensive/racist) **Classification:** Request for service
Desc.: Is the graffiti on Council or private property? council.
Is the graffiti offensive/racist? Yes .
Location: Next to the phone boxes. Looks awful in a tourist zone. **Contact:**

Enquiry No.: 1406261 **Logged by:** Verint CRM Connector **on:** 13/07/2022 12:40
Service: Open Space Maintenance **Subject:** Graffiti (non offensive) **Classification:** Request for service
Desc.: Is the graffiti on Council or private property? council.
Is the graffiti offensive/racist? No .
Location: Graffiti at the top of the Link gardens steps into princess street gardens and along the small wall infront of the link gardens entrance. Combination of white marker, red and blue marker or paint. **Contact:**

Enquiry No.: 1405568 **Logged by:** [REDACTED] **on:** 12/07/2022 10:34
Service: Roads General **Subject:** Roadworks: Defect **Classification:** Request for service
Desc.: @edinhelp some debris outside old BHS needs clearing.
Location: **Contact:**

Enquiry No.: 1404966 **Logged by:** Verint CRM Connector **on:** 11/07/2022 11:06
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: As descibed in detail in my first email to you. My [REDACTED] stood on a rocking paving slab and fell full length. I also gave the approx location of th slab, unfortunately I did not photograph it as I was more concerned about my [REDACTED]. I enclosed photographs oF [REDACTED] injuries [REDACTED]. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1402924 **Logged by:** Verint CRM Connector **on:** 06/07/2022 13:03
Service: Open Space Maintenance **Subject:** Dumping and Fly Tipping **Classification:** Request for service
Desc.: Where has the flytipping occurred: On the street, park or beach.
What rubbish has been dumped: Household Waste.
How much rubbish has been dumped: Carpet large and metal oil containers
Location: Behind the auld hundred pub and next to the back of Primark **Contact:**
I report it before and got a reply saying it has been dealt with but items are still there

Enquiry No.: 1402829 **Logged by:** [REDACTED] **on:** 06/07/2022 11:11
Service: Roads General **Subject:** Road: General Enquiry **Classification:** General Enquiry
Desc.: Caller would like to know how the council dtermine the defect category and response time and whether previous injury from defect impacts the risk matrix.
Location: **Contact:**

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1402789 **Logged by:** Verint CRM Connector **on:** 06/07/2022 10:28
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Loose paving stone outside entrance of Old Waverley Hotel 43 Princes Street, EH2 **Contact:**
2BY presents trip hazard. Please see attached photos...

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1402665 **Logged by:** Verint CRM Connector **on:** 05/07/2022 22:32
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: There is a sunken manhole cover just outside the main entrance to Primark. **Contact:**
Hazardous for cyclists

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1402320 **Logged by:** [REDACTED] **on:** 05/07/2022 11:46
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: CRM Number: 101001294487
Customers Comment: I would just like to inform you that I visited Edinburgh on Thursday [REDACTED] . On Friday morning we were walking back to the Waverley station when I had a really bad fall. When I got up I saw that I had tripped on a piece of broken pavement. [REDACTED]
[REDACTED] This happened on Princes Street, which I
Location: It was on Princes street, near the Waverley station. **Contact:**

Enquiry No.: 1401597 **Logged by:** [REDACTED] **on:** 04/07/2022 08:30
Service: Open Space Maintenance **Subject:** Graffiti (non offensive) **Classification:** Request for service
Desc.: Is this really what we want for one of our most famous streets? Pic taken at the bus stop just before Boots. Just pathetic. Shame on you @Edinburgh_CC.
Location: at the bus stop just before Boots - in the doorway black graffiti **Contact:**

Enquiry No.: 1401544 **Logged by:** Verint CRM Connector **on:** 03/07/2022 21:41
Service: Open Space Maintenance **Subject:** Dumping and Fly Tipping **Classification:** Request for service
Desc.: Where has the flytipping occurred: On the street, park or beach.
What rubbish has been dumped: Household Waste.
How much rubbish has been dumped: Large carpet and food oil bins and large plastic containers
Location: Behind Primark, rose street tavern on front , behind Primark bins beside the 2 **Contact:**
parking spaces

Enquiry No.: 1401284 **Logged by:** Verint CRM Connector **on:** 03/07/2022 07:57
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service
Desc.: Which problem you would like to report? Litter complaint.
Does litter contain sharps? No
Location: Very dirty , litter graffiti, sand bags, discarded road work signs. **Contact:**

Enquiry No.: 1399939 **Logged by:** Verint CRM Connector **on:** 30/06/2022 04:22
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service
Desc.: Which problem you would like to report? Litter complaint.
Does litter contain sharps? No
Location: Discarded cones, sand bags and metal signs lying about. **Contact:**

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1399614 **Logged by:** [REDACTED] **on:** 29/06/2022 13:53
Service: Open Space Maintenance **Subject:** Dumping and Fly Tipping **Classification:** Request for service
Desc.: @edinhelp Hello can you remove the parking cone from the statue at the east end of Princes Street. It looks like it's about to fall off and it could seriously injure someone.
Location: the statue at the east end of Princes Street **Contact:**

Enquiry No.: 1398551 **Logged by:** Verint CRM Connector **on:** 27/06/2022 16:59
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Other.
Location: Park.
Type: Foliage / Bush
Location: At Princes Street **Contact:**
(Also noted recently at Meadowbank, Corstophine)

Enquiry No.: 1396441 **Logged by:** Verint CRM Connector **on:** 22/06/2022 20:42
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: Location: Princes Street eastbound at Frederick Street junction.
Issue: Manhole cover is exposed and is dangerous for cyclists!
Monday 20/6/2022 7AM. While keeping an eye on surrounding buses, I cycled into the exposed manhole cover and both front and rear tires punctured. [REDACTED]

Enquiry No.: 1396104 **Logged by:** Verint CRM Connector **on:** 22/06/2022 11:45
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Collapsed manhole cover **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1395935 **Logged by:** Verint CRM Connector **on:** 22/06/2022 07:14
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service
Desc.: Which problem you would like to report? Litter complaint.
Does litter contain sharps? No
Location: Burst sand bags left from work months ago, old road signs, general rubbish in street. **Contact:**

Enquiry No.: 1395327 **Logged by:** Verint CRM Connector **on:** 21/06/2022 07:16
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service
Desc.: Which problem you would like to report? Litter complaint.
Does litter contain sharps? No
Location: Littered streets, mcdonalds debris, streets are a tip. **Contact:**

Enquiry No.: 1395072 **Logged by:** Verint CRM Connector **on:** 20/06/2022 14:25
Service: Open Space Maintenance **Subject:** Graffiti (non offensive) **Classification:** Request for service
Desc.: Is the graffiti on Council or private property? council.
Is the graffiti offensive/racist? No.
Location: Numerous BLACK BINS located along Princes Street have had Graffiti written on them regarding Fossil Fuels Climate Change etc etc specifically condemning Barclays Bank as a main investor - please can it be removed? **Contact:**

Site History Report

Effective: 05/02/2022 to 11/10/2022

Asset Number: 1.00 to 9.00

Display Action Officer: No

Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1394932 **Logged by:** Verint CRM Connector **on:** 20/06/2022 11:38
Service: Open Space Maintenance **Subject:** Graffiti (non offensive) **Classification:** Request for service
Desc.: Is the graffiti on Council or private property? not known.
Is the graffiti offensive/racist? No .
Location: 20/06/2022 **Contact:**
Pre CEO - pre SPSO
Pre ICO
Give them opportunity to put it right

Enquiry No.: 1394929 **Logged by:** [REDACTED] **on:** 20/06/2022 11:34
Service: Open Space Maintenance **Subject:** Street Cleaning Request **Classification:** Request for service
Desc.:
Location: **Contact:**

Enquiry No.: 1394433 **Logged by:** Verint CRM Connector **on:** 18/06/2022 20:31
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: White paving slab very loose and rocky at the back end of the bus shelter with the **Contact:**
insignia PP on it.

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1391158 **Logged by:** Verint CRM Connector **on:** 11/06/2022 23:01
Service: Open Space Maintenance **Subject:** Graffiti (non offensive) **Classification:** Request for service
Desc.: Is the graffiti on Council or private property? not known.
Is the graffiti offensive/racist? No .
Location: Graffiti on boarded up shops and on shops pulled down shutters. **Contact:**

Enquiry No.: 1389610 **Logged by:** Verint CRM Connector **on:** 08/06/2022 18:18
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Potholes in Princes Street Gardens West, on the steps down to the public toilets. I **Contact:**
stepped into one of the potholes yesterday, fell [REDACTED]. Please repair.
Thank you.

Enquiry No.: 1389602 **Logged by:** Verint CRM Connector **on:** 08/06/2022 18:06
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Potholes in Princes Street Gardens West, on the steps down to the public toilets. I **Contact:**
stepped into one of the potholes yesterday, fell [REDACTED]. Please repair.
Thank you.

Enquiry No.: 1388764 **Logged by:** Verint CRM Connector **on:** 07/06/2022 12:26
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Very broken pothole near kerb at Primark, drain also, has been like this for a long **Contact:**
time - buses cannot avoid. Towards East End side of road.

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1388762 Logged by: Verint CRM Connector on: 07/06/2022 12:21
Service: Roads General Subject: Public Utilities: General Classification: Request for service
Desc.: Contact:

Location: Very broken surface with drain, before Poundland left hand side of road towards East End. Long-standing problem.

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset

Enquiry No.: 1386627 Logged by: Verint CRM Connector on: 02/06/2022 17:58
Service: Open Space Maintenance Subject: Graffiti (offensive/racist) Classification: Request for service
Desc.: Is the graffiti on Council or private property? not known.
Is the graffiti offensive/racist? Yes .

Location: @edinhelp Somebody has put this reprehensible graffiti on the boarded-up shop next to Jenners on Princes Street.
Using AIDS to shame someone is not OK, and doubly so during Pride month.
Are you able to get a team out to clean it off or paint over it?

Enquiry No.: 1385988 Logged by: on: 01/06/2022 16:03
Service: Roads General Subject: Roadworks: General Enquiry Classification: General Enquiry

Desc.: I was told to contact this email address regarding questions on a road closure.
I received an alert about a closure on Princes street between South Charlotte street and Frederick Street Eastbound. I was wondering if this is a full closure with a diversion in place or just a lane closure? Furthermore can you let me know the duration and timings of the closure? The actual start date on the alert I was sent is the 29/05, but I've only just received the alert so wondered if this had changed.

Location: Princes street between South Charlotte street and Frederick Street Eastbound. Contact:

Enquiry No.: 1385311 Logged by: Verint CRM Connector on: 31/05/2022 14:14
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.: Contact:

Location: Pedestrian cross point, major trip hazard , potholes and no surfacing

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset

Enquiry No.: 1384696 Logged by: Verint CRM Connector on: 30/05/2022 15:02
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.: Contact:

Location: The pavements on the shops side all along Princes street are cracked loose and broken. This is our Capital city when will they be fixed?

Enquiry No.: 1384503 Logged by: Verint CRM Connector on: 30/05/2022 11:57
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.: Contact:

Location: Tripped over an uneven tile. Please note, it is difficult to walk on the Princes Street pavement due to uneven tiles. I have tripped over multiple times but this time it resulted in a hard fall c
One can only avoid so many tripping hazards.

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1384077 **Logged by:** [REDACTED] **on:** 29/05/2022 13:27
Service: Roads General **Subject:** Pavement: General Enquiry **Classification:** General Enquiry
Desc.: @edinhelph Still nothing done about the cones etc lying along the central barrier in Princes Street. Plus orange barrier at bust stop at west maitland street been there for months. Also sign next to apple store in princes street needs repaired.
Location: Princes Street **Contact:**

Enquiry No.: 1384065 **Logged by:** Verint CRM Connector **on:** 29/05/2022 13:10
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large pothole road damage **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset
Job Number: 50114567 **Defect Number:** 42102547

Enquiry No.: 1384062 **Logged by:** Verint CRM Connector **on:** 29/05/2022 13:04
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole at junction **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1384061 **Logged by:** Verint CRM Connector **on:** 29/05/2022 13:01
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: 1/Drain damage
2/Drain cover sunken both close together . **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1382595 **Logged by:** Verint CRM Connector **on:** 26/05/2022 09:34
Service: Open Space Maintenance **Subject:** Graffiti (offensive/racist) **Classification:** Request for service
Desc.: Is the graffiti on Council or private property? private.
Is the graffiti offensive/racist? Yes .
Location: Spotted this a couple of days ago on the boards put up around the Jenners building. **Contact:**
You might already be aware of it but I thought it best to flag it up regardless.

Enquiry No.: 1382530 **Logged by:** Verint CRM Connector **on:** 26/05/2022 08:13
Service: Open Space Maintenance **Subject:** Dumping and Fly Tipping **Classification:** Request for service
Desc.: Which problem you would like to report? Litter complaint.
Does litter contain sharps? No
Location: Princes street from east end to west end and side streets have discarded cones and road signs that have been left lying for months,. The streets are a tip. **Contact:**

Enquiry No.: 1381664 **Logged by:** [REDACTED] **on:** 24/05/2022 14:09
Service: Open Space Maintenance **Subject:** OSM: Conduct **Classification:** Request for service
Desc.: customer has dropped his wallet into the bin
Location: Littler bin at waverley station main entrance **Contact:**

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1380788 Logged by: Verint CRM Connector on: 23/05/2022 10:23
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.:
Location: Depressed paving slab in centre of north side pavement outside former BHS store Contact:
caused trip and fall

Enquiry No.: 1380693 Logged by: on: 23/05/2022 06:17
Service: Open Space Maintenance Subject: Broken Glass Classification: Request for service
Desc.: Broken glass on the path PIN316 23/05/22.Roads did attend but where told by police they were still waiting for a joiner. So were unable to clear up the glass.
Location: Outside Barclays Bank on Princes Street Contact:

Enquiry No.: 1380690 Logged by: on: 23/05/2022 05:19
Service: RO: Road Services Out of Hours Subject: RO: Out of Hours Emergency Classification: Request for service
Desc.: PIN316 23/05/22 broken glass on the path outside the bank. Cleansing not picking up, discussed with Eddie Highways. they will attend,
Location: Barclays Bank - Princes Street Contact:

Enquiry No.: 1378810 Logged by: Verint CRM Connector on: 18/05/2022 15:26
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: Princess Street westbound outside The Balmoral Contact:

Surface is a disgrace its IMPOSSIBLE tae avoid every pot hole
B ke wheel damage will be commonplace. It's also a danger, riders can easily be
thrown off and under traffic

Plot Number: 3.00

Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place

Feature Type: Road Asset

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1376334 Logged by: Verint CRM Connector on: 13/05/2022 10:31
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:

Location: There are two man hole covers which are not secure. One outside Tesco and one near lights turning into south Charlotte street. Every car/bus that goes over them there is a huge noise
Also when you wa k on princess street the near the covers the noise is so so loud.

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset

Enquiry No.: 1374666 Logged by: on: 10/05/2022 12:30
Service: Open Space Maintenance Subject: Street Cleaning Request Classification: Request for service
Desc.: Melted tar on pavement to be removed ASAP
Location: o/s H&M store on pavement Contact:

Enquiry No.: 1374190 Logged by: Verint CRM Connector on: 09/05/2022 13:54
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:

Location: PRINCES STREET AT BOTTOM OF THE MOUND:
AT "Z" CROSSING, THE SAFETY HANDRAILING IS MISSING. BLIND PERSONS, OR VISUALLY IMAIRED, WILL HAVE PROBLEM CROSSING. RAISED UPSTAND IN PLACE FOR RAILING, IS A TRIP HAZARD. (I KNOW, I TRIPPED, HURT MY KNEE AND CHEST, ALSO RUINED TROUSERS.) Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset

Enquiry No.: 1373574 Logged by: on: 08/05/2022 07:21
Service: RO: Road Services Out of Hours Subject: RO: Out of Hours Emergency Classification: Request for service
Desc.: Sunken manhole cover on Princes Street after South Charlotte street – east bound before first bus stop. Reported by Lothian buses
Location: Princes Street
Edinburgh
City of Edinburgh
EH2 2AN Contact:

Enquiry No.: 1373021 Logged by: Verint CRM Connector on: 06/05/2022 12:01
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: Two potholes, one at drain Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset

Enquiry No.: 1372793 Logged by: Verint CRM Connector on: 05/05/2022 22:05
Service: Street lighting Subject: Light: Light out (<=5 Consec.) Classification: Request for service
Desc.: light out
Location: cv xcv Contact:

Enquiry No.: 1372699 Logged by: Verint CRM Connector on: 05/05/2022 17:21
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: Large tarmac area very rough broken Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset

Site History Report

Effective: 05/02/2022 to 11/10/2022

Asset Number: 1.00 to 9.00

Display Action Officer: No

Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1372695 **Logged by:** Verint CRM Connector **on:** 05/05/2022 17:15
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pot hole .over drain **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1372583 **Logged by:** Verint CRM Connector **on:** 05/05/2022 14:46
Service: Roads General **Subject:** Public Utilities: General **Classification:** Request for service
Desc.:
Location: Drain damage surrounded by traffic obstructing cones and lane restrictions.
Resulting in major traffic build up. Like this for far too long. Who is respons ble?
West End Princes/Charlotte Square junction beside Church. Please chase up.
Repair or even a covering will be better than the ongoing shambles. Thankyou. **Contact:**

Enquiry No.: 1372319 **Logged by:** Verint CRM Connector **on:** 05/05/2022 08:48
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Loose manhole cover near traffic lights making a lot of noise **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1371991 **Logged by:** Verint CRM Connector **on:** 04/05/2022 13:55
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: opp. No 53 Prince's Street.
opp Marks and Spencer/ Hotel.
loose slab at bus stop. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1371988 **Logged by:** Verint CRM Connector **on:** 04/05/2022 13:52
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: 54 Prince's Street.
Bus stop at marks and Spencer.
Loose slab. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1371985 **Logged by:** Verint CRM Connector **on:** 04/05/2022 13:48
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: 124/125 Prince's Street.
Bus stop at Urban.
Lose slab. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset
Job Number: 50113049 **Defect Number:** 42100624

Site History Report

Effective: 05/02/2022 to 11/10/2022

Display Action Officer: No

Asset Number: 1.00 to 9.00

Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1371885 **Logged by:** Verint CRM Connector **on:** 04/05/2022 11:24
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service

Desc.: Which problem you would I ke to report? Litter complaint.
Does litter contain sharps? No

Location: The whole street from shandwick place to the east end is a mess.broken pavements,litter graffiti, the pavements need to be power washed.

Contact:

Enquiry No.: 1370800 **Logged by:** [REDACTED] **on:** 02/05/2022 11:25
Service: Open Space Maintenance **Subject:** Compliment **Classification:** Request for service

Desc.: Subject: This is a COMPLIMENT from a customer through the Verint compliment, suggestion or complaint form

CRM Number: 101001214533

Reference Number:

Customer name:

Address:

Case update email address:

Customer record email:

Customer record phone no:

Customers Comment: Excellent work by gentleman sweeping pavement this morning at no. 4 bus stop at east end of Princes st at approx 10.30am. Friendly to people standing at bus stop and doing a great job cleaning the litter from pathway. a tribute to your city

Customers previous reported issue:

Location: no. 4 bus stop at east end of Princes st at approx 10.30am.

Contact:

Enquiry No.: 1370410 **Logged by:** Verint CRM Connector **on:** 01/05/2022 11:26
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:

Location: Tram track .
Danger to life

Contact:

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1367349 **Logged by:** Verint CRM Connector **on:** 25/04/2022 09:31
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service

Desc.: Is the graffiti on Council or private property? not known.
Is the graffiti offensive/racist? No .

Location: The street is filthy, pavements needs power washed, litter and graffiti.

Contact:

Enquiry No.: 1365707 **Logged by:** Verint CRM Connector **on:** 21/04/2022 15:03
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service

Desc.:

Location: Zig Zag Pedestrian Crossing. Safety rails missing.
Cross over at Princes Street at bottom of mound.

Contact:

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1365382 **Logged by:** Verint CRM Connector **on:** 21/04/2022 08:43
Service: Open Space Maintenance **Subject:** Graffiti (non offensive) **Classification:** Request for service

Desc.: Is the graffiti on Council or private property? council.
Is the graffiti offensive/racist? No .

Location: Wellington statue at East End, has pink graffiti on it.

Contact:

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1365379 **Logged by:** Verint CRM Connector **on:** 21/04/2022 08:40
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service
Desc.: Which problem you would like to report? Litter complaint.
Does litter contain sharps? No
Location: Road signs abandoned in princes street, all along the middle of road and left at side of gardens. **Contact:**

Enquiry No.: 1365375 **Logged by:** Verint CRM Connector **on:** 21/04/2022 08:36
Service: Open Space Maintenance **Subject:** Litter **Classification:** Request for service
Desc.: Which problem you would like to report? Litter complaint.
Does litter contain sharps? No
Location: princes street, mcdonald Debris , streets very dirty. **Contact:**

Enquiry No.: 1365138 **Logged by:** Verint CRM Connector **on:** 20/04/2022 16:32
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: 101001201261 **Contact:**
I reported an issue earlier which resulted in my falling [REDACTED]
[REDACTED]
[REDACTED] I would be grateful if you could advise how to proceed.
Many thanks [REDACTED]

Enquiry No.: 1365044 **Logged by:** Verint CRM Connector **on:** 20/04/2022 15:12
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Near the Scott Monument, but before the road to train station there is a silver trip hazard sticking up. I tripped over it today and hurt myself very badly. **Contact:**

Enquiry No.: 1364400 **Logged by:** Verint CRM Connector **on:** 19/04/2022 15:49
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Walking along from West to East on Easter Sunday morning I was appalled at the filthy state of the pavements on the north side of what is supposed to be our flagship street. Unfortunately I do not have a photograph. This is the second Sunday in a row that I have witnessed this. It's disgusting. **Contact:**

Enquiry No.: 1363687 **Logged by:** [REDACTED] **on:** 18/04/2022 14:25
Service: Roads General **Subject:** Roadworks: Defect **Classification:** Request for service
Desc.: @edinhelp @Edinburgh_CC just wondering if this is unusual public art or a deliberate obstacle course for pedestrians on Princess St? Why is no one fixing it?
Location: **Contact:**

Enquiry No.: 1362910 **Logged by:** [REDACTED] **on:** 15/04/2022 22:46
Service: Open Space Maintenance **Subject:** Broken Glass **Classification:** Request for service
Desc.: Pools of blood at the duke of wellington statue Infront of HM General Register House across from balmoral hotel Police inc no 3604 of 1504
Location: Princes Street
Edinburgh
City of Edinburgh
EH2 3AA **Contact:**

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1362828 **Logged by:** Verint CRM Connector **on:** 15/04/2022 17:47
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: bloody dangerous pot hole right in the city centre **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset
Job Number: 50112082 **Defect Number:** 42099639

Enquiry No.: 1362827 **Logged by:** Verint CRM Connector **on:** 15/04/2022 17:46
Service: Open Space Maintenance **Subject:** Bin Full **Classification:** Request for service
Desc.: Which problem you would like to report? Overflowing
Location: Outside Waverley station steps **Contact:**

Enquiry No.: 1362287 **Logged by:** Verint CRM Connector **on:** 14/04/2022 16:23
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: On the zebra crossing, there was a pothole that has been filled but now is sunk in again, very dangerous for cyclists. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset
Job Number: 50112081 **Defect Number:** 42099638

Enquiry No.: 1361984 **Logged by:** Verint CRM Connector **on:** 14/04/2022 11:26
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Paving slabs are cracked and causing leaks through into the Monsoon/Accessorize store basement
I've logged this request twice now and nothing has been done for it - the most recent one was closed with comments of "Enquiry Closed - Response Req :"
Has anyone actually attempted to attend and speak to the store about the water coming into their basement from these cracked paving slabs?
Please either call me on [REDACTED] or email [REDACTED] with an actual update for this issue **Contact:**

Enquiry No.: 1360978 **Logged by:** Verint CRM Connector **on:** 12/04/2022 18:22
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: sunken manhole cover, just like most on princes street.
At Scott monument westbound, loose and rattles **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1360974 **Logged by:** Verint CRM Connector **on:** 12/04/2022 18:19
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Road falling apart at poss ble the most prestigious address in scotland **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1359930 **Logged by:** [REDACTED] **on:** 11/04/2022 11:07
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: please can the kerb in the middle section be painted to make more vis ble as is a trip hazard when crossing from gardens side
Location: by tram stop at foot of The Mound **Contact:**

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1358459 Logged by: Verint CRM Connector on: 07/04/2022 16:39
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:

Location: one of three sinking Fire Hydrants on Princes St. one opp. Primark and another is opp. Debenhams. They are right on the bus line and it is unacceptable surely for these to remain like this on our primary street. In the same section nearer Debenhams are large sinking / worn manholes needing sorted, but two appear to be under consideration.... at last !! Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset
Job Number: 50111584 Defect Number: 42099101

Enquiry No.: 1356849 Logged by: Verint CRM Connector on: 05/04/2022 10:18
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:

Location: Crater, trip hazard reported multiple times with no repair uneven surface Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset

Enquiry No.: 1355718 Logged by: [REDACTED] on: 02/04/2022 19:05
Service: Roads General Subject: Roadworks: Defect Classification: Request for service
Desc.: Several discarded roadworks signs have been left on the pavement at the east end of Princes St, near Scott monument, for days. Can @edinhelp pls get shifted?
Location: east end of Princes St, near Scott monument, Contact:

Enquiry No.: 1352988 Logged by: Verint CRM Connector on: 29/03/2022 09:10
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.:

Location: Please see attached Contact:

Enquiry No.: 1350786 Logged by: Verint CRM Connector on: 24/03/2022 14:45
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.:

Location: I write to notify you of a large pothole in the pavement of Princes Street (area detailed on the map provided). On the 11/12/21 I unknowingly walked over said pot hole and sustained injury Contact:
[REDACTED]
[REDACTED]. I returned to the area on 25/02/22 and was concerned to see that the hole had not been repaired. Can you please address this as a matter of urgency.

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1350558 Logged by: Verint CRM Connector on: 24/03/2022 11:23
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.:
Location: loose pavement slab outside 125 princes Street . to be attended to ASAP Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset
Job Number: 50110159 Defect Number: 42097533

Enquiry No.: 1348637 Logged by: Verint CRM Connector on: 21/03/2022 14:04
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.:
Location: Rocking slabs on pavement in front of Register House. Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset
Job Number: 50109891 Defect Number: 42097251

Enquiry No.: 1348519 Logged by: Verint CRM Connector on: 21/03/2022 11:59
Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim
Desc.: My [redacted] fell on these on the 18th March [redacted].
Location: multiple broken and damaged slabs, they are raised and move around when stood on. serious trip hazard. Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset
Job Number: 50109886 Defect Number: 42097245

Enquiry No.: 1347164 Logged by: [redacted] on: 18/03/2022 08:53
Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Accident Claim
Desc.: [redacted] at Hotter on Princes Street. Upon leaving the shop I had only gone a few feet along when I tripped on badly uneven pavement [redacted]

[redacted] I wanted to bring this to your attention as the paving on Princes street is in very poor condition and is quite frankly a genuine danger. How on earth do you expect people with impaired vision to avoid a similar situation. Something must be done to make the area much safer for everyone. [redacted] Which is down to the council failing in its duties to repair paving not fit for purpose. I wish my complaint to be acknowledged and to discuss this with someone of Authority within the Council. I look forward to hearing from said person.

Location: at Hotter on Princes Street Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset

Enquiry No.: 1347161 Logged by: Verint CRM Connector on: 18/03/2022 08:43
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.:
Location: Broken slabs Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset
Job Number: 50109882 Defect Number: 42097241

Site History Report

Effective: 05/02/2022 to 11/10/2022

Asset Number: 1.00 to 9.00

Display Action Officer: No

Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1347160 **Logged by:** Verint CRM Connector **on:** 18/03/2022 08:40
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:

Location: Slabs on pavement all cracked and broken, the length of princes street, trip hazard. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1346958 **Logged by:** Verint CRM Connector **on:** 17/03/2022 16:14
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:

Location: following on from request Reference: UNU81TX2-101001150380 that has been closed as not being identified as a critical safety defect can you please advise if you actually visited the Monsoon/Accessorize store as although the cracks on the pavement may not be classed by yourselves as a hazard for pedestrians this is causing water to leak through into the store basement staff room area which needs resolving. Please review this again and ensure you communicate with the store team on site. **Contact:**

Enquiry No.: 1346443 **Logged by:** Verint CRM Connector **on:** 16/03/2022 21:21
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Princes St and South Charlotte st
Tarmac is collapsing right next to the tram line on south side of Princes street **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1345966 **Logged by:** Verint CRM Connector **on:** 16/03/2022 09:50
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: open manhole with a gap of around 500mm between tram tracks and cycle lane on princes street - cones around open manhole but NO barriers making this extremely dangerous - closest shop location Primark **Contact:**

Enquiry No.: 1345851 **Logged by:** Verint CRM Connector **on:** 15/03/2022 21:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: There is a huge gap between the manhole cover and the road. I barely missed it on my bike this morning. As you are going east on Princes St it is on the road outside, or just past, the 2 phone shops (Phone spot is 1 of them I think). The gap is genuinely dangerous and just the right size for a cyclist wheel. It will cause serious harm if not fixed. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Job Number: 50109383 **Defect Number:** 42096590

Enquiry No.: 1345415 **Logged by:** Verint CRM Connector **on:** 15/03/2022 10:48
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:

Location: Large pothole immediately after the painted bike box heading West on the left hand side of the road next to the traffic lights. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Job Number: 50109381 **Defect Number:** 42096588

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1345125 Logged by: Verint CRM Connector on: 14/03/2022 17:11
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: Two loose manhole covers on roadway. Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset
Job Number: 50109076 Defect Number: 42096129

Enquiry No.: 1344670 Logged by: [REDACTED] on: 14/03/2022 09:01
Service: Accident Claims (All Services) Subject: Accident Claim Roads/Lighting Classification: Request for service

Desc.: I wish to make a claim for damages following an accident which I was involved in on 9 October 2021 on Princes Street, Edinburgh. At between 11-11.30pm on the above date, I was crossing the eastbound carriageway of Princes Street from the bus stop outside Barclays towards Waverley Station. I had taken a few steps from the pavement when my foot went into a pot hole which was filled with rain water. The pothole was a tripping hazard to pedestrians [REDACTED]. I have sustained an injury [REDACTED]. You failed to adhere to your common law duty to inspect, maintain and repair the road where I fell. You failed to take reasonable care for users of the road. You are vicariously liable for the acts and omissions of your employees. Your employee noted the defect on 16 June 2021, no repair was made to the area until 21 October 2021. Had the repair been made timeously and as per your policy then my accident would not have occurred. Your employees carried out inspections between 16 June 2021 and my accident on 17 June 2021, 2 July 2021, 14 July 2021, 2 August 2021, 20 August 2021, 2 September 2021, 22 September 2021 and 4 October 2021. They failed to note the defect or arrange to have it fixed. Had they done so my accident would not have occurred. The area in which my accident occurred was previously repaired by your colleagues on 23 February 2021. The repair failed by 16 June 2021 and worsened further by the time my accident happened. The repair which took place on 23 February 2021 should have lasted longer. The repair by your employee was not carried out with due care and attention. Please confirm that given the above you will admit liability and enter into settlement discussions failing which I will have to consider instructing solicitors to progress my case. I trust that the above will not be necessary and as such I look forward to hearing from you.

Location: I was crossing the eastbound carriageway of Princes Street from the bus stop outside Barclays towards Waverley Station. Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset

Enquiry No.: 1344652 Logged by: Verint CRM Connector on: 14/03/2022 08:28
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: Manhole cover sinking outside 1st bus stop heading westbound at waverley steps Contact:

Plot Number: 3.00 Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place Feature Type: Road Asset
Job Number: 50108909 Defect Number: 42095924

Enquiry No.: 1344065 Logged by: [REDACTED] on: 12/03/2022 14:26
Service: RO: Road Services Out of Hours Subject: RO: Out of Hours Emergency Classification: Request for service

Desc.: Manhole cover open and sticking up, hazard to traffic
Location: Near tram stop at Frederick Street on Princes Street, East bound Contact:

Enquiry No.: 1343489 Logged by: Verint CRM Connector on: 11/03/2022 11:54
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.:
Location: Leak coming into Monsoon/Accessorize store basement staff room, believed to be related to damaged pavement to the front of the store as per photos provided
Please can this pavement be looked into asap to stop the leaks coming through
Store address = 45 Princes Street, Edinburgh, EH2 2BY

Location: Leak coming into Monsoon/Accessorize store basement staff room, believed to be related to damaged pavement to the front of the store as per photos provided
Please can this pavement be looked into asap to stop the leaks coming through
Store address = 45 Princes Street, Edinburgh, EH2 2BY

Site History Report

Effective: 05/02/2022 to 11/10/2022

Display Action Officer: No

Asset Number: 1.00 to 9.00

Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1342858	Logged by: Verint CRM Connector	on: 10/03/2022 12:08
Service: Road Gully & Flooding	Subject: Gully: Blocked/Needs Clean	Classification: Request for service
Desc.: What is the problem with the gully : blocked. What surface is the gully on : road		
Location: On north side of south carriageway at central reservation	Contact:	
Plot Number: 3.00	Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place	Feature Type: Road Asset
Job Number: 50109887	Defect Number: 42097246	
Enquiry No.: 1342049	Logged by: Verint CRM Connector	on: 09/03/2022 10:21
Service: Roads General	Subject: Public Utilities: General	Classification: Request for service
Desc.:		
Location: Gully Road lid loose	Contact:	
Plot Number: 3.00	Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place	Feature Type: Road Asset
Enquiry No.: 1340553	Logged by: Verint CRM Connector	on: 07/03/2022 09:58
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service
Desc.:		
Location: Travelling from waverley by b ke to George Street. There is no bike route so all travel by bike has to cross the tram tracks. These are really dangerous for bikes. It is not possible to cycle this route without crossing tram tracks. The tram tracks are so dangerous for bikes, especially in the rain		
Plot Number: 3.00	Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place	Feature Type: Road Asset
Enquiry No.: 1339772	Logged by: Verint CRM Connector	on: 05/03/2022 09:57
Service: Roads General	Subject: Pavement: Damaged / Defective	Classification: Request for service
Desc.:		
Location: I am contacting you from Boots, as there is a an area of pavement outside Boots that has sunk slightly and is causing a trip hazard. Our delivery driver has injured [REDACTED] as a roll cage wheel got caught. Luckily the cage did not tip.		
Plot Number: 3.00	Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place	Feature Type: Road Asset
Job Number: 50108362	Defect Number: 42095250	
Enquiry No.: 1339044	Logged by: [REDACTED]	on: 04/03/2022 09:05
Service: Roads General	Subject: Pavement: Damaged / Defective	Classification: Request for service
Desc.: @edinhelp any chance one of your bosses could visit princes street & take a look at how bad the loose slabs are, it's like a game of Russian roulette trying not to stand on a loose one & have half your leg soaked in manky street juice!		
Location: Princes Street	Contact:	
Enquiry No.: 1337042	Logged by: Verint CRM Connector	on: 01/03/2022 14:23
Service: Roads General	Subject: Pavement: Damaged / Defective	Classification: Request for service
Desc.:		
Location: paving slab loose and tilting upwards - outside the old Santander building (136 Princes Street) needs to be made safe ASAP		
Plot Number: 3.00	Feature Id - Location: 11110 - Ward 11 - From Waterloo Place to Shandwick Place	Feature Type: Road Asset
Job Number: 50108098	Defect Number: 42094846	

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1336912 **Logged by:** Verint CRM Connector **on:** 01/03/2022 13:16
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Large pothole on eastbound carriageway on junction with West Register Street. **Contact:**

Enquiry No.: 1336910 **Logged by:** Verint CRM Connector **on:** 01/03/2022 13:14
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Huge pothole on eastbound carriageway on Princes Street near to junction with Leith Street. Liable to cause damage to vehicles **Contact:**

Enquiry No.: 1335580 **Logged by:** Verint CRM Connector **on:** 27/02/2022 18:47
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: Big pothole dangerous for cyclists and trip hazard
Location: Outside front entrance to waverley station **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1334576 **Logged by:** Verint CRM Connector **on:** 25/02/2022 17:12
Service: Roads General **Subject:** Signs: Defective / Damaged **Classification:** Request for service
Desc.: What type of sign is it? Road sign problem, type dontknow
Location: Sort the lights at this location. It's causing stationary traffic to emit unnecessary fumes **Contact:**

Enquiry No.: 1331412 **Logged by:** Verint CRM Connector **on:** 21/02/2022 19:58
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: East junction of Princes St and Waverley Bridge.
Road surface is giving way. I was standing close by earlier today and could see the tarmac giving way as buses went over it. Large area needs to be checked. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Enquiry No.: 1329273 **Logged by:** [REDACTED] **on:** 18/02/2022 12:32
Service: Roads General **Subject:** Traffic Mgmt: General Enquiry **Classification:** General Enquiry
Desc.: caller would I ke to know how much it would cost for a temporary road closure for traffic management purposes. Pls call back and advise
Location: Not known yet **Contact:**

Enquiry No.: 1329119 **Logged by:** [REDACTED] **on:** 18/02/2022 09:40
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: @Edinburgh_CC
Any chance of someone fixing the crators from balmoral hotel up to howies ? Roads are a disgrace .
Location: **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1328131 **Logged by:** Verint CRM Connector **on:** 16/02/2022 19:36
Service: Road Gully & Flooding **Subject:** Gully: Polychannel Blocked **Classification:** Request for service
Desc.:

Location: think someone needs to take a look at the amount of water on the pavements on princes street. Lots of very large puddles and little streams running. And that's before the storm hits ? **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset
Job Number: 50107382 **Defect Number:** 42094034

Enquiry No.: 1327518 **Logged by:** Verint CRM Connector **on:** 16/02/2022 10:28
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:

Location: loose paving slab outside Fraser Hart -77 Princes street, EH2 2DF - been reported on several occasions but nothing and pedestrians are tripping over the loose slab and complaining to the shop staff **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset
Job Number: 50106597 **Defect Number:** 42093193

Enquiry No.: 1326705 **Logged by:** Verint CRM Connector **on:** 15/02/2022 09:15
Service: Roads General **Subject:** Pavement: Missing Slab / Kerb **Classification:** Customer Emergency
Desc.: The incident happened yesterday 15 February 2022 at 08:45 am

Location: raised slab outside Topshop, causing people to trip and being a danger to the public needs to be repaired ASAP **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset
Job Number: 50106395 **Defect Number:** 42092977

Enquiry No.: 1326686 **Logged by:** [REDACTED] **on:** 15/02/2022 08:38
Service: Roads General **Subject:** Covers: Damaged / Defective **Classification:** Request for service
Desc.: @edinhelp Hello, not sure if this is a council respons bility but there's a damaged drain cover on the corner of Princes St and The Mound by the Galleries which is a bit of a trip hazard.

Location: Map attached showing location **Contact:**

Plot Number: 2.00 **Feature Id - Location:** Ward 11 - From The Mound to Hanover Street **Feature Type:** Road Asset

Enquiry No.: 1325432 **Logged by:** Verint CRM Connector **on:** 13/02/2022 09:48
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:

Location: There is a large hole in one of the utility pavement covers. The whole is large enough for someone's foot to go down it. It is very dangerous and an accident eating to happen. Someone will put their foot through it and will seriously injure themselves. It's on the pavement at the art gallery right at the pedestrian crossing to cross over the bottom of the mound. This needs looked at urgently. **Contact:**

Plot Number: 3.00 **Feature Id - Location:** 11110 - Ward 11 - From Waterloo Place to Shandwick Place **Feature Type:** Road Asset
Job Number: 50106197 **Defect Number:** 42092744

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Customer Services

Enquiry No.: 1323597 Logged by: Verint CRM Connector on: 10/02/2022 07:28
Service: Winter Response Subject: Grit Bin: Not on Map/Register Classification: Request for service
Desc.:
Location: Contact:

Enquiry No.: 1322372 Logged by: on: 08/02/2022 11:42
Service: Open Space Maintenance Subject: Street Cleaning Request Classification: Request for service
Desc.: Please see attached
Location: Contact:

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	Asset - Locn.: Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: City Centre & Leith	
1008634	Gully frame and brander sunken and damaging surrounding area needs removed and side entry gully installed (Gully: Brander Missing)	Opposite the body shop	RD: Cat 3 - 60 Day	Job Raised	09/03/2017	06/04/2017	Est.
1009693	Flooding on footway please clear footway gully and channel (Gully: Blocked / Flooding)	Outside Chisholm and Hunter	RD: Cat 3 - 60 Day	Job Raised	09/06/2017	07/07/2017	Est.
10265962	Pavement: Damaged / Defective (Enquiry 928289)	The pavement in this area is cracked and due to the split in it, it has become dislodged from the ground when stepped on. This caused fall on the ground I have attached pictures of the pavement which I will be seeking legal advice on.	PRIORITY: C H A N G E M E	No code allocated	20/12/2019		

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 1.00		Asset - Locn.: Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: City Centre & Leith	
42421244	Light: Light out (6+ Consec.) (Enquiry 746103)		SL: 12 Hour Priority Repair	Job Cancelled	14/11/2018	13/11/2018	Est.
50113049	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside Urban Outfitters	RD: Cat 2 - 5 Day	Job Complete	05/05/2022	09/05/2022	Act. ROAD/82063763
Asset: 2.00		Asset - Locn.: Ward 11 - From The Mound to Hanover Street		Feature Type: Road Asset		Area: South East Locality	
50118542	Please refresh yellow box junction markings (RD: Markings Refresh)	Princes Street / Mound / Hanover Street	RD: Cat 4 - 12 Months	No code allocated	08/09/2022	08/09/2023	Est.
Asset: 3.00		Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
1002192	Need resurfacing (RD: Capital Assessment Requird)	North br leith st junction	Non Routine (One Off Works)	Job Cancelled	13/03/2015		
1002911	PARENT job. Hard Landscaping in the City Centre and Leith (Princes Street)		Non Routine (One Off Works)	Job Raised	22/05/2015		
1003172			Non Routine (One Off Works)	Job Raised	24/06/2015		
1003325	Lift and relay 2 flags		OSM 10 day Response	Job Raised	08/07/2015	18/07/2015	Est.
1003373	Lift and reset broken aqua drain (RG: Polychannel Damaged)	Outside H&M the manhole has sunk in and she has fallen over this. Called through to Janine	RD: Cat 2 - 5 Day	Job Cancelled	16/07/2015	23/07/2015	Est.
1003440	6 rocking caithness flags (RD: Paving Slabs)	Entrance to gardens at mound precinct	RD: Cat 2 - 5 Day	Job Cancelled	21/07/2015	28/07/2015	Est.
1003545	Renew footway. Approx 20m2 of missing slabs. Infilled with tar. (RD: Paving Slabs)	Outside House of Fraser	RD: Cat 4 - 12 Months	Job Cancelled	24/07/2015	24/07/2016	Est.
1003546	3no damaged Caithness (RD: Paving Slabs)	Outside St Johns Church. At corner of Lothian Rd	RD: Cat 2 - 5 Day	Job Cancelled	24/07/2015	31/07/2015	Est.
1003547	3no rocking Caithness (RD: Paving Slabs)	Outside St Johns Church. Opposite Tesco	RD: Cat 2 - 5 Day	Job Cancelled	24/07/2015	31/07/2015	Est.
1003548	4no rocking slab grey pcc (RD: Paving Slabs)	Opposite McDonald's	RD: Cat 2 - 5 Day	Job Cancelled	24/07/2015	31/07/2015	Est.
1003549	1no rocking slab grey pcc (RD: Paving Slabs)	Opposite O2 at South Charlotte Street	RD: Cat 2 - 5 Day	Job Cancelled	24/07/2015	31/07/2015	Est.
1003916	Fill up and level of grano area at junction with st Andrew square on rt hand side footway (RD: Grano / Concrete)	opposite the street sign the pavement has been repaired with concrete and the levels vary by over an inch and has caused me to trip causing injury. Junction with st Andrew square	Non Routine (One Off Works)	Job Cancelled	13/08/2015		
1005666	Lift and relay rocking flag 600 x300 pcc at manhole at tesco express west end (RD: Paving Slabs)	on the pavement o/s tesco express the paving slabs and manhole cover wobble and moving and [REDACTED] fell hurt [REDACTED] called over city road team	RD: Cat 2 - 5 Day	Job Cancelled	22/02/2016	29/02/2016	Est.
1006336	Broken slab (RD: Paving Slabs)	Opp ernest jones	RD: Cat 2 - 5 Day	Job Cancelled	10/05/2016	17/05/2016	Est.

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 3.00		Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
1006381	3 loose slabs and 6 loose part slabs (RD: Paving Slabs)	Opp pc world at and behind bus shelter	Non Routine (One Off Works)	Job Cancelled	12/05/2016		
1006384	4 loose slabs 1 loose part aoab pcc grey (RD: Paving Slabs)	Mountain warehouse	RD: Cat 3 - 60 Day	Job Cancelled	12/05/2016	09/06/2016	Est.
1006386	1 loose slab 1 loose part slab 600x900 (RD: Paving Slabs)	Opp O2	RD: Cat 3 - 60 Day	Job Cancelled	12/05/2016	09/06/2016	Est.
1006418	Lift and relay rocking slabs	Wellington statue heading towards st james centre	Non Routine (One Off Works)	Job Raised	19/05/2016		
1006610			Non Routine (One Off Works)	Job Raised	24/06/2016		RD01/10003006
1006636	relay 4 perfecta flags	Outside H&M	Non Routine (One Off Works)	Job Raised	28/06/2016		RD01/10003022
1006889	Pavement: Damaged / Defective (Enquiry 390453) Relay rocking slab outside top man (RD: Paving Slabs)	Outside top man relay rocking perfect slab	RD: Cat 2 - 5 Day	Job Cancelled	27/08/2016	05/09/2016	Est.
1006896	Relay 2 rocking perfect flags (RD: Paving Slabs)	Outside old waverely hotel	RD: Cat 2 - 5 Day	Job Cancelled	28/08/2016	05/09/2016	Est.
1006923	Lift and relay 1 rocking perfeta (RD: Paving Slabs)	Outside accessorize at old waverely hotel	RD: Cat 2 - 5 Day	Job Cancelled	31/08/2016	07/09/2016	Est.
1006959	Pavement: Damaged / Defective (Enquiry 400596)lift and relay 4 broken perfect slabs and 4 rockers (RD: Paving Slabs)	Outside all saints	RD: Cat 2 - 5 Day	Job Cancelled	02/09/2016	09/09/2016	Est. RSTO16/10000024
1007072	Broken large York stone slabs (RD: Paving Slabs)	Just before crossing at mound	RD: Cat 2 - 5 Day	Job Cancelled	07/09/2016	13/09/2016	Est. RSTO16/10000024
1007088	Lift and relay low trip hazard slab (RD: Paving Slabs)	Outside sisal bite cafe	RD: Cat 2 - 5 Day	Job Cancelled	07/09/2016	14/09/2016	Est. RSTO16/10000024
1007096	20 broken perfect slabs (RD: Paving Slabs)	Outside star bucks and currys	RD: Cat 2 - 5 Day	Job Cancelled	07/09/2016	14/09/2016	Est. RSTO16/10000024
1007140	PARENT - princes street		RD: Work Schedule (Parent)	Job Cancelled	15/09/2016		RSTO16/10000024
1007547	Lift rocking pcc flag	Outside boots the chemist	RD: Cat 1 - 24 Hours	Job Raised	10/11/2016	11/11/2016	Est. RD01/10003373
1008308	1no broken 900 x600 pcc grey flag (RD: Paving Slabs)	Opposite Levis	RD: Cat 2 - 5 Day	Job Complete	10/02/2017	21/01/3201	Act. RD01/10003723
1009666	2no rocking grey pcc 600x900 (RD: Paving Slabs)	Opposite Currys PC World	RD: Cat 3 - 60 Day	Job Raised	06/06/2017	30/06/2017	Est.
1011195	Re-line where recent patching works took place (RD: Road Marking & Studs)	Junction of Waterloo place and princes street	RD: Cat 4 - 12 Months	Job Cancelled	11/12/2017	11/12/2018	Est.
1011202	1no rocking cut tactile flag (RD: Paving Slabs)	At pedestrian crossing outside Frasers	RD: Cat 4 - 12 Months	Job Cancelled	12/12/2017	12/12/2018	Est.
1011203	1no dislodged kerb needs reset and repointed (RD: Kerbs)	At South Charlotte Street west side	RD: Cat 3 - 60 Day	Job Cancelled	12/12/2017	09/01/2018	Est.
1011204	8no rocking perfecta flags (RD: Paving Slabs)	Outside Three	RD: Cat 3 - 60 Day	Job Cancelled	12/12/2017	09/01/2018	Est.

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 3.00	Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
7800001			Non Routine (One Off Works)	Job Raised	02/04/2015		
10074401	Polychannel: Blocked/Flooding (Enquiry 342679)	Princes street	Non Routine (One Off Works)	Job Raised	12/04/2016		
42702509	Polychannel: Blocked/Flooding - Polychannel is blocked and floods when it is raining (Enquiry 365937)	outside Holland and Barrett	Non Routine (One Off Works)	Job Raised	15/06/2016		
42707527	At corner or princess street (Gully: Blocked - HP Jet Req'd)	Turning from south David to princess street	RG: Gully - Standard Priority	Job Complete	23/02/2022	23/02/2022	Act. RDGC14/10006506
42707528	Blocked needs cleaned and jetted (Gully: Blocked - HP Jet Req'd)	Corner of south at Andrews street and princess street	RG: Gully - Standard Priority	Job Complete	23/02/2022	08/03/2022	Act. RDGC14/10006507
50000263	3no cracked 900 x600 pcc grey flags 1no cracked cut 600 x600 pcc grey flag (RD: FW Slabs Broken/Missing)	Outside no140	RD: Cat 4 - 12 Months	Job Cancelled	20/12/2017	20/12/2018	Est.
50000264	1no rocking cut pcc grey flag at kerb (RD: FW Slabs Rocking)	Outside no139	RD: Cat 4 - 12 Months	Job Cancelled	20/12/2017	20/12/2018	Est.
50000266	2no rocking perfecta flags (RD: FW Slabs Rocking)	Outside carphone warehouse	RD: Cat 4 - 12 Months	Job Cancelled	20/12/2017	20/12/2018	Est.
50000273	4no rocking perfecta flags (RD: FW Slabs Rocking)	Outside Sports Direct	RD: Cat 4 - 12 Months	Job Cancelled	20/12/2017	20/12/2018	Est.
50000297	8no rocking perfecta flags (RD: FW Slabs Rocking)	At Castle Street between HSBC and Vodafone	RD: Cat 4 - 12 Months	Job Cancelled	20/12/2017	20/12/2018	Est.
50000299	Asphalt surface needs reinstatement Approx 1mx1m (RD: CW Pothole)	Outside Debenhams on inside eastbound lane	RD: Cat 4 - 12 Months	Job Cancelled	20/12/2017	20/12/2018	Est.
50000302	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside Next	RD: Cat 4 - 12 Months	Job Cancelled	20/12/2017	20/12/2018	Est.
50000354	1no rocking perfecta flag 2no rocking cut perfecta flag 1no rocking cross cut perfecta flag 2no rocking tactile flags 2no rocking cut tactile flags at box 1no broken cut charcoal tactile at kerb (RD: FW Slabs Rocking)	At Frederick Street on the east side	RD: Cat 4 - 12 Months	Job Cancelled	21/12/2017	21/12/2018	Est.
50000360	1no rocking cut perfecta flag 1no sunken perfecta flag 1no sunken cut perfecta flag (RD: FW Slabs Rocking)	Outside Ernest Jones	RD: Cat 4 - 12 Months	Job Cancelled	21/12/2017	21/12/2018	Est.

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 3.00	Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
50000361	1no rocking cut perfecta flag 1no rocking perfecta flag (RD: FW Slabs Rocking)	At Hanover Street east side	RD: Cat 4 - 12 Months	Job Cancelled	21/12/2017	21/12/2018	Est.
50000362	8m missing aco channel (RD: FW Channel Damaged)	Outside Fraser Hart	RD: Cat 4 - 12 Months	Job Cancelled	21/12/2017	21/12/2018	Est.
50000367	1no rocking cut perfecta flag 1no sunken perfecta flag (RD: FW Slabs Rocking)	Outside Marks and Spencer	RD: Cat 3 - 60 Day	Job Cancelled	21/12/2017	18/01/2018	Est. ROAD/82000247
50000370	1no broken perfecta flag 2no rocking perfecta flags (RD: FW Slabs Rocking)	Outside Jenners door no52-50	RD: Cat 4 - 12 Months	Job Cancelled	21/12/2017	21/12/2018	Est.
50000375	1no rocking cut perfecta flag at channel (RD: FW Slabs Rocking)	Outside the Edinburgh Gift Shop	RD: Cat 3 - 60 Day	Job Cancelled	21/12/2017	18/01/2018	Est. ROAD/82000254
50000376	1no rocking perfecta flag 1no rocking cut perfecta flag (RD: FW Slabs Rocking)	Outside Smiggle	RD: Cat 4 - 12 Months	Job Cancelled	21/12/2017	21/12/2018	Est.
50000379	1no rocking perfecta flag 1no rocking cut perfecta flag at crossing (RD: FW Slabs Rocking)	Outside Topshop	RD: Cat 3 - 60 Day	Job Cancelled	21/12/2017	18/01/2018	Est. ROAD/82000257
50000380	1no rocking tactile flag (RD: FW Slabs Rocking)	Outside Vodafone	RD: Cat 3 - 60 Day	Job Cancelled	21/12/2017	18/01/2018	Est. ROAD/82000258
50000382	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside Holland and Barrett	RD: Cat 4 - 12 Months	Job Cancelled	21/12/2017	21/12/2018	Est.
50000383	Recurring pothole needs permanent asphalt reinstatement approx 2mx1m (RD: CW Pothole)	Eastbound lane outside Holland and Barrett near centre line	RD: Cat 4 - 12 Months	Job Cancelled	21/12/2017	21/12/2018	Est.
50000385	2no asphalt patches required approx 3mx2m and 3mx1m (RD: CW Pothole)	At West Register Street eastbound inside lane	RD: Cat 4 - 12 Months	Job Cancelled	21/12/2017	21/12/2018	Est.
50000386	Recurring pothole needs permanent asphalt reinstatement approx 2mx1m (RD: CW Pothole)	Eastbound outside lane at West Register Street	RD: Cat 4 - 12 Months	Job Cancelled	21/12/2017	21/12/2018	Est.
50000388	Recurring pothole needs permanent asphalt reinstatement approx 3mx2m (RD: CW Pothole)	On the pedestrian crossing at the Wellington statue inside lane	RD: Cat 4 - 12 Months	Job Cancelled	21/12/2017	21/12/2018	Est.
50000420	Depression and cracking along footpath approx 15mx0.5m (RD: FW Depression/Sunken)	West Princes Street Gardens near fountain	RD: Cat 2 - 5 Day	Job Cancelled	21/12/2017	03/01/2018	Est. ROAD/82000280
50000537	Broken and potholed asphalt surface approx 4mx1.5m (RD: CW Cracked/Broken)	Westbound lane outside Balmoral hotel at traffic lights	RD: Cat 4 - 12 Months	Job Cancelled	28/12/2017	28/12/2018	Est.

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Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 3.00	Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
50000538	2no Broken and potholed asphalt surface require patching approx 3mx1.5m and 3mx2m (RD: CW Cracked/Broken)	Outside the entrance to the Balmoral hotel	RD: Cat 4 - 12 Months	Job Cancelled	28/12/2017	28/12/2018	Est.
50000539	1no rocking 750 x600 courtstone flag (RD: FW Slabs Rocking)	Between number one and waverley steps	RD: Cat 3 - 60 Day	Job Cancelled	28/12/2017	25/01/2018	Est. ROAD/82000384
50000547	13no broken 900 x600 pcc grey flags 3no broken 600 x450 pcc grey flags (RD: FW Slabs Rocking)	Outside waverley mall opposite south st andrew st	RD: Cat 4 - 12 Months	Job Cancelled	28/12/2017	28/12/2018	Est.
50000558	1no rocking 900 x600 pcc grey flag (RD: FW Slabs Rocking)	Opposite Marks and Spencer	RD: Cat 4 - 12 Months	Job Cancelled	28/12/2017	28/12/2018	Est.
50000564	Broken and potholed asphalt surface at gully surround approx 1mx1m (RD: CW Cracked/Broken)	At pedestrian crossing opposite the body shop	RD: Cat 4 - 12 Months	Job Cancelled	28/12/2017	28/12/2018	Est.
50000568	1no rocking 900 x600 pcc grey flag (RD: FW Slabs Rocking)	At bus stop PV opposite Debenhams	RD: Cat 4 - 12 Months	Job Cancelled	28/12/2017	28/12/2018	Est.
50000569	4no rocking 900 x600 pcc grey flags 1no rocking 450 x600 pcc grey flag (RD: FW Slabs Rocking)	Opposite Debenhams just west of bus stop PV	RD: Cat 4 - 12 Months	Job Cancelled	28/12/2017	28/12/2018	Est.
50000572	2no rocking 900 x600 pcc grey flags (RD: FW Slabs Rocking)	Behind bus stop PZ opposite vans	RD: Cat 3 - 60 Day	Job Cancelled	28/12/2017	25/01/2018	Est. ROAD/82000411
50005757	1no pothole (RD: CW Pothole)	Eastbound outside lane at West Register Street	RD: Cat 2 - 5 Day	Job Cancelled	27/03/2018	03/04/2018	Est. ROAD/82004634
50008313	1no broken perfecta flag 2no rocking perfecta flags Missing grano at catv box (RD: FW Slabs Broken/Missing)	At castle street	RD: Cat 2 - 5 Day	Job Cancelled	01/05/2018	08/05/2018	Est. ROAD/82006903
50008318	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside Boots	RD: Cat 2 - 5 Day	Job Cancelled	01/05/2018	08/05/2018	Est. ROAD/82006907
50008320	1no broken perfecta flag (RD: FW Slabs Broken/Missing)	At bus stop PF outside boots	RD: Cat 2 - 5 Day	Job Cancelled	01/05/2018	08/05/2018	Est. ROAD/82006909
50008323	1no broken tactile flag (RD: FW Slabs Broken/Missing)	Outside Chisholm Hunter	RD: Cat 2 - 5 Day	Job Cancelled	01/05/2018	08/05/2018	Est. ROAD/82006912
50008329	3no rocking perfecta flags (RD: FW Slabs Rocking)	Outside Clarks	RD: Cat 2 - 5 Day	Job Cancelled	01/05/2018	08/05/2018	Est. ROAD/82006918
50008330	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside Office	RD: Cat 2 - 5 Day	Job Cancelled	01/05/2018	08/05/2018	Est. ROAD/82006919
50008337	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside Marks and Spencer's	RD: Cat 2 - 5 Day	Job Cancelled	01/05/2018	08/05/2018	Est. ROAD/82006926

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Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 3.00	Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
50017580	Carriageway and footway subsidence needs reinstatement approx 8mx8m Update 17.10.2018 - This is Scottish Water responsibility. Investigations into the issue are still ongoing. (RD: CW Subsidence/Heaving)	Opposite British Home Stores	RD: Cat 4 - 12 Months	Job Cancelled	17/10/2018	17/10/2019	Est.
50017835	Please refresh all bus stop markings (RD: Markings Refresh)	Full length	RD: Cat 4 - 12 Months	Job Annulled	23/10/2018	23/10/2019	Est. ROAD/82013772
50068058	Install white sticker as per sign background over the blue P on the sign. (RD: Unlit Sign Damaged/Missing)	On Railings infront of Register House.	RD: Cat 4 - 12 Months	No code allocated	24/11/2020	24/11/2021	Est.
50074563	1 number pothole (RD: CW Pothole)	At traffic lights just before Costa Coffee	OSM Rectification	Job Annulled	09/02/2021		
50082355	3no sunken 900x600 pcc flags 1no sunken broken 900x600 pcc flag 1no sunken 450x600 pcc flag (RD: FW Slabs Rocking)	At bus stop PY opposite no120b	RD: Cat 4 - 12 Months	No code allocated	05/05/2021	05/05/2022	Est.
50085326	4no broken perfecta flags Low small grano patch (RD: FW Slabs Broken/Missing)	On the west corner of the junction with castle st at shop doorway	RD: Cat 4 - 12 Months	No code allocated	16/06/2021	16/06/2022	Est.
50085332	3no rocking perfecta flags (RD: FW Slabs Rocking)	Outside hotter	RD: Cat 4 - 12 Months	No code allocated	16/06/2021	16/06/2022	Est.
50085335	2no broken perfecta flags (RD: FW Slabs Broken/Missing)	Outside Levi's	RD: Cat 4 - 12 Months	No code allocated	16/06/2021	16/06/2022	Est.
50085365	3no rocking perfecta flags (RD: FW Slabs Rocking)	On the east side of the junction with south st Andrew st	RD: Cat 4 - 12 Months	No code allocated	16/06/2021	16/06/2022	Est.
50085382	1no rocking Caithness flag (RD: FW Slabs Rocking)	Outside Frasers entrance	RD: Cat 4 - 12 Months	Job Annulled	16/06/2021	16/06/2022	Est.
50102067	Gully: Flooding - Flooding (Enquiry 34004644)	Opp Waverley Bridge	RG: Gully - High Priority	Job Complete	09/01/2022	08/03/2022	Act. RDGC14/82004297
50105187	4 number potholes (RD: CW Pothole)	At junction of Fredrick Street	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	03/02/2022	11/02/2022	Act. ROAD/82059712
50105687	x2 rocking cut slabs, lift and relay. (RD: FW Slabs Rocking)	Opposite old Waverley hotel.	RD: Cat 3 - 60 Day	Job Complete	08/02/2022	21/02/2022	Act. ROAD/82059929
50106197	Damaged cover on fw (RU: Utility Apparatus)	Princess street at the mound	RU: Fail High Risk	Job Complete	14/02/2022	21/02/2022	Act.
50106200	Collapsed Scottish power concrete cover number one box on footway (RU: Utility Apparatus)	Outside Art Gallery	RU: Fail High Risk	Job Complete	14/02/2022	22/02/2022	Act.

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Asset Number: 1.00 to 9.00
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Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 3.00	Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
50106201	Collapsed Scottish power number one on footway (RU: Utility Apparatus)	Outside Art Gallery	RU: Fail High Risk	Job Complete	14/02/2022	23/02/2022	Act.
50106395	Relay Loose and rocking flag (RD: FW Slabs Rocking)	Outside Topshop	RD: Cat 2 - 5 Day	Job Complete	16/02/2022	21/02/2022	Act. ROAD/82060299
50106597	Loose and rocking flag (RD: FW Slabs Rocking)	Outside Fraser Hart	RD: Cat 2 - 5 Day	Job Complete	17/02/2022	21/02/2022	Act. ROAD/82060419
50106606	2 number potholes (RD: CW Pothole)	At pedestrian crossing and junction of West Register street	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	17/02/2022	20/02/2022	Act. ROAD/82060426
50107382	Please clean channel and all gullys (Gully: Blocked - Hand Clear)	Full length of Princes Street (shop side)	RG: Gully - Standard Priority	Job Committed	24/02/2022	24/05/2022	Est. RDGC14/82004437
50107437	1 number pothole (RD: CW Pothole)	At junction of West Register Street	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	25/02/2022	01/03/2022	Act. ROAD/82060939
50107843	1no pothole (RD: CW Pothole)	At the junction of South St David Street	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	01/03/2022	02/03/2022	Act. ROAD/82061145
50108052	1no pothole (RD: CW Pothole)	Outside the entrance to the Balmoral Hotel	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	03/03/2022	04/03/2022	Act. ROAD/82061253
50108053	2no potholes (RD: CW Pothole)	At the pedestrian crossing outside the Balmoral Hotel	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	03/03/2022	04/03/2022	Act. ROAD/82061254
50108098	1no rocking 900x600 pcc flag (RD: FW Slabs Rocking)	Outside no136 Jollibee	RD: Cat 2 - 5 Day	Job Complete	04/03/2022	07/03/2022	Act. ROAD/82061274
50108139	Patch within a patch has failed. Area of CW appears to be moving when cars are going over it.	At top of leith street just out with road studs.	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	05/03/2022	13/03/2022	Act. ROAD/82061305
	Assessment required with scope for inspection and permanent patching. (RD: CW Cracked/Broken)						
50108140	x2 CW potholes, make safe. (RD: CW Pothole)	Outside Waverley gate.	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	05/03/2022	07/03/2022	Act. ROAD/82061306
50108141	Rocking slab, lift and relay. (RD: FW Slabs Rocking)	Opposite Hanover street outside the art gallery.	RD: Cat 2 - 5 Day	Job Complete	05/03/2022	07/03/2022	Act. ROAD/82061307
50108142	Area of CW has rutted through to binder layer, approx 20 sq/m.	Outside royal house of Scotland at Frederick street junction.	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	05/03/2022	13/03/2022	Act. ROAD/82061308
	Previous temp repairs have failed. (RD: CW Rutting)						
50108143	Single service manhole cover has dislodged from CW and runs risk of collapsation.	Outside phone spot and EE on princes street.	RU: Fail Med.Risk (Apparatus)	Job Complete	05/03/2022	07/03/2022	Act.
	Vehicle impact is causing cover to move. (RU: Utility Apparatus)						

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Maintenance Management

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Asset: 3.00		Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
50108362	1no sunken and rocking perfecta flag (RD: FW Slabs Rocking)	Outside Boots	RD: Cat 2 - 5 Day	Job Complete	07/03/2022	10/03/2022	Act. ROAD/82061396
50108364	2 x loose and rocking flags (RD: FW Slabs Rocking)	Between bus stop PE and boots	RD: Cat 2 - 5 Day	Job Complete	07/03/2022	10/03/2022	Act. ROAD/82061398
50108909	2no sunken BT manholes (RU: Utility Apparatus)	Westbound lane at bus stop PP at the top of the Waverley steps	RU: Fail Med.Risk (Apparatus)	Job Complete	14/03/2022	14/03/2022	Act.
50108923	1 number pothole (RD: CW Pothole)	Outside Monsoon	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	14/03/2022	15/03/2022	Act. ROAD/82061658
50109076	Sunken gully frame and brander needs reset (RD: Gully Damaged/Sunken)	Westbound lane at pedestrian crossing opposite burger king	RD: Cat 3 - 60 Day	Job Scheduled	15/03/2022	07/06/2022	Est. RDGC14/82004488
50109381	1no pothole (RD: CW Pothole)	At the pedestrian crossing at the junction of Waverley Bridge	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	17/03/2022	18/03/2022	Act. ROAD/82061897
50109383	1no pothole at manhole surround (RD: CW Pothole)	Eastbound lane outside Phonespot	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	17/03/2022	18/03/2022	Act. ROAD/82061898
50109882	1no broken perfecta flag (RD: FW Slabs Broken/Missing)	Outside Three	RD: Cat 3 - 60 Day	Job Complete	22/03/2022	23/03/2022	Act. ROAD/82062107
50109886	3no rocking perfecta flags (RD: FW Slabs Rocking)	Just east of Great Scot	RD: Cat 3 - 60 Day	Job Complete	22/03/2022	23/03/2022	Act. ROAD/82062109
50109887	1no blocked gully needs cleaned and flushed (Gully: Blocked / Flooding)	Opposite Dr Martens at pedestrian crossing	RG: Gully - Standard Priority	Job Complete	22/03/2022	23/08/2022	Act. RDGC14/82004526
50109891	5no rocking perfecta flags (RD: FW Slabs Rocking)	Next to the flag poles outside Register House	RD: Cat 2 - 5 Day	Job Complete	22/03/2022	23/03/2022	Act. ROAD/82062112
50109892	4no rocking perfecta flags (RD: FW Slabs Rocking)	At the pedestrian crossing outside Register House	RD: Cat 2 - 5 Day	Job Complete	22/03/2022	23/03/2022	Act. ROAD/82062113
50109896	6no rocking perfecta flags (RD: FW Slabs Rocking)	Just west of the Wellington Statue	RD: Cat 3 - 60 Day	Job Complete	22/03/2022	25/03/2022	Act. ROAD/82062115
50109897	1no rocking perfecta flag (RD: FW Slabs Rocking)	Just east of the Wellington Statue	RD: Cat 3 - 60 Day	Job Complete	22/03/2022	25/03/2022	Act. ROAD/82062116
50110159	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside no125a Easyhotel	RD: Cat 3 - 60 Day	Job Complete	24/03/2022	29/03/2022	Act. ROAD/82062292
50111036	1no rocking cut Caithness flag (RD: FW Slabs Rocking)	Outside Johnnie Walker	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	11/04/2022	Act. ROAD/82062680
50111039	1no rocking 600x600 pcc flag 1no rocking cut pcc flag at manhole (RD: FW Slabs Rocking)	Outside Tesco Express	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	11/04/2022	Act. ROAD/82062683
50111041	1no rocking 600x450 pcc flag 1no sunken cross cut 750x600 pcc flag (RD: FW Slabs Rocking)	Outside McDonalds	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	11/04/2022	Act. ROAD/82062684
50111044	1no broken 900x600 pcc flag (RD: FW Slabs Broken/Missing)	Outside Pret A Manger	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	14/04/2022	Act. ROAD/82062685
50111046	1no broken 900x600 pcc flag (RD: FW Slabs Broken/Missing)	At the corner of South Charlotte Street outside Pret A Manger	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	11/04/2022	Act. ROAD/82062687

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Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 3.00		Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
50111048	1no broken perfecta flag (RD: FW Slabs Broken/Missing)	Outside no132	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	12/04/2022	Act. ROAD/82062689
50111050	4no broken perfecta flags 2no rocking perfecta flags (RD: FW Slabs Broken/Missing)	Outside no131 near the ATMs	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	20/04/2022	Act. ROAD/82062690
50111053	2no broken perfecta flags (RD: FW Slabs Broken/Missing)	Outside Sports Direct	RD: Cat 2 - 5 Day	Job Complete	04/04/2022	09/04/2022	Act. ROAD/82062691
50111056	2no rocking perfecta flags 2no rocking cut perfecta flags (RD: FW Slabs Rocking)	Outside Vans	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	12/04/2022	Act. ROAD/82062693
50111058	2no broken perfecta flags 2no rocking perfecta flags (RD: FW Slabs Broken/Missing)	Outside Card Factory	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	04/04/2022	21/04/2022	Act. ROAD/82062694
50111062	1no broken perfecta flags 2no rocking perfecta flags (RD: FW Slabs Broken/Missing)	At Castle Street near Vodafone	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	14/04/2022	Act. ROAD/82062695
50111066	5no rocking perfecta flags (RD: FW Slabs Rocking)	Outside River Island	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	11/04/2022	Act. ROAD/82062696
50111069	1no rocking perfecta flags 1no rocking cut perfecta flag (RD: FW Slabs Rocking)	Outside Levi's	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	11/04/2022	Act. ROAD/82062698
50111070	3no rocking perfecta flags (RD: FW Slabs Rocking)	Outside American Candy	RD: Cat 2 - 5 Day	Job Complete	04/04/2022	09/04/2022	Act. ROAD/82062699
50111072	2no rocking perfecta flags (RD: FW Slabs Rocking)	Just east of bus stop PE	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	11/04/2022	Act. ROAD/82062700
50111075	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside Boots near bus stop PF	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	12/04/2022	Act. ROAD/82062701
50111078	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside Royal House of Scotland	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	04/05/2022	Act. ROAD/82062702
50111082	2no broken perfecta flags (RD: FW Slabs Broken/Missing)	Outside The hmv shop	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	11/04/2022	Act. ROAD/82062703
50111084	3no rocking perfecta flags (RD: FW Slabs Rocking)	3no rocking perfecta flags	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	13/04/2022	Act. ROAD/82062704
50111090	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside office	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	13/04/2022	Act. ROAD/82062705
50111091	2no rocking perfecta flags (RD: FW Slabs Rocking)	Outside Ernest jones	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	13/04/2022	Act. ROAD/82062706
50111092	1no rocking perfecta flag (RD: FW Slabs Rocking)	Approx 5m east of three shop	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	13/04/2022	Act. ROAD/82062707
50111094	1no rocking perfecta flag (RD: FW Slabs Rocking)	Approx 15m west of bus stop PH	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	13/04/2022	Act. ROAD/82062708
50111095	1no rocking perfecta flag (RD: FW Slabs Rocking)	At bus stop PH	RD: Cat 2 - 5 Day	Job Complete	04/04/2022	09/04/2022	Act. ROAD/82062709
50111098	1no rocking perfecta flag (RD: FW Slabs Rocking)	At bus stop PJ	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	13/04/2022	Act. ROAD/82062710

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Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 3.00		Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
50111099	4no rocking perfecta flags (RD: FW Slabs Rocking)	Outside marks and spencer	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	14/04/2022	Act. ROAD/82062712
50111100	1no rocking perfecta flag (RD: FW Slabs Rocking)	At bus stop PK	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	15/04/2022	Act. ROAD/82062713
50111102	3no rocking perfecta flags (RD: FW Slabs Rocking)	Outside monsoon	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	20/04/2022	Act. ROAD/82062715
50111103	Remove sunken bit channel and infill with grano (RD: FW Grano Depression/Sunken)	Outside h&m	RD: Cat 2 - 5 Day	Job Complete	04/04/2022	09/04/2022	Act. ROAD/82062716
50111106	4no rocking perfecta flags 1no broken perfecta flag (RD: FW Slabs Rocking)	Outside no31	RD: Cat 2 - 5 Day	Job Complete	04/04/2022	09/04/2022	Act. ROAD/82062719
50111109	4no rocking perfecta flags 2no broken perfecta flag (RD: FW Slabs Rocking)	At junction with south st Andrew street on east corner	RD: Cat 2 - 5 Day	Job Complete	04/04/2022	09/04/2022	Act. ROAD/82062720
50111110	4no rocking perfecta flags (RD: FW Slabs Rocking)	Outside Holland and barrett	RD: Cat 2 - 5 Day	Job Complete	04/04/2022	09/04/2022	Act. ROAD/82062721
50111114	1no rocking 900x600 pcc flag 1no rocking 750x600 pcc flag (RD: FW Slabs Rocking)	At bus stop PP	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	20/04/2022	Act. ROAD/82062726
50111115	1no broken 900x600 pcc flag (RD: FW Slabs Broken/Missing)	Outside Waverley mall at bus stop PQ	RD: Cat 2 - 5 Day	Job Complete	04/04/2022	09/04/2022	Act. ROAD/82062727
50111116	3no rocking tactile flags 2no rocking cut pcc flags (RD: FW Slabs Rocking)	At the pedestrian crossing outside the Waverley mall	RD: Cat 2 - 5 Day	Job Complete	04/04/2022	09/04/2022	Act. ROAD/82062728
50111120	1no rocking cut pcc flag (RD: FW Slabs Rocking)	Opposite the tram stop	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	13/04/2022	Act. ROAD/82062731
50111121	1no rocking 900x600 pcc flag (RD: FW Slabs Rocking)	At bus stop PU	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	13/04/2022	Act. ROAD/82062732
50111123	1no rocking 900x600 pcc flag (RD: FW Slabs Rocking)	At bus stop PV	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	20/04/2022	Act. ROAD/82062734
50111130	2no broken 900x600 pcc flag 1no broken 750x600 pcc flag (RD: FW Slabs Broken/Missing)	Opposite Castle Street just west of crossing	RD: Cat 3 - 60 Day	Job Complete	04/04/2022	21/04/2022	Act. ROAD/82062736
50111584	Sunken Scottish water fire hydrant on carriageway (RU: Utility Apparatus)	Outside Prinark	RU: Fail Med.Risk (Apparatus)	Job Complete	08/04/2022	08/04/2022	Act.
50112081	1x pothole please overlay with HRA (RD: CW Pothole)	Opposite topshop	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	19/04/2022	19/04/2022	Act. ROAD/82063265
50112082	1x pothole marked on site (RD: CW Pothole)	Outside the balmoral heading eastbound	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	19/04/2022	19/04/2022	Act. ROAD/82063266
50112292	1 number pothole (RD: CW Pothole)	At junction of South Saint David Street	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	25/04/2022	26/04/2022	Act. ROAD/82063382
50112424	Please remove approx 40no railings sockets and replace with appropriate flags (RD: FW Slabs Broken/Missing)	Between Waverley Bridge and pedestrian crossing at the Scott monument	RD: Cat 3 - 60 Day	Job Complete	27/04/2022	03/05/2022	Act. ROAD/82063415

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 3.00	Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
50112918	Loose and sunken manhole (RU: Utility Apparatus)	Westbound carriageway outside the entrance to the Balmoral Hotel	RU: Fail Med.Risk (Apparatus)	Job Complete	04/05/2022	04/05/2022	Act.
50112919	Badly sunken Scottish Water manhole (RU: Utility Apparatus)	Westbound carriageway on the pedestrian crossing outside Waverley mall	RU: Fail Med.Risk (Apparatus)	Job Complete	04/05/2022	04/05/2022	Act.
50113014	1no missing small cut perfecta flag (RD: FW Slabs Broken/Missing)	Outside Fraser Hart	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	10/05/2022	Act. ROAD/82063732
50113015	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside no60	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	10/05/2022	Act. ROAD/82063733
50113016	3no rocking perfecta flags (RD: FW Slabs Rocking)	Outside the entrance to the Mercure hotel	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	10/05/2022	Act. ROAD/82063734
50113017	1no rocking perfecta flag (RD: FW Slabs Rocking)	Next to black bin 15m east of bus stop PK	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063735
50113019	1no broken perfecta flag (RD: FW Slabs Broken/Missing)	Outside old Jenners 20m east of bus stop PK	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063737
50113021	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside the old entrance of Jenners	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063739
50113022	3no rocking perfecta flags (RD: FW Slabs Rocking)	Outside Accessorize	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063740
50113023	1no grano pothole (RD: FW Grano Pothole)	Outside the Old Waverley Hotel	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063741
50113024	1no broken perfecta flag (RD: FW Slabs Broken/Missing)	Outside H+M	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063742
50113025	3no rocking perfecta flags (RD: FW Slabs Rocking)	At the pedestrian crossing outside no31	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063743
50113026	1no rocking perfecta flag (RD: FW Slabs Rocking)	Just east of the pedestrian crossing outside no31	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063744
50113027	2no rocking perfecta flags 1no broken perfecta flag (RD: FW Slabs Rocking)	Outside Topshop near the corner of South St Andrew Street	RD: Cat 2 - 5 Day	Job Complete	05/05/2022	06/05/2022	Act. ROAD/82063745
50113028	2no rocking perfecta flags (RD: FW Slabs Rocking)	Outside Hotel Indigo	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063746
50113029	1no broken perfecta flag (RD: FW Slabs Broken/Missing)	Outside Holland and Barrett	RD: Cat 2 - 5 Day	Job Complete	05/05/2022	06/05/2022	Act. ROAD/82063747
50113031	1no broken cut 750x600 courtstone flag (RD: FW Slabs Broken/Missing)	On the corner of North Bridge	RD: Cat 2 - 5 Day	Job Complete	05/05/2022	06/05/2022	Act. ROAD/82063749
50113033	2no rocking 900x600 pcc flags (RD: FW Slabs Rocking)	Just west of bus stop PP	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	13/05/2022	Act. ROAD/82063750
50113035	1no broken 450x600 pcc flag (RD: FW Slabs Broken/Missing)	Outside Costa Coffee at the Waverley mall	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	13/05/2022	Act. ROAD/82063751
50113038	1no rocking cut pcc flag (RD: FW Slabs Rocking)	Opposite Marks and Spencer	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063754

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 3.00		Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
50113040	1no rocking 900x600 pcc flag (RD: FW Slabs Rocking)	Opposite Swatch	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063756
50113042	2no rocking 900x600 pcc flags (RD: FW Slabs Rocking)	Opposite Vodafone	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063758
50113046	1no broken 400x400 tactile flag (RD: FW Slabs Broken/Missing)	On centre island at the foot of south Charlotte st	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063760
50113047	1no broken cut perfecta flag (RD: FW Slabs Broken/Missing)	Outside no 125	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063761
50113051	2no rocking perfecta flags 1no broken perfecta flag (RD: FW Slabs Rocking)	Outside bar and block	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063764
50113052	Infill grano pothole (RD: FW Grano Pothole)	Outside Starbucks	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063765
50113053	1no rocking perfecta flag (RD: FW Slabs Rocking)	At the junction with castle st	RD: Cat 3 - 60 Day	Job Complete	05/05/2022	12/05/2022	Act. ROAD/82063766
50113292	Collapsed Scottish Water manhole (RU: Utility Apparatus)	Eastbound lane outside no134	RU: Fail High Risk	Job Complete	10/05/2022	10/05/2022	Act.
50113666	1no pothole (RD: CW Pothole)	At the junction of West Register Street	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	17/05/2022	18/05/2022	Act. ROAD/82064123
50113667	1no pothole (RD: CW Pothole)	Eastbound lane just east of the wellington statue	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	17/05/2022	18/05/2022	Act. ROAD/82064124
50114075	2no broken 900x600 pcc flags (RD: FW Slabs Broken/Missing)	Outside Jollibee	RD: Cat 2 - 5 Day	Job Complete	24/05/2022	25/05/2022	Act. ROAD/82064345
50114567	1no pothole (RD: CW Pothole)	On the pedestrian crossing outside Waverley mall	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	30/05/2022	31/05/2022	Act. ROAD/82064561
50114570	1no pothole (RD: CW Pothole)	Outside lane at junction of West Register Street	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	30/05/2022	31/05/2022	Act. ROAD/82064562
50114731	2no broken perfecta flags 2no rocking perfecta flags (RD: FW Slabs Broken/Missing)	Outside Primark	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064674
50114732	2no broken perfecta flags 1no rocking perfecta flag (RD: FW Slabs Broken/Missing)	Outside Skechers	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064675
50114735	1no rocking cut perfecta flag (RD: FW Slabs Rocking)	At the crossing outside Ernest Jones	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064677
50114738	2no rocking cut perfecta flags (RD: FW Slabs Rocking)	10m east of Great Scot	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064678
50114741	1no broken perfecta flag 2no rocking perfecta flags (RD: FW Slabs Broken/Missing)	Outside the old Jenners building	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064679
50114743	2no rocking perfecta flags (RD: FW Slabs Rocking)	Outside no31	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064680
50114747	1no rocking 750x600 pcc flag (RD: FW Slabs Rocking)	Just west of bus stop PP outside Waverley mall	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064681
50114749	1no rocking 900x600 pcc flag (RD: FW Slabs Rocking)	Outside Costa Coffee at Waverley mall	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064683

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 3.00		Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
50114750	1no rocking scoutmoor flag (RD: FW Slabs Rocking)	Near the corner of Waverley Bridge	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064684
50114753	1no broken cut 900x600 pcc flag (RD: FW Slabs Broken/Missing)	At the pedestrian crossing at the Scott monument	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	20/06/2022	Act. ROAD/82064687
50114756	1no rocking 450x600 pcc flag (RD: FW Slabs Rocking)	Opposite Hotter	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064691
50114763	4no broken 900x600 pcc flags (RD: FW Slabs Broken/Missing)	Outside joll bee	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	10/06/2022	Act. ROAD/82064692
50114765	1no rocking cut tactile flag (RD: FW Slabs Rocking)	On the centre island at South Charlotte Street	RD: Cat 2 - 5 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064693
50114766	1no broken cut perfecta flag (RD: FW Slabs Rocking)	Outside halifax	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064694
50114767	3no rocking perfecta flags (RD: FW Slabs Rocking)	Outside sports direct at bus stop	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	09/06/2022	Act. ROAD/82064695
50114768	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside waterstones	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064696
50114769	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside poundland	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064697
50114771	2no low/rocking perfecta flags (RD: FW Slabs Rocking)	Outside American candy store	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064698
50114772	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside boots	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	07/06/2022	Act. ROAD/82064699
50114773	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside Royal house of Scotland	RD: Cat 3 - 60 Day	Job Complete	06/06/2022	08/06/2022	Act. ROAD/82064700
50115701	1no pothole at manhole (RD: CW Pothole)	At the junction of Frederick Street	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	24/06/2022	27/06/2022	Act. ROAD/82065184
50115890	1 number pothole (RD: CW Pothole)	At corner of Waverley Bridge	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	29/06/2022	30/06/2022	Act. ROAD/82065269
50116016	x1 CW pothole next to per crossing.	Outside balmoral.	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	01/07/2022	02/07/2022	Act. ROAD/82065339
	x1 CW pothole at manhole. (RD: CW Pothole)						
50116020	x1 grano open joint. (RD: FW Grano Open Joint)	Opposite Ann summers.	RD: Cat 3 - 60 Day	Job Complete	01/07/2022	04/07/2022	Act. ROAD/82065341
50116024	x2 rocking 900x600 pcc slabs, lift and relay. (RD: FW Slabs Rocking)	Opposite Debenhams.	RD: Cat 3 - 60 Day	Job Complete	01/07/2022	05/07/2022	Act. ROAD/82065343
50116026	x2 rocking 900x600 pcc slabs, lift and relay.	Opposite Vodafone.	RD: Cat 3 - 60 Day	Job Complete	01/07/2022	08/07/2022	Act. ROAD/82065344
	Cracked grano at access chamber. (RD: FW Slabs Rocking)						
50116027	x6 broken perfectas. x3 rocking perfectas. (RD: FW Slabs Broken/Missing)	Outside 132 princes street.	RD: Cat 3 - 60 Day	Job Complete	01/07/2022	21/07/2022	Act. ROAD/82065345

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 3.00		Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
50116028	x5 rocking perfectas. (RD: FW Slabs Broken/Missing)	Outside Debenhams.	RD: Cat 3 - 60 Day	Job Complete	01/07/2022	22/07/2022	Act. ROAD/82065346
50116029	x1 broken perfectas. (RD: FW Slabs Broken/Missing)	Outside Swarovski.	RD: Cat 3 - 60 Day	Job Complete	01/07/2022	08/07/2022	Act. ROAD/82065347
50116032	x1 rocking perfecta. (RD: FW Slabs Rocking)	Outside black sheep coffee.	RD: Cat 3 - 60 Day	Job Complete	01/07/2022	05/07/2022	Act. ROAD/82065349
50116033	x1 rocking perfecta. (RD: FW Slabs Rocking)	Outside accessorise.	RD: Cat 3 - 60 Day	Job Complete	01/07/2022	08/07/2022	Act. ROAD/82065350
50116588	Relay Loose and rocking 900 x 600 pcc flag on footway (RD: FW Slabs Rocking)	Outside Linton & Co coffee	RD: Cat 2 - 5 Day	Job Complete	15/07/2022	21/07/2022	Act. ROAD/82065606
50116820	Reset damaged Wayfinder Sign, please dig and reset Wayfinder foundation and re-slab as required - contact [REDACTED] if disconnection is required.	Opposite the Balmoral Hotel and opposite the gable end of the Apple Store	RO: Programmed Works	Job Cancelled	25/07/2022		ROAD/82065714
50117166	1no pothole at manhole surround (RD: CW Pothole)	At the junction with South St David st	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	04/08/2022	05/08/2022	Act. ROAD/82066023
50117167	Broken grano infill (RD: FW Grano Depression/Sunken)	Outside Black Sheep Coffee	RD: Cat 3 - 60 Day	Job Complete	04/08/2022	08/08/2022	Act. ROAD/82066024
50117168	1no rocking perfecta flag (RD: FW Slabs Rocking)	Next to the flag poles outside Register House	RD: Cat 3 - 60 Day	Job Complete	04/08/2022	08/08/2022	Act. ROAD/82066025
50117169	1no rocking 750x600 pcc flag (RD: FW Slabs Rocking)	At bus stop PP outside Waverley mall	RD: Cat 2 - 5 Day	Job Complete	04/08/2022	06/08/2022	Act. ROAD/82066026
50117174	3no rocking tactile flags (RD: FW Slabs Rocking)	At the pedestrian crossing opposite Burger King	RD: Cat 3 - 60 Day	Job Complete	04/08/2022	09/08/2022	Act. ROAD/82066029
50117177	1no rocking 450x600 pcc flag (RD: FW Slabs Rocking)	Opposite Boots	RD: Cat 3 - 60 Day	Job Complete	04/08/2022	09/08/2022	Act. ROAD/82066030
50117184	2no Broken grano infills (RD: FW Grano Depression/Sunken)	Outside Tesco Express	RD: Cat 3 - 60 Day	Job Complete	04/08/2022	08/08/2022	Act. ROAD/82066034
50117340	Renew broken perfecta 450 x 450 flag on footway (RD: FW Slabs Broken/Missing)	Outside Mountain Warehouse	RD: Cat 2 - 5 Day	Job Complete	10/08/2022	11/08/2022	Act. ROAD/82066107
50117433	Remove damaged Wayfinder Sign and take to Bankhead, re-slab as required - contact [REDACTED] if disconnection is required.	Opposite the Balmoral Hotel and opposite the gable end of the Apple Store	RO: Programmed Works	Job Committed	14/08/2022		ROAD/82066180
50117863	1 number pothole (RD: CW Pothole)	At junction of South Saint David Street	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	25/08/2022	26/08/2022	Act. ROAD/82066430
50118528	7no low/rocking perfecta flags (RD: FW Slabs Rocking)	Outside empty premises next door to burger king	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	29/09/2022	Act. ROAD/82066817
50118529	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside Clarks	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	26/09/2022	Act. ROAD/82066818
50118530	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside marks and spencer next to bus stop	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	29/09/2022	Act. ROAD/82066819

Site History Report

Effective: 05/02/2022 to 11/10/2022
Display Action Officer: No

Asset Number: 1.00 to 9.00
Site: Princes Street (7903151)

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Asset: 3.00		Asset - Locn.: 11110 - Ward 11 - From Waterloo Place to Shandwick Place		Feature Type: Road Asset		Area: South East Locality	
50118531	1no broken perfecta flag (RD: FW Slabs Broken/Missing)	Outside old Jenners store opposite bin	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	26/09/2022	Act. ROAD/82066820
50118532	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside Accessorize	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	29/09/2022	Act. ROAD/82066821
50118533	1no pothole at manhole (RD: CW Pothole)	At the junction with south st David st	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	08/09/2022	12/09/2022	Act. ROAD/82066822
50118535	2no rocking perfecta flags 1no broken cut perfecta flag (RD: FW Slabs Rocking)	Outside no30-31	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	28/09/2022	Act. ROAD/82066823
50118537	1no rocking 900x600 pcc flag (RD: FW Slabs Rocking)	Outside Waverley mall at bus stop PP	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	27/09/2022	Act. ROAD/82066824
50118539	1no rocking cut pcc flag (RD: FW Slabs Rocking)	Outside Waverley mall at bus stop PQ	RD: Cat 2 - 5 Day	Job Complete	08/09/2022	28/09/2022	Act. ROAD/82066826
50118540	1no broken 900x600 pcc flag (RD: FW Slabs Broken/Missing)	Outside Costa Coffee at Waverley mall	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	28/09/2022	Act. ROAD/82066827
50118541	Missing grano infill (RD: FW Grano Pothole)	Opposite Accessorize	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	27/09/2022	Act. ROAD/82066828
50118543	Missing grano infill (RD: FW Grano Pothole)	Opposite Chisholm Hunter	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	27/09/2022	Act. ROAD/82066829
50118544	1no rocking cut pcc flag (RD: FW Slabs Rocking)	Opposite Levi's store	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	27/09/2022	Act. ROAD/82066830
50118545	2no rocking perfecta flags (RD: FW Slabs Rocking)	Opposite castle at at crossing	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	27/09/2022	Act. ROAD/82066831
50118550	1no broken perfecta flag (RD: FW Slabs Broken/Missing)	Outside Edinburgh Gifts near bus stop PE	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	29/09/2022	Act. ROAD/82066833
50118551	2no rocking perfecta flags (RD: FW Slabs Rocking)	Outside Boots	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	29/09/2022	Act. ROAD/82066834
50118552	1no rocking perfecta flag (RD: FW Slabs Rocking)	At bus stop PF outside Swarovski	RD: Cat 3 - 60 Day	Job Complete	08/09/2022	29/09/2022	Act. ROAD/82066835
50118670	1no pothole at manhole (RD: CW Pothole)	Outside the entrance to the Balmoral Hotel	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	13/09/2022	13/09/2022	Act. ROAD/82066864
50118671	2no potholes (RD: CW Pothole)	At the junction of West Register Street	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	13/09/2022	13/09/2022	Act. ROAD/82066865
50118672	1no pothole (RD: CW Pothole)	At the lights at the junction of Waverley Bridge	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	13/09/2022	13/09/2022	Act. ROAD/82066866
50119257	Pothole (RD: CW Pothole)	Opp old jenners building	RD: Cat 4 - 12 Months	No code allocated	29/09/2022	29/09/2023	Est.
50119279	2no potholes (RD: CW Pothole)	On the pedestrian crossing outside the Balmoral Hotel	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	30/09/2022	03/10/2022	Act. ROAD/82067125
50119281	1no rocking perfecta flag 1no broken perfecta flag 1no sunken perfecta flag (RD: FW Slabs Rocking)	o/s Levi's store	RD: Cat 3 - 60 Day	Job Complete	30/09/2022	03/10/2022	Act. ROAD/82067127
50119558	1no rocking perfecta flag (RD: FW Slabs Rocking)	Outside Yo Sushi	RD: Cat 2 - 5 Day	Job Scheduled	06/10/2022	07/10/2022	Est. ROAD/82067271