

37044

Domestic waste bin/sack collection services, as opposed to trade/commercial collections or waste disposal.

Are you currently in a partnership with other councils for waste IT system operations or procurement? If in a partnership, please name the partner councils?

No

Do you currently operate waste services (collections) directly, or through a waste contractor such as Biffa, Suez or Veolia. If through a contractor, please name them.

Communal glass collections are carried out by Biffa, all other collections are carried out in house.

When is your current contract for the IT system OR outsourced waste contract for waste collections management due to expire?

Communal glass collections – 30 June 2024

Which of the IT systems below do you use for the management of day-to-day municipal bin collections:

- Yotta
- Bartec Collective
- Whitespace/Powersuite
- Selected Interventions / Echo
- Core (Suez)
- Webaspx
- Other: [please name]

What main software do you use for operational management of:

- Grounds/parks maintenance
- Street cleansing
- Pest control
- Cemeteries
- Playgrounds and play equipment
- Geographic Information System (GIS)
- Customer Relationship Management (CRM)

Specific details on hardware, software and systems used will not be provided, as per the Council's ICT Security Advisory brief, which advises rejection as recommended by GovCerUK, when we receive Freedom of Information requests which look to obtain insight into our ICT infrastructure and practices.

By placing information about our ICT infrastructure into the public domain we would potentially be putting our IT framework at risk.