

38813

Please provide all correspondence within the last 5 years, including emails, telephone logs and letters, both internal and external, with regards to the open recreational space at Boswall Crescent. This includes, but is not limited to, any complaints, and environmental health officer assessments and reports with regards to noise and nuisance, and to the decision to remove the gates to the open space.

It is assessed that information would potentially be held by the following service areas:

Housing managers and officers in North West;  
Street Enforcement and Environmental Wardens previously  
Grounds maintenance  
Park Rangers  
Councillors (current and prior for Forth Ward)  
Customer care/Contact Centre/Social media  
Parks (mailbox)

There will be a large number of emails to assess, and many will not specifically mention the location or greenspace by name. Therefore, we would not easily be able to run a search for this specific area. It is assessed that just for one service area it would take at least 8 hours to locate the information, each document would then need to be checked for any personal data and redacted appropriately. From previous requests, not including the time taken to locate and retrieve the information, we assess that each document would take 5 minutes to prepare for release.

Unfortunately, therefore, we are unable to provide you with the information you requested as we consider that the time and expense involved in complying with this request would be regarded as excessive and your request falls into the category of a “manifestly unreasonable” request.