

### 37531 Castle Rock Chip Shop

Details of complaints submitted to Environmental Health with regard to the Castle Rock Chip Shop located at 87 Grassmarket, Edinburgh EH1 2HJ.

The Planning Report of Handling (15/00848/FUL) makes reference to complaints lodged in 2015, as follows:

'Environmental Assessment also confirms that several complaints have been received regarding late night noise generated due to the operation of this business, and in response to complaints Licensing Officers have witnessed the premises operating outwith their current permitted hours'.

We would like details of the nature of the above-mentioned complaints and whether there have been any other complaints made to Environmental Protection since that time.

The complaints received by our Licensing Enforcement service related to Castle Rock Chip Shop, located at 87 Grassmarket, Edinburgh, EH1 2HJ, are recorded as follows:

In 2015 - No complaints received.

Since 2015 – Three complaints received as follows:

One complaint received May 2022. The nature of the enquiry was that the business was operating later than their licensed hours.

Two complaints received June 2021. The nature of the enquiry was that the business was operating later than their licensed hours.

The only other complaints recorded in relation to this business are prior to 2015 as follows:

'Commercial noise' received 12/12/2003

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'Street noise' received 09/09/2005

Further details of these complaints are no longer held.