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**From:** [REDACTED]  
**Sent:** 02 June 2021 18:03  
**To:** Ask Noise <[AskNoise@edinburgh.gov.uk](mailto:AskNoise@edinburgh.gov.uk)>  
**Subject:** Noise from business - question

Dear Ask Noise @ [Edinburgh.gov.uk](mailto:Edinburgh.gov.uk),

The City of Edinburgh Council website gives this email address in order "To find out how we can help with noise from businesses". I hope you will be able to advise me on how best to proceed.

An intolerable situation has developed for residents living in Brighton Street (EH1 1HD). They are being subjected to daily noise and nuisance because Boteco Do Brasil (47 Lothian Street, EH1 1HB) has set up a beer garden in the common green behind the tenements.

I'm writing as [REDACTED] of one of the Flats at no. 7. [REDACTED] I know exactly what the situation is and feel very sorry for the current tenants who are having to put up with it. They have been complaining [REDACTED] on a regular basis. [REDACTED] I'm worried that the flat may soon be rendered unlettable.

Edinburgh Live has already reported on this scandalous situation, but nothing seems to be being done about it (for the story see <https://www.edinburghlive.co.uk/news/edinburgh-news/edinburgh-bar-infuriates-residents-after-20709207.amp>).

I know that other people in Brighton Street are making complaints – to the Licensing Board, local councillors, MSPs etc, but so far the situation continues unchanged.

I very much hope you might be able to suggest how to accelerate the process of putting things right.

Yours sincerely,

[REDACTED]

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**From:** Pixie Williamson <[Pixie.Williamson@edinburgh.gov.uk](mailto:Pixie.Williamson@edinburgh.gov.uk)>  
**Sent:** 03 June 2021 13:31  
**To:** [REDACTED]  
**Subject:** RE: Noise from business - question

Good afternoon [REDACTED],

Many thanks for getting in touch with your concerns. You say the situation remains unchanged, however, I contacted and visited the premises on Monday to discuss the situation with the beer garden to the rear of the premises and to discuss the complaints we had received over the weekend as we received quite a few. They were back in touch with me on Tuesday.

The premises advised that they have used the area in the past. Occasional licences were granted for the rear garden for the Festival and used by Assembly in the summer of 2014, 2015, 2016 and 2017. Following a check on the system, there were no complaints received about these and the operators presumed there would be no issues this year.

They would like me to pass on their apologies for any inconvenience this may have caused to their neighbours as this was not their intention. They thought they were doing the right thing and were trying to get their business back on track following the restrictions on hospitality over the last 14 months but they now understand how this has impacted their neighbours.

They have advised they are willing to work on and hope to rebuild the relationship with their neighbours. The premises have not operated the area since Sunday and as of yesterday, they will be taking down the external area and will withdraw any future outstanding applications for this space.

For information, the premises did apply for an occasional licence (temporary licence) to sell alcohol within this space and the first application was granted from 25th May – 7th June 2021.

Occasional licence applications last for 14 days and are advertised online for 7 days from when the application is processed by the licensing department. During this time, the application is open for objections in writing to [licensing@edinburgh.gov.uk](mailto:licensing@edinburgh.gov.uk). Further info on objecting can be viewed at the following link: [object-to-an-occasional-alcohol-licence-application \(edinburgh.gov.uk\)](#)

Objections can only be made to specific applications, however, late objections may still be considered by the Licensing Board at their discretion if there is good reason for the objection not being submitted within the 7 days it was advertised.

The notification system is a bit different for new licence applications and variations as these are for permanent premises and the premises are also required to display a site notice for 21 days in the vicinity of the premises and also neighbours within the defined area will also be sent a neighbour notification in the post.

I hope this information is satisfactory, however, if you have any further questions or concerns, please feel free to contact me.

Kind regards,  
Pixie

Pixie Williamson | Licensing Standards Officer | Housing and Regulatory Services | Directorate of Place | City of Edinburgh Council | Waverley Court, 4 East Market Street | Edinburgh, EH8 8BG |

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