

35213 Hygiene facilities in Council run Public facilities.

How many broken or missing soap dispenser and hand driers have been awaiting replacement or repair in council run facilities (public toilets/libraries/council offices/etc...) for over 4 weeks and how long the longest replacement or repair job has been outstanding?

With regards to the replacement of hand dryers / hand towel holders, the public convenience team would contact the corporate helpdesk and raise a works order ticket. For soap dispensers, replacement is undertaken by the team themselves. Unfortunately, the team don't hold any records of repair works that have been requested / completed. For hand towel dispensers, we would usually hold critical spares / units and just replace on a like for like basis.

With specific regard to the gents public toilets at the west end of Princess Street Gardens, I would like to know how long the hand drier has been out of order (left hand one when facing it with council out of order sticker on it) and when it will be fixed?

There is no record of any hand dryer calls for the listed sites between 1st October to date. There is also no hand dryer issue logged against West Princess Street Gardens. With regards to Hand towel dispensers, there is also no jobs logged against any of these sites from October to date.