

35625

The direct telephone number and options required to speak to a Council tax agent at the council

0131 608 1111

Select option, 1 then option 1 again, then option 2.

The days and times the phone line are open :

Monday to Thursday 10am to 4pm

Friday 10am to 3pm.

The email address

incomeandbenefits@edinburgh.gov.uk

A link to any online contact form –

<https://www.edinburgh.gov.uk/council-tax/contact-council-tax-benefits?documentId=12270&categoryId=20005>

Confirm which boroughs your council administers and if they work together or combine administration with other councils.

We administer the City of Edinburgh.

We only support Midlothian Council with Non-Domestic Rates.

Please also advise if it is your policy to automatically award class B if your council has a housing association registered as a charity, and they meet the criteria or do you require an application to be issued for each change of occupation?

We do not hold this information because award class B does not apply in Scotland.