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From: [REDACTED]
Sent: 01 June 2021 23:19
To: Pixie Williamson <Pixie.Williamson@edinburgh.gov.uk>
Cc: [REDACTED]
Subject: Boteco Edinburgh

Pixie,

Thank you for getting back to me and taking the call tonight.

As discussed we would ask that all future Occasional Licence applications for the rear garden area are withdrawn. Since Sunday the area has not been used and we will not be using again under the present Occasional Licence which is scheduled to end on the 7th of June.

We intended to use this area as an extra space, to be used as and when required and to give us options if the FM changed levels. The space has been used previously over 5 years with no issues. When we applied we had hoped our neighbours would support us and understand our predicament over the last 14+months. We gauged this wrong. The times for the Occasional were pegged at 12-8 to ensure we did not cause public nuisance through noise.

We think of ourselves as reasonable and at no time do we wish to upset our neighbours. When it became apparent on social media that they were unhappy (Sunday) we made a decision to stop using the area until we had a chance to listen to our neighbours and indeed take any action required. The action is to withdraw the applications and we are committed to take away all items from the garden.

I would ask that when you write your reply to anyone who has complained you encourage them to talk/email us direct so we can apologise in person with a view to building bridges. There has been some unacceptable comment and actions by individuals which are not for this email but I can say the staff and manager have always acted with respect and dignity at all times.

Once again, thank you for your support (please also thank [REDACTED]).

Kind regards

[REDACTED]
On behalf of Boteco [REDACTED]
