

37578

Please can you provide me with the following information held by your council regarding Blue Badges and Concessionary Travel Cards:

The Head/Manager of Blue Badges and Concessionary Travel Cards, their contact details including telephone number and email address.

Gavin Graham  
Parking and Traffic Regulations Manager

Please note that Gavin is working remotely but can be contacted via email:  
[gavin.graham@edinburgh.gov.uk](mailto:gavin.graham@edinburgh.gov.uk)

Details of your current software that you use to manage customers applications, eg. NEC, Liberator, Opus, IEG4, Civica, Pentagull, etc. including contract cost, duration of the contract and its expiry date.

In line with advice from the National Cyber Security Centre, we do not provide information relating to hardware, software and systems and therefore, unfortunately, it is not possible to provide you with the information you have requested on this occasion.

By placing information about our systems into the public domain we would potentially be putting our IT framework at risk. This would prejudice substantially the Council's ability to effectively carry out its business if its IT framework were compromised as a consequence of the disclosure of this information.