

33622 Missed Collections

How households receive waste collection services within the Council area?

Energy From Waste (EFW)

Recycling and waste are collected within the City of Edinburgh using a variety of collection methods, frequencies and containers. We currently have on-street communal provision for mixed-recycling, paper, food, glass and general household waste (EFW). The receptacles vary in size from a 3200L side-loading container for general waste to a 240L container for food recycling. The most common on-street bin size is the 1280L which is used for mixed recycling, paper and general waste (EFW).

Developments and properties with internal feed chutes such as high-rise buildings are serviced using a combination of communal containers including unlidded containers (Chamberlain Bin). The waste streams collected from these property types are the same as our on-street provision.

Our individual kerbside services are diverse in their collection methods. We operate wheeled bin collections for garden waste, mixed-recycling and general waste (EFW). The kerbside food waste is collected via individual caddies and glass, textiles, small electricals and batteries are collected from blue box containers.

Within the City Centre there is kerbside service provision for plastics, paper, cardboard, cans via a red box container. Elsewhere in the city, glass, textiles, small electricals and batteries are collected through the use of blue box containers. Collection of general waste within the City Centre/New Town, where there are no communal bins, is currently collected using gull-proof sacks. There are very few properties remaining that are serviced through traditional sack collection; however, we do still offer this service. Assisted collections are available for our kerbside services.

Christmas trees are collected from communal areas throughout the festive period.

Bulky waste collections are available. There is a charge for each individual item uplifted up to a maximum of five per booking.

Mixed-recycling and general waste (EFW) on-street communal containers are scheduled for twice per week, however, we find that more and more are now requiring and moving to three times per week. Food communal collection is weekly, and glass communal collection frequency varies on the location and usage. Communal paper collections are fortnightly.

Our kerbside wheeled bin services operate on a fortnightly alternating cycle for mixed-recycling and general waste (EFW), with red and blue boxes and garden waste also being collected fortnightly. Food waste caddies and gull-proof sacks are collected weekly with the few remaining sack collections taking place twice per week.

How many missed collections for a) household, b) recycling or c) garden waste have there been in each month of the last two years?

Please refer to the attached document. The waste categories are divided as follows:

a) Household includes – ‘Non-recycling Individual’, ‘Gull-proof sacks’ and ‘Black bags’.

b) Recycling includes – ‘Food’, ‘Green Bin’, ‘Blue Box’ and ‘Red Box’.

c) Garden Waste includes – ‘Garden’.