## 35690 Condition of Roads

Can you tell me the five roads in your council area that have received the highest number of complaints about potholes, broken down by road, for each of the past five years 2021, 2020, 2019, 2018, 2017?

The City of Edinburgh Council logs enquiries about defective road condition NOT complaints. There is no specific enquiry for pothole but 'R080 – Road Defective Damaged' is generally where these enquiries are logged. The highest five roads (per year) of enquiries received for 'R080 – Roads Defective Damaged' are:

2021	
Rank	Street Name
1	Cockburn Crescent
2	Maybury Road
3	Queensferry Road
4	Edinburgh Road
5	Calder Road

2020	
Rank	Street Name
1	Calder Road
2	Queensferry Road
3	C157 - Kirkliston To Burnshot
4	Ferry Road
5	Bankhead Drive

2019		
Rank	Street Name	
1	Queensferry Road	
2	Calder Road	
3	Balgreen Road	
4	Hillhouse Road	
5	Ferry Road	

2018		
Rank	Street Name	
1	Harvest Drive	
2	Queensferry Road	
3	Queen Street	
4	Craigentinny Road	
5	C157 - Kirkliston To Burnshot	

2017	
Rank	Street Name
1	Queensferry Road
2	Princes Street
3	Gorgie Road
4	Ferry Road
=5	West Approach Road
=5	Colinton Road
=5	Calder Road

Can you also tell me the total number of pothole complaints received by the council in each of the past 10 years 2021, 2020, 2019, 2018, 2017, 2016, 2015, 2014, 2013, 2012?

The City of Edinburgh Council logs enquiries about defective road condition NOT complaints. There is no specific enquiry for pothole but 'R080 - Road Defective Damaged' is generally where these enquiries are logged. The asset management system only goes as far back as 2015. The number of enquiries received each year against 'R080 - Roads Defective Damaged' were as follows:

Year	Total Number of Enquiries
2021	9,879
2020	8,065
2019	6,687
2018	10,139
2017	5,115
2016	9,008
2015	5,322

Please also note that an enquiry does not mean that there is a pothole present; upon inspection it is often the case that there is no pothole or no 'actionable' pothole, or it has

already been reported. Similarly, some enquiries, upon inspection, can generate multiple potholes. The figures above are simply the number or reports received.

Can you tell me the five roads in your council area that have received the highest number of potholes fixed broken down by road, for each of the past five years 2021, 2020, 2019, 2018, 2017?

Our asset management system was amended in December 2017 to specifically capture potholes. Therefore, we only have data for 2018 to 2021 as follows:

2021		
Rank	Street Name	
1	Long Dalmahoy Road	
2	Ravelrig Road	
3	Queensferry Road	
4	Blinkbonny Road	
5	Ferry Road	

2020		
Rank	Street Name	
1	C157 - Kirkliston To Burnshot	
2	Maybury Drive	
3	Long Dalmahoy Road	
4	Ferry Road	
5	Station Road	

2019		
Rank	Street Name	
1	C157 - Kirkliston To Burnshot	
2	Maybury Drive	
3	Westfield	
4	Long Dalmahoy Road	
5	Standingstane Road	

2018		
Rank	Street Name	
1	C157 - Kirkliston To Burnshot	
2	Cockburnhill Road	
3	Queensferry Road	
4	Bankhead Crossway South	
5	Braid Road	

Can you also tell me the total number of pothole repairs received by the council in each of the past 10 years 2021, 2020, 2019, 2018, 2017, 2016, 2015, 2014, 2013, 2012?

Our asset management system was amended in December 2017 to specifically capture potholes. Therefore, we only have data from 2018 to 2021. Please refer to the tables below for the number of potholes repaired by year. Please note that these include ones reported to the Council AND those raised by Roads Inspectors.

Year	Total Number of Potholes Repaired
2021	25,776
2020	24,457
2019	23,072
2018	27,281

Can you tell me how many miles of road the council is responsible for maintaining?

Maintained by Roads Asset Management = 963.78 miles (1551.06 km)

Maintained by Roads Asset Management plus those maintained by other Council departments = 992.07 miles (1596.58 km)

Can you also tell me how many claims have been made against the council for pothole damage in each of the last five years 2021, 2020, 2019, 2018, 2017 and how much was paid out, broken down by year.

The tables provided below include the number of pothole claims received in each calendar year (the incident date could relate to previous years) and the payments made in each calendar year in relation to pothole claims. Again, the payments could relate to claims made in various other years. The tables are based on two separate reports and do not relate to each other, i.e. the £8,715.31 paid out in 2021 does not necessarily relate to the 418 claims received in 2021.

Year	Claims Received
2021	418
2020	355
2019	107
2018	399
2017	130
Grand Total	1,409

Year	Payments Made
2021	£8,715.31
2020	£10,531.00
2019	£4,569.67
2018	£23,131.25
2017	£8,033.23
Grand Total	£54,980.46