35599

I would like to request the following information relating to digital services, management information systems and IT systems within your organisation:

How many employees does your organisation have?

Circa 18,000

Is your system admin function centralised, devolved or a hybrid of both?

Hybrid

If centralised, where does the admin team report? (select from IT, Corporate, Transformation or other, specify)

With our outsourced ICT provider, CGI, Digital Services and business areas depending on system owners.

Do system administrators undertake configuration or development work as well as administration of system?

This depends on the system.

Are system administrators multi-skilled to support more than one system?

In some areas yes.

Have you recently (last 5 years) changed the way that system admin is delivered?

No

Organisation structure charts which show where system admin sit in the organisation.

Please see the attached Digital Services org chart.

 Role profiles/job descriptions of people responsible for system admin.

Please see the attached Digital Services job descriptions.