35592

Do you currently use technology enabled care and support in your local authority? If so, when was this first introduced?

Yes, we offer technology enabled care and support through the ATEC24 telecare service and Edinburgh Community Rehabilitation and Support Services. It was first introduced in 2008 via the ATEC24 Service and the Edinburgh Community Rehabilitation and Support Services was established in 2021.

How many people have received social care packages with an element of technology enabled care and support:

since this was introduced?

Not all individuals who receive technology enabled care require a care package. 19,080 citizens have had an element of technology enabled care and support through the ATEC24 service and 455 through the Edinburgh Community Rehabilitation and Support Services in 2021.

as of January 2022?

9000 citizens have had a technology enabled care via ATEC24, with 24 citizens supported via the Edinburgh Community Rehabilitation and Support Service. Of the 9000 citizens provided by ATEC24, 5,781 citizens have had a package of care.

How many of these packages are in relation to the provision of overnight care?

All people who are supported by ATEC24 have 24/7 support, which includes overnight crisis visits, however this information is not available from the Edinburgh Community Rehabilitation and Support Service as solutions provided can support citizens day and night to remain independent (e.g. smart bulbs, voice activated reassurances).