

38932

How many claims have been made against the Council for damage incurred to cars as a result of hitting potholes and for how much in cost? Please provide data from 2019-20, 2020-21, 2021-22.

2019/20:

404 claims received

Total Cost - £13,800.61

2020/21:

323 claims received

Total cost - £4,692.91

2021/22:

373 claims received

Total Cost - £7,539.74

What is the breakdown of claims upheld and declined in the same period and the total paid out compared to total claimed?

We do not record the amount being claimed for so cannot compare the total paid out to the total claimed.

2019/20:

Number of claims paid that were received - 85

Number of claims declined that were received -316

2020/21:

Number of claims paid that were received - 21

Number of claims declined that were received - 293

2021/22:

Number of claims paid that were received - 19

Number of claims declined that were received - 191