37304

Which IT system are you using in the department specifically as a core case management system and any other supporting software holding information on individuals supported by your adults care services? Please provide the name of system and supplier.

For each system identified, please could you let us know when each of these systems were first implemented and associated cost per year? Please breakdown the total cost of each into licence fees, annual support, professional services (training, implementation, consulting etc).

In line with advice from the National Cyber Security Centre, we do not provide information relating to hardware, software and systems and therefore, unfortunately, it is not possible to provide you with the information you have requested on this occasion.

By providing such information about our IT services into the public domain we would potentially be putting our IT framework at risk. The public interest would not be served by the Council being subjected to the potential of Cyber attacks that could breach our security and damage our IT infrastructure.

For each system identified in Q1 please could you let us know what the length of the current contract is and the date the contract ends?

Our outsourced ICT contract with CGI commenced 1/4/16 is currently awarded to 31/3/2029 but can be extended up to 31/3/2035. Our annual ICT Contract budget is circa £25m per annum