

From: Carly Smith

Sent: 15 October 2020 11:31

To: [REDACTED]

Subject: Environmental Health Visit

Hello [REDACTED]

Thank you for assisting with my visit to Golden Pond yesterday (Wednesday 14 October) in response to the complaint about mice in the area.

The structure was generally satisfactory and there was no evidence of mice inside your premises during the inspection. Your pest control records were up to date.

As discussed please see below for action points. A = legal requirement, B = recommendation.

1A - Remove unwanted and disused items from dry store so that floor can be easily cleaned and you can monitor for signs of pest activity such as chewed food and droppings.

2A - Deep clean the kitchen floor, especially under the cooking range, to remove built up grease and debris which could provide a source of food for pests.

3A - Maintain building structure in good condition to prevent pest entry. For example, make sure there are no gaps around pipes, holes in skirting boards or floor etc. Repair any damage and fill any gaps you do find with a robust substance that cannot be chewed through.

4B - Use a vacuum cleaner in dry store, bathroom and changing area to routinely remove dust, debris and crumbs – this will make it easier to monitor for signs of pest activity.

5B – Be vigilant for future signs of pests and seek advice from your pest controller when necessary.

Your business is currently rated IMPROVEMENT REQUIRED. In order to be considered for a PASS certificate you must provide evidence of your food safety management system (sometimes referred to as HACCP or CookSafe) and your records for the monitoring of food temperatures during receipt, storage and preparation. Please contact me to arrange a reinspection when these documents are ready for audit.

Kind regards,

Carly