

# Site History Report

**Effective:** 01/01/2020 to 11/05/2021  
**Display Action Officer:** No

**Asset Number:** 1.00 to 9.00  
**Site:** Melrose Drive (7905715)

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**Locality:** Newhaven, Edinburgh, City of Edinburgh

**Area:** North East Locality

## Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b> 1.00	<b>Asset - Locn.:</b> Whole Street - except for section between Chancelot Mills & No		<b>Feature Type:</b> Road Asset		<b>Area:</b> North East Locality			
<b>Batch:</b> 41053241 - Inspection Batch				<b>Route:</b> Ad hoc Route		<b>Date:</b> 21/02/2020		
42046980	Cw pothole	21/02/2020	Junction that takes you to the rear of Ocean Terminal	RD: CW Pothole	Internal		Committed	50052775
<b>Batch:</b> 41053240 - Inspection Batch				<b>Route:</b> Ad hoc Route		<b>Date:</b> 21/02/2020		
42046979	Cw potholes	21/02/2020	Junction of North Leith sands	RD: CW Pothole	Internal		Committed	50052774
<b>Batch:</b> 41053239 - Inspection Batch				<b>Route:</b> Ad hoc Route		<b>Date:</b> 21/02/2020		
42046978	Loose manhole cover trip hazard!	21/02/2020	At Junction of North Leith Sands	RU: Utility Apparatus	Internal		Uncommitted	50052773
<b>Batch:</b> 41051497 - Inspection Batch				<b>Route:</b> Ad hoc Route		<b>Date:</b> 05/02/2020		
42045623	At Zebra crossing outside Asda lines and white zigzag zigzags have faded away.	05/02/2020	Zebra crossing outside Asda	RD: Markings Refresh	Internal		Committed	50051383
<b>Asset:</b> 2.00	<b>Asset - Locn.:</b> Ward 13 - From Chancelot Mills to North Leith Sands		<b>Feature Type:</b> Road Asset		<b>Area:</b> North East Locality			
<b>Batch:</b> 41082862 - Inspection Batch				<b>Route:</b> Ad hoc Route		<b>Date:</b> 15/02/2021		
42061198	Loose and noisy manhole	15/02/2021	On carriageway outside entrance to ADM Milling	RU: Utility Apparatus	Internal		Uncommitted	50074963
<b>Batch:</b> 41082857 - Inspection Batch				<b>Route:</b> Ad hoc Route		<b>Date:</b> 15/02/2021		
42061196	1 number pothole	15/02/2021	At the exit of ADM Milling	RD: CW Pothole	Internal		Committed	50074961

## Customer Services

**Enquiry No.:** 34003161      **Logged by:** [REDACTED]      **on:** 22/02/2021 14:02  
**Service:** Road Permits      **Subject:** Permits: Road Occupation (S58)      **Classification:** Request for service  
**Desc.:** manhole is about to collapse  
**Location:**      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street - except for section between Chancelot Mills & No      **Feature Type:** Road Asset

**Enquiry No.:** 1162253      **Logged by:** Verint CRM Connector      **on:** 19/04/2021 14:16  
**Service:** Street lighting      **Subject:** Light: Light out (<=5 Consec.)      **Classification:** Request for service  
**Desc.:** light out  
**Location:**      **Contact:**

**Enquiry No.:** 1158584      **Logged by:** Verint CRM Connector      **on:** 13/04/2021 13:02  
**Service:** Open Space Maintenance      **Subject:** Graffiti (non offensive)      **Classification:** Request for service  
**Desc.:** Is the graffiti on Council or private property? not known.  
Is the graffiti offensive/racist? No .  
**Location:** Graffiti on the red and white fencing next to the pedestrian Walkway which reads "WAR ON WOMAN"      **Contact:**

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### Customer Services

**Enquiry No.:** 1151542      **Logged by:** Verint CRM Connector      **on:** 31/03/2021 21:37  
**Service:** Open Space Maintenance      **Subject:** Graffiti (offensive/racist)      **Classification:** Request for service  
**Desc.:** Is the graffiti on Council or private property? council.  
Is the graffiti offensive/racist? Yes .  
**Location:** Sadly some sectarian graffiti has been painted on the Melrose Drive legal graffiti wall      **Contact:**  
that is currently closed. [REDACTED]

**Enquiry No.:** 1143670      **Logged by:** Verint CRM Connector      **on:** 19/03/2021 07:39  
**Service:** Open Space Maintenance      **Subject:** Dumping and Fly Tipping      **Classification:** Request for service  
**Desc.:** Where has the flytipping occurred: On the street, park or beach.  
What rubbish has been dumped: Household Waste.  
How much rubbish has been dumped: Mattress, bed frames  
**Location:** At the zebra crossing outside Asda, a mattress and bed frames have been dumped      **Contact:**

**Enquiry No.:** 1139972      **Logged by:** Verint CRM Connector      **on:** 13/03/2021 16:09  
**Service:** Open Space Maintenance      **Subject:** Dumping and Fly Tipping      **Classification:** Request for service  
**Desc.:** Where has the flytipping occurred: On the street, park or beach.  
What rubbish has been dumped: Commercial Waste.  
How much rubbish has been dumped: 3 large wood furniture panels, about 5 smaller panels, a door  
**Location:** Between 2.30pm and 3pm on 13/3/21 [REDACTED] two men dumping in the bin store      **Contact:**  
located to the left of 6 Melrose Drive. Several wooden panels and what appears to  
be a door (see attached photographs). They carried the items out from 1 Fairbairn  
Place before dumping them. Then, they drove away in a white Vauxhall van from  
McNicol Vehicle Hire, registration number DU70 XEZ.

**Enquiry No.:** 1134857      **Logged by:** Verint CRM Connector      **on:** 04/03/2021 20:06  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Dangerous pothole on the road, 6m deep as you can see from the images that my      **Contact:**  
foot goes deep into the hole. The street is:  
[REDACTED]

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street - except for section between Chancelot Mills & No      **Feature Type:** Road Asset

**Enquiry No.:** 1126546      **Logged by:** Verint CRM Connector      **on:** 21/02/2021 17:25  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** Pothole leading to bicycle accident causing significant damages and injury      **Contact:**

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## Customer Services

**Enquiry No.:** 1120447      **Logged by:** Verint CRM Connector      **on:** 15/02/2021 11:46  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service

**Desc.:**

**Location:** Due to tram works the traffic has been diverted along Melrose Drive in front of Chancelot Mill. There is a manhole cover that bangs every time a car goes over it which is very disruptive to all the houses in the area. The cover is located on the yellow cross lines in front of the exit from the Mill. It would be hugely appreciated if it could be fixed in some way as we already have a lot of other noise pollution due to a lighting generator that runs all night.

**Contact:**

**Plot Number:** 2.00      **Feature Id - Location:** Ward 13 - From Chancelot Mills to North Leith Sands      **Feature Type:** Road Asset  
**Job Number:** 50074963      **Defect Number:** 42061198

**Enquiry No.:** 1095708      **Logged by:** [REDACTED]      **on:** 06/01/2021 14:45  
**Service:** Open Space Maintenance      **Subject:** Street Cleaning Request      **Classification:** Request for service

**Desc.:** Hello ,

would it be possible to send out a street cleaning team please, the underground bin has not been working over Christmas and there is alot of litter around car park and at recycling bins.

**Location:**

**Contact:**

**Enquiry No.:** 1049792      **Logged by:** Verint CRM Connector      **on:** 05/10/2020 15:00  
**Service:** Open Space Maintenance      **Subject:** Dumping and Fly Tipping      **Classification:** Request for service

**Desc.:** Where has the flytipping occurred: On the street, park or beach.  
What rubbish has been dumped: Household Waste.  
How much rubbish has been dumped: TV units, numerous items

**Location:** Bin storage area

**Contact:**

**Enquiry No.:** 1048776      **Logged by:** Verint CRM Connector      **on:** 02/10/2020 21:20  
**Service:** Roads General      **Subject:** Signs: Defective / Damaged      **Classification:** Request for service

**Desc.:** What type of sign is it? Road sign problem, type dontknow

**Location:** There is a diversion along Melrose Drive at the moment due to tram works on Lindsay Road. The turning on to Melrose drive leading up to zebra crossing is very unsafe, I have seen numerous near crashes with the cars coming out of asda and the cars driving into Melrose Drive toward zebra crossing. People don't realise the priorities on road and also zebra crossing is too close the junction, cars don't stop for pedestrians. Cars also speed along Melrose Drive which is unsafe for residents and b kes

**Contact:**

**Enquiry No.:** 1035563      **Logged by:** Verint CRM Connector      **on:** 07/09/2020 12:41  
**Service:** Open Space Maintenance      **Subject:** Dumping and Fly Tipping      **Classification:** Request for service

**Desc.:** Where has the flytipping occurred: On the street, park or beach.  
What rubbish has been dumped: Household Waste.  
How much rubbish has been dumped: Numerous cardboard boxes

**Location:** Number of carboard boxes dumped by [REDACTED], [REDACTED] Fairbairn Place - EH6

**Contact:**

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## Customer Services

Enquiry No.: 1025890      Logged by: Verint CRM Connector      on: 20/08/2020 21:06  
Service: Open Space Maintenance      Subject: Dumping and Fly Tipping      Classification: Request for service  
Desc.: Where has the flytipping occurred: On the street, park or beach.  
What rubbish has been dumped: Household Waste.  
How much rubbish has been dumped: A sofa  
Location: A sofa has been dumped on the pavement next to the bin store, just to the left of 6 Melrose Drive      Contact:

Enquiry No.: 1010090      Logged by: [REDACTED]      on: 20/07/2020 08:51  
Service: Open Space Maintenance      Subject: Street Cleaning Request      Classification: Request for service  
Desc.: Hello,  
could you please send a street cleaning team here, underground bins have been blocked and bags left on the street have been torn open by seagulls causing an extensive mess  
Location: Melrose Drive      Contact:

Enquiry No.: 998171      Logged by: [REDACTED]      on: 23/06/2020 14:10  
Service: Open Space Maintenance      Subject: Street Cleaning Request      Classification: Request for service  
Desc.: Hello, i would be grateful could you please send a street cleaning team to sort as below, .

Message for POLHA - there seems to be a resident who keeps leaving rubbish bags next to recycling - is it time to look at cctv for this area?

Regards [REDACTED]

From: [REDACTED]  
Sent: 23 June 2020 13:31  
To: [REDACTED]  
Subject: Photo

Location:      Contact:

Enquiry No.: 996121      Logged by: [REDACTED]      on: 18/06/2020 16:37  
Service: Open Space Maintenance      Subject: Litter      Classification: Request for service  
Desc.: Trash all over pavement  
Category: Street cleaning  
Just outside the gates of the flour mill before Asda there is rubbish all over the place from broken trash bags  
Location:  
Easting/Northing: 325926/677023 (55.980451, -3.188664)  
Nearest road to the pin placed on the map (automatically generated by Bing Maps): 16 Melrose Drive, Edinburgh, EH6 4UD  
Nearest postcode to the pin placed on the map (automatically generated): EH6 4UD (43m away)

Location:      Contact:

Enquiry No.: 993908      Logged by: [REDACTED]      on: 12/06/2020 19:05  
Service: Open Space Maintenance      Subject: Litter      Classification: Request for service  
Desc.: @edinhelp - the recycling bins have been emptied but there is terrible littering left behind on Melrose Drive in Newhaven / Leith by the entrance to Chancelot Mill. #litter #environment #leith  
#leithersdontlitter #newhaven #keepyourcountrytidy @litterfreeleith #Edinburgh  
Location:      Contact:

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Display Action Officer: No

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Site: Melrose Drive (7905715)

## Customer Services

**Enquiry No.:** 981698 **Logged by:** Verint CRM Connector **on:** 20/04/2020 16:51  
**Service:** Open Space Maintenance **Subject:** Litter **Classification:** Request for service  
**Desc.:** Which problem you would I ke to report? Litter complaint.  
Does litter contain sharps? No  
**Location:** At the parking stands underneath the trees on Melrose Drive (next to Flour Mill), there is a large amount of mulched and compacted organic matter that is attracting littering. There are a number of dog poo bags, cans, and general litter build up along all the north side car parking spaces. Please arrange for clearance and uplift, many thanks **Contact:**

**Enquiry No.:** 981205 **Logged by:** [REDACTED] **on:** 16/04/2020 09:44  
**Service:** Open Space Maintenance **Subject:** Street Cleaning Request **Classification:** Request for service  
**Desc.:** Hello,  
we really need a street cleaning team at this site, bins weren't collected on allocated day and has left alot of rubbish on street. I am at [REDACTED] Lindsay Road but the bin area is on Melrose Drive.  
I would be really grateful if you could arrange anything please.  
regards [REDACTED]  
**Location:** Bin area on Melrose Drive **Contact:**

**Enquiry No.:** 975201 **Logged by:** [REDACTED] **on:** 16/03/2020 09:59  
**Service:** Roads General **Subject:** Roadworks: General Enquiry **Classification:** General Enquiry  
**Desc.:** From: [REDACTED]  
Sent: 14 March 2020 19:59  
To: Customer Care <Customer.Care@edinburgh.gov.uk>  
Subject: Melrose drive diversion- concern  
  
Hello,  
  
I am concerned about the diverted road on Melrose drive to North Leith Sands. I have seen a lot of cars and lorries speeding down it. I actually can't see any signage about the speed limit.  
  
I think there will be an accident at some point. I've seen people walk down the actual road, not realising. If cars are speeding it is too narrow for them to move out the way, and the barriers are in the way.  
  
The pedestrian walkway doesn't feel safe to access or to walk down. It is also not lit very well at all.  
  
Feels unsafe for all. I am concerned for the safety of myself and others.

**Location:** Melrose drive to North Leith Sands.

**Contact:** [REDACTED]

**Enquiry No.:** 963435 **Logged by:** Verint CRM Connector **on:** 20/02/2020 12:03  
**Service:** Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service  
**Desc.:**  
**Location:** LUMP OF CONCRETE ON ROAD - SEE PIC - NEAR 4 ANCHORFIELD, EDINBURGH, CITY OF EDINBURGH, EH6 4JG **Contact:**

**Plot Number:** 2.00

**Feature Id - Location:** Ward 13 - From Chancelot Mills to North Leith Sands

**Feature Type:** Road Asset

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## Customer Services

**Enquiry No.:** 963368      **Logged by:** Verint CRM Connector      **on:** 20/02/2020 11:42  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** pothole - 13 NORTH LEITH SANDS, EDINBURGH, CITY OF EDINBURGH, EH6 4ER      **Contact:**

**Plot Number:** 2.00      **Feature Id - Location:** Ward 13 - From Chancelot Mills to North Leith Sands      **Feature Type:** Road Asset

**Enquiry No.:** 955012      **Logged by:** Verint CRM Connector      **on:** 04/02/2020 17:23  
**Service:** Roads General      **Subject:** Road: Defective / Damaged      **Classification:** Request for service  
**Desc.:**  
**Location:** metal cover is jutting up in road      **Contact:**

**Plot Number:** 1.00      **Feature Id - Location:** Whole Street - except for section between Chancelot Mills & No      **Feature Type:** Road Asset

**Enquiry No.:** 954505      **Logged by:** [REDACTED]      **on:** 03/02/2020 20:41  
**Service:** Open Space Maintenance      **Subject:** Dumping and Fly Tipping      **Classification:** Request for service  
**Desc.:** @edinhelp @PortofLeithHA the communal bin area on Melrose Drive... Fairbairn Place EH6 4UF across from Asda Leith has a fair amount of fly tipped items including an animal cage. Can the items be picked up?  
**Location:** Melrose Drive  
 Edinburgh  
 City of Edinburgh  
 EH6 4UE      **Contact:**

## Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
<b>Asset:</b> 1.00		<b>Asset - Locn.:</b> Whole Street - except for section between Chancelot Mills & No		<b>Feature Type:</b> Road Asset		<b>Area:</b> North East Locality	
1007821	Refresh zebra crossing markings (RD: Road Marking & Studs)	The pedestrian crossing at Asda	RD: Cat 4 - 12 Months	Job Raised	06/12/2016	06/12/2017	Est.
2007652	Zebra Crossing needs refreshed (RD: Road Marking & Studs)	Os asda	RD: Cat 3 - 60 Day	Job Raised	25/06/2017	23/07/2017	Est.
50051383	At Zebra crossing outside Asda lines and white zigzag zigzags have faded away. (RD: Markings Refresh)	Zebra crossing outside Asda	RD: Cat 3 - 60 Day	Job Complete	05/02/2020	06/02/2020	Act. ROAD/82032132
50052773	Loose manhole cover trip hazard! (RU: Utility Apparatus)	At Junction of North Leith Sands	RU: Fail Med.Risk (Apparatus)	Job Complete	21/02/2020	27/02/2020	Act.
50052774	Cw potholes (RD: CW Pothole)	Junction of North Leith sands	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	21/02/2020	02/03/2020	Act. ROAD/82033341
50052775	Cw pothole (RD: CW Pothole)	Junction that takes you to the rear of Ocean Terminal	RD: Cat 2 - 5 Day	RD: Made Safe Job Complete	21/02/2020	02/03/2020	Act. ROAD/82033342
<b>Asset:</b> 2.00		<b>Asset - Locn.:</b> Ward 13 - From Chancelot Mills to North Leith Sands		<b>Feature Type:</b> Road Asset		<b>Area:</b> North East Locality	
50074961	1 number pothole (RD: CW Pothole)	At the exit of ADM Milling	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	15/02/2021	25/02/2021	Act. ROAD/82044840
50074963	Loose and noisy manhole (RU: Utility Apparatus)	On carriageway outside entrance to ADM Milling	RU: Fail Med.Risk (Apparatus)	Job Complete	15/02/2021	15/02/2021	Act.