

37332 Community Alarms

How many people in the EHSCP have used Community Alarm Services over the last five years?

We have had approximately 8,500 Community Alarm Service users at any given time over the past 5 years. The majority of these will have had their alarm for longer than a year.

How much money did the EHSCP charge individuals for the use of a Community Alarm over the last five years?

Our charges are as follows:

- Standard alarm (pendant or fall detector) – £5.80 per week, £301.60 per year.
- Enhanced alarm (bed occupancy, door sensor, etc.) – £8.40 per week, £436.80 per year.
- Two alarms for two people in the same household – £7.54 per week, £392.08 per year.

The costs are means-tested and a financial assessment is carried out to check if they are affordable. The majority of citizens do not have to pay.

The charges include a responder service.