

36922 Street Bin Location Map

I would like to know who to contact to request a number of updates to the map which is showing locations of street bins in Edinburgh, as available in the Council's website under <https://webforms.edinburgh.gov.uk/site/portal/request/litter>.

These can be reported to the Council using the Contact Waste form on the website. The following link takes you to the relevant page: <https://www.edinburgh.gov.uk/bins-recycling/contact-waste>. This form does not allow photos to be added so if you are looking to send photos of the location/bin, please report this via waste@edinburgh.gov.uk instead.

These would then be passed to internal systems team to progress, working with the operational teams as appropriate.

Please provide an email address so that I can report the discrepancies. Please can you also give me an indication of the time it will take to update the map.

As above, the online contact form should be used unless also including photos in which case these should be sent to waste@edinburgh.gov.uk.

The timescale for making a change can vary depending on how much information is required to be gathered by the operational team before it can be amended on the system. However, the aim would be to achieve this within the standard enquiry response time of 10 working days. The webform is updated weekly on a Friday with changes from the back office system so it can take up to a further week for changes to appear depending on when the amendments were made to the system.