35443 Applications and Databases

What Applications and versions are you running and what was the value of the contracts for:

• a. Finance?

• b. HR?

• c. Payroll?

• d. Projects?

• e. Business Intelligence Software Tools?

Specific details on hardware, software and systems used is withheld under Section 30(c) – Prejudice to effective conduct of public affairs.

We are unable to provide the requested values because they are not held by the Council.

With regards to Finance, HR, Payroll and Business Intelligence Software Tools, the values of IT charges are included within our annual ICT contract costs of £24.982m per annum. The charges are not structured in a way that we can report specific business areas as a standalone charge.

With Projects, each project will have its own budget, owned and managed by business areas.

Are you planning an IT system upgrade in the next 12-18 months?

Specific projects of work are or may be undertaken in the next 12-18 months.

How many Full Time Employees do you have (excluding employees at Schools)?

There are currently 9,017 FTE excluding special/primary/secondary schools.

Which Enterprise Resource Planning (ERP) or Finance system do you currently use?

a. What is the value & expiry date of your current contract/licence? What are the extension options?

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The value of our outsourced ICT contract is circa £25m per annum, awarded to 31/03/2029 but can be extended to 31/03/2035.

How many Finance system users do you have?

The City of Edinburgh Council Finance system has 1,982 users. Purchasing and Financials use a single system, therefore the 1,982 users include both finance and purchasing system users. In addition, there is a system for budget monitoring which has 698 users.

How many Purchasing system users do you have?

As above, these are included within the 1,982 Finance system users.

Which Supply Chain Management (SCM) System do you currently use?

a. What is the value & expiry date of your current contract/licence? What are the extension options?

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Which Enterprise Performance Management (EPM), Scenario Planning or Strategic Modelling system do you currently use?

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What is the value & expiry date of your current contract/licence? What are the extension options?

The value of our outsourced ICT contract is circa £25m per annum, awarded to 31/03/2029 but can be extended to 31/03/2035.

Which Human Capital Management (HCM) or HR system do you currently use?

a. What is the value & expiry date of your current contract/licence? What are the extension options?

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The value of our outsourced ICT contract is circa £25m per annum, awarded to 31/03/2029 but can be extended to 31/03/2035.

How many HR system users do you have?

18,030.

Do you have a Digital Transformation Strategy?

We have a Digital and Smart City Strategy which is available through the Council's website at:

https://democracy.edinburgh.gov.uk/documents/s26745/7.10%20-%20Digital%20and%20Smart%20City%20Strategy.pdf

What parts of your Digital Transformation Strategy are you looking to implement in the next 12-18 months?

It is the responsibility of each business area to develop a business case and secure budget / funding as a project.

Do you have any plans to migrate to a fully integrated, fully cloud based back-office system in the next two years?

Do you have an Oracle support partner for applications? If so who?

What kind of support is included in the contract (functional/technical/etc.?)

When does it expire?

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Our outsourced ICT contract is in place until 31/03/2029 but can be extended to 31/03/2035.

Are you running any Oracle Databases?

If so, what versions are you currently running?

What applications are being run on these Databases?

Are you planning another Database upgrade in the next 12-18 months?

Do you have an Oracle support partner for Databases? If so who?

What is the per annum value of the database support contract?

When does it expire?

Where are the databases held? Hosted, onsite/offsite?

If not, how many in-house DBAs do you have?

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Where do you advertise any Oracle procurement opportunities?

Decisions around procuring software and services that are not part of a current contract are procured in line with The City of Edinburgh Council Contract Standing Orders, as such where they are advertised may be determined by Frameworks available and / or value of potential procurement.

a. Who is responsible for looking after the contract for the Oracle estate?

Digital Services

b. Who is responsible for looking after the licenses for the Oracle estate?

Digital Services

c. When does this contract renew?

This varies depending on the licence.

d. Do you work with off-shore partners?

Specific details on hardware, software and systems used is withheld under Section 30(c) – Prejudice to effective conduct of public affairs.

Have you considered using a Software As A Service solution and not yet moved to one? Do you currently work with any partners in this space?

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At what level are decisions are made around procuring software and services such as video conferencing?

Decisions around procuring software and services that are not part of a current contract are subject to business case, budget approval and would be procured in line with The City of Edinburgh Council Contract Standing Orders.

We request for you to provide contact details of all chief decision makers regarding your technology through your organisation.

Although there may be a number of officers considered to be 'chief decision makers' in this area, the Chief Digital Officer is Heather Robb - heather.robb@edinburgh.gov.uk.