

37086

A report on the numbers of complaints allocated to each of the service areas specified below in each of the past three years:

Please provide me with the information categorised from the relevant Council departments as per the Council website. This would be as follows:

- Benefits and grants
- Bins and recycling
- Births, marriages and deaths
- Business
- Council and Committees
- Council Tax
- Emergency, safety and crime
- Housing
- Jobs, training and volunteering
- Leisure, sport and culture
- Libraries
- Pests, pollution, noise and food
- Planning and building
- Roads, travel and parking
- Schools and learning
- Social care and health
- Strategy, performance and research

The information attached is generated from our primary contact centre system used for recording a majority of contacts to the Council. Not all services use this system and information from other systems has not been included in your response.