

35945

Please provide the following from 01/01/2019 to present (17/02/2022)

Details of road inspections and repairs carried out to Greendykes Road; either by the council or by private companies.

Please see the attached Site History Report (Condition Survey).
We do not hold inspection reports undertaken by a private company.

Complaints or service requests logged relating to Greendykes Road.

Please see the attached Site History Report (Customer Services)

A table showing the total number of different types of complaints/service requests.

The following table lists all enquiries for Greendykes Road, for the period, sorted by Enquiry Subject and Ordered Highest to lowest:

Road: Defective / Damaged	182
Pavement: Damaged / Defective	43
Dumping and Fly Tipping	40
Light: Light out (<=5 Consec.)	34
Litter	30
WS Request Special Uplift	25
Accident Claim Roads/Lighting	14
WS: Bin Full. Packaging / DMR	11
WS: Non Coll. Food Individual	9
WS: Bin Full. Communal	9
WS: New Development/projects	8
WS: Replace Food Kitchen Caddy	7
WS: Replace Residual Ind Grey	7
WS: Bin Full. Bin Room / Cham	6
WS: Replace Food Individual	5
WS: Non Coll. Residual Ind.	5
Bin Full	5
SL: Stand By Supervisor	5
Request Clean Up Kit	5
Trees & Foliage: Defect	5
Gritting: Road Gritting	4
WS: Replace Recycling Bin	4
RD: Out of Hours Emergency	3
TW: Non Coll. Residual	3
WS: Replace Box BLUE	3
Road: General Enquiry	3
WS Communal Bin Contaminated	3
Signs: Defective / Damaged	2
WS: Non Coll. Garden Ind	2
WS: Bin Full. Food Communal	2

Road Safety: General Enquiry	2
Dead Animal	2
WS: Bin Amnesty/Removal	2
New Litter Bin Request	2
Grit Bin: New Grit Bin Request	2
Weeds	2
WS Communal Bin Place Review	2
Gully: Blocked/Needs Clean	1
TW: Non Coll. Packaging	1
Broken Glass	1
TW: Replacement Trade Bin	1
TW: Repair Trade General Bin	1
Roadworks: Defect	1
WS: Bin Full. Textile Bank	1
Roadworks: General Enquiry	1
TW General Enquiry	1
Pavement: General Enquiry	1
WS: Replace Garden Individual	1
WS: Replacement Food Set	1
WS: Bin Full. Glass Comm	1
WS Individual Bin Contaminated	1
WS: Bin Full. Paper Bank	1
WS Information Request	1
Light: Flashing (<=5 Consec.)	1
Grit Bin: Requires Refilling	1
Graffiti (non offensive)	1
WS Rq internal bin Room Clean	1
TW: Non Coll. Food	1
RD: Gully Cover Damaged	1
Dog Fouling	1
Gritting: Pavement / Footpath	1
Bin Repair/Replace/Resite	1
Graffiti (offensive/racist)	1
Street Cleaning Request	1
PG Overhanging/Enchroachment	1
WS Conduct	1

Number of claims and a breakdown of the outcomes.

- 10 Claims Total to date
- 8 Claims Repudiated
- 2 Claims remain Open

Confirm if any compensation has been paid in relation to damage caused by road surface and how much.

No payments to date

Details of any repairs carried out.

Please see the attached Site History Report (Maintenance Management)

Estimated cost of any repairs over the time period specified.

We do not capture cost at street level and it would not be possible to provide a robust estimate.

Whether any resurfacing works are planned for this road and the timescale.

Greendykes Road is included in the draft 2022/23 capital programme of resurfacing works. It is proposed to resurface the full street. Investigation work will first be carried out to determine the treatment time and the timescale for the work taking place.

Any minutes from council meetings where the road surface of Greendykes road was mentioned.

There are no minutes recorded where Greendykes Road was discussed.