

36656

In 2020, how many people contacted you for information on how to pay for care?

We do not record this information.

In 2020, how many people's long term care did you – as the local council – pay for either in:

- full – 141 (no client contribution)
- Partially – 1,437 (receiving support and had a client contribution)
- Self-funding – 1,862 (receiving Free Personal Care payments)

We do not know about people who have made arrangements independently with care homes and are fully self-funded without the Free Personal Care payments.

When conducting a care 'needs' assessment to determine whether a person is eligible for support from the Local Authority, what proportion of successful applicants in 2020 fitted into each of the following criteria?

Unfortunately, we are unable to provide you with the information you have requested as the cost to the Council of locating, retrieving and providing you with the information exceeds the statutory maximum of £600.

In order to provide this information for 2020, 1,232 records would need to be reviewed. Estimating an average of 20 minutes to review each one, this task would take over 410 hours to complete.

When a person approaches you for support, which of the following questions do you ask before their needs are assessed?

- Are you a homeowner?
- Do you have more than £23,250 in capital?
- What is your typical monthly retirement income? [retired]
- What is your typical monthly income [unemployed/employed]
- Do you live with a family member?
- We do not ask any of these questions

We do not ask any of these questions.